VESTEL

venus

USER MANUAL

VSP355s

Dear Customer,

You have purchased a quality **VESTEL** product by preferring our telephone device.

Your device will serve you for long years as long as you display the necessary care and maintenance. The manual contains instructions and pictures for the telephone.

We hope you enjoy using your device.

Important Safety-Related Information,

Please read the instructions below carefully to know your device quickly and make use of all the functions of your device.

CAUTION: Important instructions must be followed to prevent damage to data and components or harming users. This user manual includes important information regarding first use, safety, cleaning and maintenance of your device. Always keep this manual with your device.

Table of Contents

■ Safety Information

• Do not use damaged power cables or plugs.

• Do not touch the power cable or the device with wet hands, this could cause damages to you or your device.

• Do not recharge with any other device not approved by battery manufacturer.

• Do not place any objects on your device as its screen might get scratched.

• Do not use your device under rain.

• Do not use other styluses or variations not approved by the manufacturer.

• Do not try to disassemble your telephone.

• Turn off the product and remove the power cable while cleaning it.

• Do not get your device near heaters and high pressure containers.

• Do not scratch the paint, logo etc. found on your device.

• Do not use your device if the screen breaks or cracks.

• Be careful during plugging and unplugging operations while using the device with accessories.

• Use accessory cables like power cables, earphones perpendicularly, without hori-zontal movement.

• Never use your device in the following conditions:

-If the device body is damaged and

electrical parts are exposed,

-If the device came into contact with water or other liquids.

• If one of the situations mentioned is observed, power off the device immediately and contact authorized service.

• A damaged appliance or damaged parts of the appliance can cause serious injuries and fire.

• Device does not contain parts that the user can interfere with.

• If any malfunction occurs, do not attempt to repair your device by yourself otherwise, the device will be out of warranty.

• Using accessories that are not recommended by the manufacturer can cause damage to the device or injuries.

• If a problem occurs regarding product or battery; the necessary repair and battery change operation must only be performed by the authorized service.

• Do not use the device in extremely cold or hot, dusty, humid or dry environments.

• The radio frequency emitted by your device can interfere with some sensory aid devices.

• Please contact the company manufacturing the sensory aids before you use your device and make sure the radio frequencies emitted by your device do not affect the sensory aid.

• Pacemaker manufacturers recommend

that at least 15cm distance is placed between a device and the pacemaker to prevent a possible interference.

• Do not use your device near devices or instruments like radio towers or sound systems which emit radio frequencies.

• Do not unplug the charger by pulling on the cable. Adhere the rules specified by hospitals, health institutions, planes and airports. Do not use your device if its use is prohibited.

• Do not download software to your phone from unknown websites. It might be a malicious software and damage your phone. Manufacturer is not responsible of such damages.

• Your phone might get hot during normal use and charging.

• Close the open applications if your phone overheats.

• Do not expose your phone or accessories to open flame or burning tobacco products.

• Unplug the charger from the power socket and device when not in use.

• Use the AC power source defined in the charger specifications. Using inappropriate voltage may cause a fire or damage the charger.

• Do not place your device in places where the battery and charger can be damaged due to impact. Otherwise it may cause battery leak, device malfunction,

overheating, fire or explosion.

• Do not place sharp objects like needles next to the earplugs.

• Earplugs can attract these objects and injure you while you use the device.

• Do not leave your phone's accessories in places that small children can reach; your phone contains sharp edges that can cause injuries and small parts that can detach and cause choking hazard.

• Uses that will block the air flow of the device or cause overheating should be avoided.

• Do not use your phone outdoors in rainy and stormy weather.

• Do not use the handset while driving. Use the earphones and never text while driving.

• Do not use the device in gas stations.

• Keep the device 15mm away from your body or ear while making a call.

• Keep the device away from magnetic fields.

• Do not use the device when its back cover is not installed.

• Do not use the camera flash of the device close to the eyes of humans or pets.

• Do not use the device for an operation other than its intended use, otherwise the device warranty will be void.

• Do not plug foreign objects to the inputs and outputs of the device and the charger.

• Otherwise it may cause explosion or fire.

- Before use, make sure you read and understand the user manual.

- Connection may not be established in any condition during an emergency call. Only the device should not be relied on for basic communication.

Environmental Conditions;

- The operating environment of the product must be 0 - 40° C ambient temperature and 20 80% relative humidity.

WARNING: To prevent possible hearing damage, do not listen for long periods on high volume settings.

WARNING: COMPLIES WITH ETSI TS 123.038 V8.0.0 AND ETSI TS 123.040 V8.1.0 TECHNICAL SPECIFICATIONS WHICH CONTAIN ALL TURKISH CHARACTERS.

Adapter Information

Brand   : Jiangsu Chenyang Electron Co.,Ltd

Model   : C-P08

Input   : 100-240V 50/60 Hz 0.3A

Output : 5V 1500 mA

Instruction Symbol

(!) Wi-Fi (WLAN): This device can be used in all European countries. 5150 - 5350 MHz band is limited for only indoor use

Important Information Regarding User Manual

• Some words or phrases are highlighted with special format in this manual.

• Important instructions must be followed to prevent damage to data and components or harming users.

• The information contained in this user manual is protected by copyrights.

• Copying or duplication by any means of any text, figure etc. information contained in the manual is forbidden without written consent of the copyright holders.

• It is forbidden to apply reverse engineering on or destroy the product supplied with the manual.

• All visuals in the manual are for reference only, they might not reflect the facts.

Issues to be Considered About Carrying and Transportation

• Do not drop the device during transportation and protect it against impacts.

• The malfunctions and damages that occur during transportation after the product is

delivered to the customer are not covered under the warranty.

Liability Limitation

All the technical information, instructions of use, the devices operation and maintenance in this manual includes the latest information regarding your product.
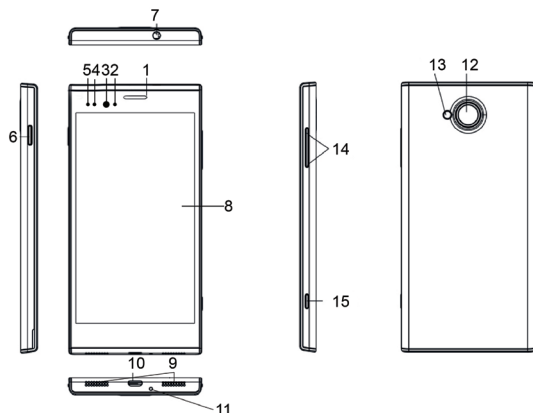
Manufacturing company does not assume any responsibility for damages and injuries that might be caused due to not observing the instructions in this user manual, using the device outside its intended use, unauthorized repairs, unauthorized modifications on the device and using spare parts not approved by the manufacturer.

General Duties of Buttons

Key Title	One-Click	Touch and Hold
Last Applications Button	Lists the last used applications.	
Home Screen Button	Opens the the home screen.	Google browser opens when home screen button is pressed and dragged.
Back Button	Opens the screen you viewed previously. If the screen keyboard is open, it closes the screen keyboard.	
Power Button	Screen is turned off (darkened) or on with this operation. When adjusted from Settings>Accessibility menu, the same function (turn off/on function) can be used while making a search.	Opens a menu where you can change the phone profile (sound, silent, vibration), you can turn off the phone, restart the phone or activate the plane mode.
Volume buttons	Used to increase and decrease the volume.	Sets the volume to the highest or lowest mode fast. Also, it serves as zoom +/- in camera application.
Camera Button	Opens the camera and enables shooting.	Used to enter camera application quickly.

▌ General Appearance

WARNING: The specifications in this user manual and visuals and the content of the box can vary depending on model.
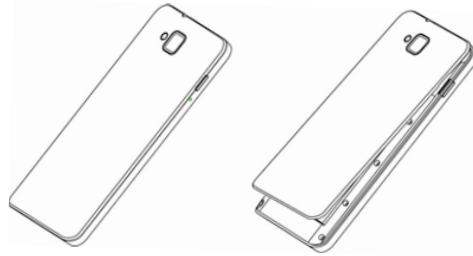

4. Light sensor
5. Proximity Sensor
6. Power Button
7. Headphones Jack
8. Touch screen
9. Loudspeaker
10. Micro-USB input
11. Microphone
12. Rear Camera
13. Flash
14. Increase/decrease volume
15. Camera Button

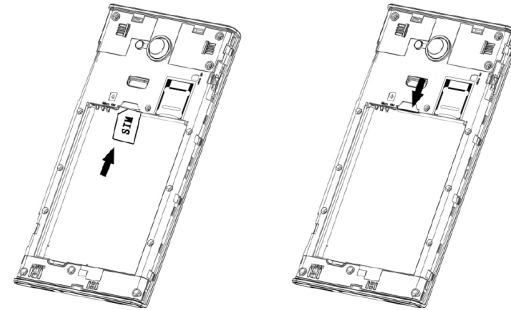**1.** Earphone Speaker
2. Notification Light
3. Front Camera

■ Telephone Use

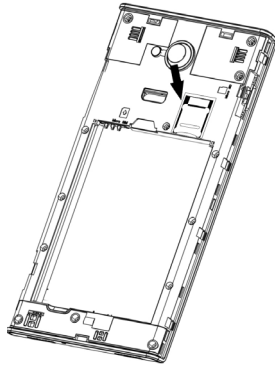### Opening the Back Cover of the Phone

UIM/SIM Card Inserting and Removing

UIM/SIM Card must be inserted before making a call. Please turn off your phone and remove the battery before inserting UIM/SIM card. Make sure that the metal part of the chip on the card faces down as you insert the UIM/SIM Card. To remove the UIM/SIM card inserted in the phone, pull the card downwards.
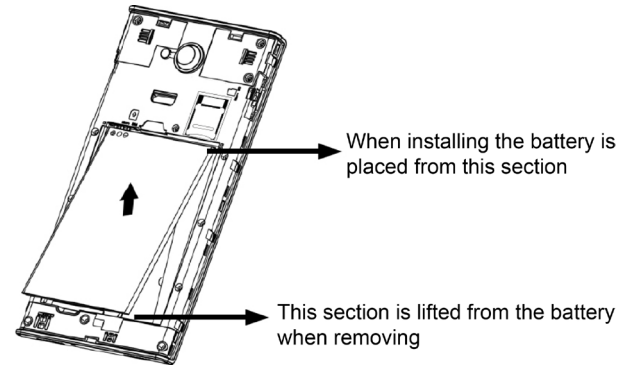

Inserting and Removing SD Card

First, remove the back cover of the phone to insert SD card. Slide the metal on the SD card slot towards the camera. Lift the free slot and insert the SD card into the slot with the yellow pins facing down. Slide the slot back in place and lock. Repeat the first steps to remove the SD card.

WARNING: SD card inserted/removed notification and recognition information requires the smartphone to be turned off and on.

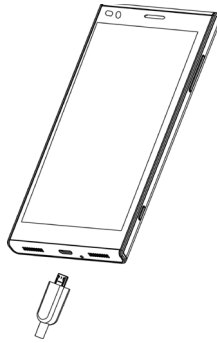## Inserting and Removing the Battery

When installing the battery is placed from this section

This section is lifted from the battery when removing

Recharging the Battery

It is advised to fully charge the battery before first use of the phone.

WARNING: When plugging the Micro-USB socket into the phone, the USB symbol must be up. Phone will be damaged if it is inserted upside down and forced.

WARNING: It is risky to make a call when the battery is being charged.

Using the Touchscreen
You can directly interfere the screen keyboard, symbols and buttons displayed on the screen by touching them with fingers.

Light Touch/Short Press/Click
Applications can generally be opened with a light touch.

Touch and Hold
A symbol on the screen can be lightly pressed without sliding and its options can be opened.

Dragging
Touch a symbol without lifting your finger off it, and release when you arrive the desired destination on the screen. Thus, you will carry the application shortcut, file etc.

Scrolling

To easily test photographs, web pages and similar applications, move your finger on the screen surface without stopping in first touch (and thus avoid dragging).

Fast Dragging

It resembles dragging but in addition, you have to slide your finger back and forth with swift movements.

Resizing & Zooming with Fingers

You can perform the zooming in function by bringing two fingers (generally thumb and index finger) together, and zoom out function by sliding your fingers apart.

NOTE: Generally works in Maps, browsers and pictures.

Screen Rotation

The function of screen rotating to match the phone orientation when you turn the device left or right. Please follow the Settings> Screen> Auto-rotate screen to activate screen rotation.

Proximity Sensor

Turns off and locks the screen during a call for the screen not to be affected.

Turning VSP355s On and Off

Please make sure battery and UIM/SIM card is inserted before you turn on VSP355s. If you turn VSP355s on without inserting UIM/SIM card, the "No Sim Card - Just Emergency Calls" message is displayed. But you can make emergency calls and use some functions even if no UIM/SIM card is inserted in your phone.

Turning VSP355s On

1. Keep the power button pressed until the screen turns on.

2. If you appointed a pin number to your UIM/SIM card, please enter this pin code.

Info : It might take some time of the phone to turn on. Please wait.

Turning VSP355s off

1. Keep the power button pressed until the phone menu is displayed.

2. To turn VSP355s off, select Turn Off and touch ok.

Home Screen

Status Bar

Scroll To Move To a Different Screen

Application Symbols

Back

Home Page

Applications Running In The Background

Status Bar

From the status bar, you can obtain the following information by looking at the symbols which display your phone's status; Network signal strength, Battery status, current time, USB connection status and data service information.

Notification Indicator

To be able to turn notification indicator on, pull the status bar down by lightly touching it. Thus you can access notifications and wireless network options. When touched lightly, 'Back Button' closes the notification indicator.

Application Symbols (Screen Shortcuts)

When the desired Symbol is touched, the related application opens.

17

Application Menu

Please enter the main Menu list interface to access the applications.

Arranging the Home Screen Wallpaper (changing) Setting

At the Home Screen, keep your finger pressed at a space where no application or present or on the menu button and select a wallpaper, for example you can select a favourite picture as wallpaper.

Relocating

Touch the symbol you want to relocate and keep it pressed, then drag it to the direction (right or left) you want to move it and carry the Symbol to its new location/a new page and release.

Removing the Symbol

Touch the Symbol you want to remove and keep it pressed, and drag it to the remove icon that appears on the screen. Thus you will remove the shortcut of the related application.

Locking/Unlocking the Screen
Locking the Screen

In the factory settings as default, the screen turns off and locks itself after a period of non-use.

When the screen is on, it can be locked

with a single push of the power button.
You can continue listening to music or answering calls while the screen is locked.

Unlocking the Screen

Screen locks automatically when it is not used for a duration. To unlock the screen, keep the lock symbol in the centre pressed and slide it right.

Please adjust the delay time appropriate for your use by clicking the "Settings> Screen> Sleep" options from the menu.

Writing With The Keyboard
Using the On-Screen Keyboard

When you need to input text or a Number, the on-screen keyboard appears automatically.

Determining On-Screen
Keyboard Orientation

Rotate the screen and use the on-screen keyboard in horizontal or vertical orientation as you desire.

Call Notification Making a Call

You can easily make a call by clicking on the call expression 📞.

You can open the numpad by clicking on

the 'Call' Symbol on the application menu or the home screen.

Dial the number you want to call or select a number/contact from the call log and press the Call symbol.

Fast Dial

Make the fast dial you assigned previously by keeping the related number pressed. If that is not possible, keep a selected button pressed and activate this feature by selecting a person/Number from the opening menu.

International Call

To make an International Call, keep the '0' button pressed and dial (+). Enter the international code of the country you want to call (Ex: +90 for Turkey) and dial the rest of the number without zero at the beginning.

Emergency Call

If a SIM card is inserted into your phone and is working, you can make a call by dialling the emergency number (Fire Brigade, Ambulance etc.) If your phone isn't inserted any UIM/SIM card or if you couldn't open the phone with the pin code, you can make an emergency call as well.

Rejecting/Answering Call

When another person calls you with the screen locked, touch the answer symbol, Answer and touch the reject symbol Reject to reject the call.

Leaving a Voice Message

With the voice message supported by the network, you can avoid missing calls. Voice Message works just like an answering machine and can be controlled.

Call Log

When in Home Screen or in application menu, press the call button and click on call log, and display the recorded call history.

All Calls

Incoming Calls

Outgoing Calls

Missed Calls

You can press the call button to the right of call history to call the number you desire. You can check the details by clicking on call history.

Contacts

Click on the contacts list symbol on home screen or application menu interface or display the contacts list from the Contact List settings in call symbol.

Call Details

Touch the contact on call history menu and then click on the contact profile picture, you can assign a special ringtone to the contact from the settings menu on upper right.

NOTE: Contacts recorded in sim card cannot be assigned special ringtones.

Contact Settings

Press on a contact and keep pressed to display the settings menu and select the desired option.

Messages

In the Home Screen or application menu interface, click on the message icon to see the message list. You can use your phone to receive, arrange, write and sent SMS & MMS (Picture message).

Writing A Message

In the message list interface, click on the Message button. Also, touching the three dots on the phone makes message settings visible.

Sending Text Message

First, enter a number to the recipient part

of the message/Add a number from the last calls list or select one of the contacts. Then click on the empty message page and write your message. When your message is completed, send your message by pressing the send button (paper plane symbol).

Sending MMS (Picture Message)

MMS allows you to send/ transmit photographs, (short) videos, PPT files, email supporting messages, contact cards and music/sound files. When you add a multimedia content (photograph, video, sound and PPT file) or a webpage link, email address to a normal message, it automatically becomes an MMS message. Before sending the MMS message, enter a number to the recipient area and write your message by clicking on the text area.

Open the settings menu by clicking on the menu icon, select add subject, click on the paperclip symbol and add a photograph, video, sound and PPT file. When you are done, send your message by clicking on the send button (paper plane symbol).

Messaging

When you receive a new message, the new message symbol is shown on the status bar. Pull the status bar down lightly to open the

notification panel and view your message by selecting the incoming message notification. You can perform the same action by clicking on the message symbol on the home screen/application interface. Messages are ordered according to their time of sending. If you wish to return to the Messages list while you write a message, press the back button or the Menu icon and select All Messages tab. Inside a message, when you are in the interface where you see the Messages written to a person, enter your message to the content/text bar and send your message by pressing the send button (paper plane symbol).

You can open the menu options by keeping any conversation pressed in the Active Messaging list.
• Copy Text
• Forward
• Lock
• Select the text to copy, copy the message to SIM card
• Message Details
• Delete

Delete All

To delete multiple conversations at once; delete all messages is selected from the settings symbol on the lower right of the

Menu - messaging, incoming message screen.

Search (Magnifier)
Press the search symbol on the lower right of the message list, write the word information you want to search to the search bar, the messages that contain the text you wrote will be listed.

Settings
The settings under all main title regarding messages in Message Settings View mode are; Storage, Short Messages, SMS Signature, Multimedia Messages and Notification Settings.

Mail
E-mail accounts and e-mail exchanges to be able to log on to the first mobile data is turned on or WIFI connection is required . When using your phone for the first time, when you perform the setup, you can select an existing email account or create a new email account. You can setup a POP3, IMAP or MS Exchange Mail account on your phone. If you want to use this feature, touch the application menu at the home screen and click on the email symbol. Email startup assistant will guide you step by step

as you create/register your account. Please enter the email address you want to create/use and its password. If your GSM service provider does not support email account service, the phone will recommend you to make the email setup manually through the email account interface. Aside from this, you can enter the send receive settings information for the email account you want to create by selecting manual setting option. When you register, if you enter an account name (Ex: your name) the name you entered will be displayed on sent emails. Finally, click on OK and end the process.

Writing and Sending Emails

• Select menu and then email symbol to access the mail index interface.

• Enter the recipient's email address to the To field.

• Enter the mail subject and content in the Subject field.

• To attach a file to the email, touch the menu and select add file.

• Finally, touch the plane picture and sent the mail.

• If you don't want to send the mail right away and prefer it to wait as a draft; touch the menu, select save draft or press back.

New Event (Add)

You can always add a new event to the calendar regardless of the view mode selected.

• When the calendar is open, select menu and add new event. You can perform the same action by pressing on the day you want to add an event to.

• Fill in all the information as you add the new event. If the new event will continue throughout the day, select all day. Click on the approve sign on the screen and finalize the operation.

Deleting and Editing an Event

Deleting and Editing an Event To see Event details, select an event and press the Menu button, select the pencil symbol and edit or delete the event.

Event Notification

If you set up a notification, this symbol appears in the notification bar and informs you that you have a notification. Pull down the notification panel and touch the calendar notification list to check the event.

Clock

Select menu and then clock in the home

screen. Select time zone and time settings as automatic. To setup an alarm, click on alarm and complete the setup as desired.

Calculator

You can use the calculator on the phone for simple and complex mathematical calculations. To use, click on the 'Calculator' icon on the application interface. Calculator has two interfaces Main Panel for simple calculations and Advanced Panel for advanced calculations.

There are two methods to switch between the two panels:

• Hold the Main Panel and slide it left.

• Press the Menu button on the Main Panel (on upper right, 3 vertical dots ⋮) and select Advanced Panel from theoptions.

• Copy: Copies the selected numbers.

• Cut: Cuts the selected numbers.

• Paste: Pastes the selected numbers. This

option is not displayed if text is not selected and copier or cut. Perform the calculation you want to make and press the "=" symbol to finalize it. You can delete the mistyped numbers and operation symbols with delete button.

When you type a number and operation symbol, the following options appear as you keep the result part pressed.

Internet(Google)

Enter the website you want to visit to the address bar and click on go. When you are in search engine (Google, Yandex etc.) enter the information you want to search and press the magnifier icon.

Camera / Digital Video

Your phone is equipped with a camera to enable you to shoot digital videos and photos.

Camera

Before using the camera, make sure your phone has sufficient memory so that the photographs and videos can be recorded. Go to the application menu from the home screen and touch the camera icon. Camera interface will open and views will come to the screen. Interface will open in photograph mode. You can switch to the

camera mode by touching the camera symbol at the mode selection on lower right.

WARNING: It is recommended to turn off autofocus function to get better performance in moving photograph shoots.
• Touch the camera symbol to switch between photograph and video.
• Photo is taken when photograph symbol is pressed.

Digital Video
Video can be recorded easily when video mode is activated from photograph mode.

Video Recording: Switch to digital video mode and press the red recording button to start recording.
• Touch the camera symbol to return to photograph mode.

Videos
To see the recorded videos; you can click on the window appearing on lower left while in video mode. You can also access your videos from the gallery.

Photos
To see the recorded photos; you can click on the window appearing on lower left while

in photo interface. You can also access your photos from the gallery.

Music

Some features of Google Play Music application is as below:

• Artist: Sorts the songs according to artist name.

• Album: Sorts the songs according to album name.

• Songs: Sorts all songs alphabetically.

• Play List: The last added music lists and the lists that contain voice recordings.

• My Library

1-Playing music:

• First, upload some music to telephone memory or SD card.

• Enter the music player application and select the music you want to play and then select play.

• You can adjust volume by using the phone's volume buttons.

• When you click the menu in the music player interface, you have the following options:

• Google music play: Where all music loaded in your phone are located.

• Shuffle Play: Plays the songs in random order.

• Add to Playlist: Adds a song to playlists.

- Delete
- Sound Effect

WARNING: To avoid hearing loss, please do not listen to music with high volumes for prolonged times. It is appropriate to listen with a medium level of volume so that the Music Player does not damage you.

Figure 1-Warning Symbol (IEC 60417-6044)

Music player supports the following music file formats: WAV, MP3, MIDI, AAC, AMR, AAC+, OGG, etc.

ES File Manager

With ES File Manager/Assistant/ Browser, you can arrange all the files on your SD card and your phone memory.

You can access the sub menu by pressing the MENU button: Multiple Selection (you can select more than one), Settings, Refresh, Rotate, About and Exit.

Connect to Computer via USB

You can use USB data cable for file transfer between computer, phone and your phone's memory card.

Connecting and Disconnecting Phone and Computer

Connecting the Phone to Computer

• You can connect the phone to computer with the date cable that comes out of its box.

• When computer connection is established, both devices receive a notification of connection.

• Touch the warning notification and confirm that USB connection is made.

• From the options, select Media Device (MTP) and allow data transfer.

Disconnect from Computer

You just have to unplug the cable to disconnect.

Downloads

Qualifies the received/downloaded files by connecting to internet or another device.

Wi-Fi

You can see the Wi-Fi connection from the notifications screen or the Wi-Fi tab on the settings menu. To activate the Wi-Fi connection, slide the button to its right and turn Wi-Fi feature on or off. Click on

the network you wish to connect from curront accessible networks list. Also, you can update the list by touching the "scan" option from the three dots ⋮ menu.

Bluetooth

It is a type of wireless connection. It allows data transfer. It is activated from the notification screen, and from settings menu in more detail. The scanned devices can be seen from the settings menu.

Mobile data

You can see the mobile data connection from the notifications screen or the mobile data tab on the settings menu. To activate mobile data connection, slide the button to its right. You can use internet with the GSM network when mobile data is activated.

Cleaning and Maintenance

• To clean your phone, remove all plugged cables and keep the power button pressed for a few seconds. Shut down your phone by approving the notification window. To clean the dirt and stains, use a cleaning cloth (not provided with the product).

• **WARNING:** Do not pour liquids on the screen.

• **WARNING:** Do not use screen cleaner,

home cleaning materials, aerosol sprays, solutions, alcohol, ammonia or abrasive materials to clean your phone.

Storage

• If you will not use your phone for a prolonged duration, remove your micro SD card, SIM card and battery from the phone, and then place your phone in a protective case and store in an adequately ventilated dry place without sunlight.

Troubleshooting

If you detect an abnormal situation with your phone, you can try to solve the problem following the explanations in the table.

If your device still does not work normally, contact Vestel Contact Centre (+90 44 44 123).

PROBLEM	CAUSE	REMEDY
Unable to start the phone	You may not have pressed the power button long enough, the battery might be incorrectly placed or you may have run out of battery.	1. Ensure that you keep the power button pressed for at least 2 seconds. 2. Ensure that the battery is placed correctly. Remove the battery and reinstall it correctly and then press the power button again. 3. Battery might have run out of energy. Please recharge.
Starting the Phone and Displaying Password Screen		1. Entering the password for phone lock: If the phone lock is active, you must enter this password to use the phone. 2.Enter PIN code: Enter this password if an active pin code is assigned. 3.Enter PUK Code: GSM card locks up when you enter PIN code incorrectly 3 times. To unlock, enter the PUK code which is provided when you purchased the GSM card from the operator.

UIM/SIM card error	1.The golden coloured part of UIM/SIM card might be dirty. 2.UIM/SIM card might be inserted incorrectly. 3.UIM/SIM damaged.	1.Thoroughly clean this metal contact part with a cloth. 2.Insert in correct orientation as specified in UIM/SIM card user manual. 3.Contact your GSM service provider.
Not Connecting to Network	1.Weak Signal. 2.No Network Service 3.UIM/SIM card invalid.	1.Proceed to a location where you can pick up a stronger signal. 2.Go to a point where the service provider provides this service. 3.Contact your GSM service provider.
Unable to make calls.	1.Press the call button. 2.May be out of charge. 3.UIM/SIM card invalid or malfunctioning.	1.Make sure you pressed the call button. 2.Make sure your phone is charged enough to make a call. 3.Make sure your UIM/SIM card is valid/operational.

Low Call/Voice Quality	1.Phone is muted. 2.You are in a location with weak network signal.	1.Make sure the phone volume is up. 2.You might be using the phone in locations with weak network signal like ground floor, tunnel, places with intense radio signals or high buildings.
Unable to Receive Calls	1. Your phone is turned off or not connected to GSM network. 2. Your charge is not enough. 3. Your UIM/SIM card does not work.	1.Make sure your phone is turned on and connected to GSM network. 2.Make sure your phone is charged enough to receive a call. 3.Make sure your UIM/SIM card is valid/operational.
Other Side Unable To Hear You	1.Microphone exit blocked or closed. 2.Keep the microphone hole close to your mouth.	1.Make sure your microphone exit is not blocked/closed. 2.Make sure the microphone hole at the lower part of your phone is close to your mouth.

Phone Not Connecting To Internet	1.You are not connected to the network. 2.Network connection is faulty. 3.You don't have internet service. 4.Phone can't receive signal.	1.Make sure you are connected to the network. 2.Check the Network connection settings of your device. 3.Make sure you have UIM/ SIM card GSM network internet service. 4.Try to reconnect later in another place.
Short Stand-By Time	1.You have low signal. 2.Your battery is damaged.	1.The Stand-By time of the phone depends on network system settings. In low signal areas, your phone spends more energy to reach the network signal. Please move to an area with better signal or turn off the phone temporarily to conserve the battery energy. 2.If battery requires a replacement, install a new battery.

Not Charging	1.Check your connection. 2.There might be dirt in battery contact or the charger slot. 3.Socket might be faulty. 4.Battery or charger might be malfunctioning.	1.Your phone may not be receiving power due to incorrect/poor connection. 2.Dirt accumulating at inlets. Clean the battery contacts or charger input. 3.Charge the phone in horizontal position. Try charging from a different power socket. 4.Please replace with a new one.

You can access the detailed user manual of the device from the website

www.vestel.com.tr .

Technical Specifications

Model name	VSP355s	Carrier	2G	GSM Frequency Band	850/900/1800/1900
				GPRS	Yes
Dimension	(L)152.5mm*(W) 77.5mm*(T)9.65mm			EDGE	Yes
Weight	180 g		3G	UMTS Frequency Band	900/2100
Processor	MSM8926 1.2 GHz Quadcore			HSDPA	42 Mbps
				HSUPA	5.76 Mbps
Internal Memory	16 GB		WiFi	WLAN Revision	802.11 a/b/g/n
RAM	1 GB				
Removable Memory	Up to 32 GB		LTE	LTE Frequency Band	1800/2600
Display	5.5" qHD (1280x720)		NFC	NFC	Yes
				Safe Element	No
		Front		Front	2MP
				Rear	13MP
		Battery		Kapacity	2000mAh

• Specifications and this manual may be modified without prior notification.

• Complies with AEEE Regulation.

$C\epsilon$ This appliance complies with the respective EU Directives.

Specific Absorption Rate (SAR) Certificate Information

Your device complies with the European Union (EU) standards that limits people's exposure to the amount of radio frequency (RF) energy emitted by radio and telecommunication equipment. These standards prevents the sale of mobile devices with maximum exposure limit (named Specific Absorption Rate or SAR) of 2,0 W/kg. After the tests, the recorded SAR value for this model is 0,366 W/kg. Since the device is designed to emit RF energy enough to transmit a signal to the nearest base station, it is possible that the real SAR value will be much less than this value during normal use. Since your device automatically decreases energy emission whenever possible, the total amount of RF energy you are exposed to also decreases. The Declaration of Conformity at the back of this manual shows that your device complies with European Radio and

Terminal Telecommunication Equipment (R&TTE) directive.

This Device Can Be Used In The Following Countries

AT	BE	CE	CZ	DK
EE	FI	FR	DE	GR
HU	IE	IT	LV	LT
LU	MT	NL	PL	PT
SK	SI	ES	SE	GB
IS	LI	NO	CH	BG
RO	TR			

Disposing of your appliance in an environment-friendly way

(Waste Electrical and Electronic Devices) (For countries with separate collection systems) This sign on the product, its accessories and related documents show that the product) its accessories (ex: charger, USB cable) must not be disposed of with other domestic waste. Please separate this from other waste types to prevent the harmful effect of waste not being disposed of properly has on environment and human health, and ensure it is recycled so that it can be re-used sustainably. Home users

should contact the dealer they purchased the product from or the legal authority for detailed information on where and how they will send the product for an environmentally safe disposal. Business users should contact their supplier and check the provisions and conditions of the purchasing contract. This product and its electronic accessories should not be mixed with other commercial wastes for disposal.

Disposing of Batteries in Correct Way

(For countries with separate collection systems) Sign on the battery, manual and its packaging and its accessories must not be disposed of with other domestic waste. Chemical symbols like Hg, Cd or Pb show that the battery includes mercury, cadmium or lead over the reference value stated in EC Directive 2006/66. The battery that comes with this product cannot be replaced by the user. Please contact your service provider for detailed information regarding replacing. Do not try to remove the battery or throw it into a fire. To not remove, crush

or pierce the battery.

If you intend to dispose of the product, the necessary measures will be taken in the waste collection area fort he reprocessing and repair of the product, including the battery.

Recommendations for Energy Saving

• Turning bluetooth, wifi and 3G off whenever your are not using them conserves energy.

• Your mobile phone's screen consumes the largest amount of battery. Use screen brightness at a low setting for energy efficiency.

• Never place your phone under a heater or direct sunlight. Because extreme heat both decreases the life of your battery and causes other problems.

Packaging Information

Product package is made from recyclable materials. Do not dispose of the packaging waste with domestic or other waste, dispose of it in packaging collection points specified by administration.

44 44 123
www.vestel.com.tr