

THOMSON

TLINK350 User Manual



TLINK350BLK

TLINK350WHT



For instruction manual in another language, check online at
<http://manuel-utilisateur.logisav.fr>

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Important Safety Information

General Guidelines

Do not become distracted by the device while driving, and always be fully aware of all driving conditions.

- Always operate the vehicle in a safe manner.
- Minimize the amount of time spent viewing the device's screen while driving and use voice prompts when possible.
- Do not send text messages, place or receive phone calls, input destinations, change settings, or access any functions requiring prolonged use of the device's controls while driving.
- Pull over in a safe and legal manner before attempting such operations.
- The mobile device must be switched off inside airplanes, hospitals, petrol stations, and nearby hazardous industrial zones.
- Follow local regulations regarding the use of mobile phones.
- Switch off the device and remove the battery from time to time for optimum performance.
- Keep your device away from magnets or magnetic fields.
- The cable of the charger cannot be replaced. If this cable is destroyed, the adaptor should be destroyed.
- Do not expose the phone to rain or splashing. Do not place any objects filled with liquids, such as vases, on the device.
- Excessive sound pressure from earphones and headphone can cause hearing loss.
- The mains plug of the device should be easily accessed during use.

Note: The use of frequency band between 2,454 and 2,483.5 MHz is restricted to indoor use in France.

Battery Warning

Do not expose the device to heat or leave it in a vehicle in the sun.

Use of the Supplied Li-Ion Battery

- This product uses a Li-Ion battery. Caution: Risk of fire and burns if the battery pack is handled improperly.
- Warning: Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not attempt to open or service battery back. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperature higher than 60°C.



- Use only recommended batteries. Please recycle and dispose of used batteries according to local regulations or the instructions supplied with the product.
- Do not use a sharp object to remove the battery.
- Keep the battery away from children.
- Only use authorized charger and accessories.
- Only replace the battery with the correct replacement battery. Using other battery presents a risk of fire or explosion.

Pacemakers and Other Medical Devices

Studies have shown that there may be a potential interaction between mobile phones and normal pacemaker operation. The pacemaker industry recommends that people with pacemakers follow these guidelines to minimize any risk of interference with pacemaker operation:

- Always maintain a distance of 15 cm (6 inches) between the pacemaker and any mobile phone that is turned on.
- Store the phone on the opposite side of the pacemaker. Do not carry the phone in a breast pocket.
- Use the ear furthest from the pacemaker in order to minimize any potential for interference.
- If you think that interference may be occurring, turn off the phone immediately.
- For other medical devices, consult with your physician or the manufacturer to determine if your mobile phone may interfere with the device, and to determine any precautions that you can take to avoid interference.

Emergency Calls

Important: This device operates using radio signals, wireless networks, landline networks, and user-programmed functions. If your device supports voice calls over the Internet (Internet calls), activate both the Internet calls and the cellular phone. The device may attempt to make emergency calls over both the cellular networks and through your Internet call provider if both are activated. Connections in all conditions cannot be guaranteed.

You should never rely solely on any wireless device for essential communications like medical emergencies

When making an emergency call, give all the necessary information as accurately as possible. Your wireless device may be the only means of communication at the scene of an accident. Do not end the call until given permission to do so.

Avoid Repetitive Motion

You may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body if you perform repetitive activities, such as typing or playing games, on the device.

Take frequent breaks. If you have discomfort while or after using the device, stop using and see a physician.

Advices on how to reduce radio waves exposure

Reduce the amount of exposure as a precautionary measure whenever possible.

- In order to reduce the amount of exposure, always use your mobile device when reception signal is strong. 4 or 5 signal bars indicates a good level of reception. It is therefore not recommended to use your mobile device inside a train, or inside an underground car park.
- Always prefer to use a handsfree earset when talking. You are reminded that the use of your mobile device is forbidden when driving your car.
- Pregnant women are advised to place the mobile device away from the stomach.

SAR Certification Information

This mobile phone model meets the guidelines for exposure to radio waves.

Your mobile phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health. The exposure guidelines for mobile devices employ a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit stated in the ICNIRP guidelines is 2.0 watts/kilogram (W/kg) averaged over 10 grams of tissue.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The actual SAR level of an operating device can be below the maximum value because the device is designed to use only the power required to reach the network. That amount changes depending on a number of factors such as how close you are to a network base station.

The highest SAR value under the ICNIRP guidelines for use of this device at the ear is 0.464 W/Kg.



When using the earphone, reduce the volume to protect your ears.

Declaration of Conformity

Hereby, Admea declare that this GSM Phone is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The declaration of conformity is available on web site:
www.logisav.fr



CE 0700

The European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE) requires that old household electrical appliances must not be disposed in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimize the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.

The crossed out “wheeled bin” symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected.

Contact your local authority or retailer for information concerning the correct disposal of old appliance.

Welcome

Thank you for purchasing this Thomson mobile phone. Its main features are as follows:

- 3.5-inch display with HVGA 320x480 pixels and 262K colors
- Dual band 900/1800Mhz
- Operating System: Android 2.3.5
- Memory: 512MB ROM + 256MB RAM
- 2-megapixel rear camera
- Dual SIM for both professional and personal use on a single phone
- Wi-Fi
- Bluetooth

Package Contents

- 1 mobile phone
- 1 battery
- 1 hands-free headset
- 1 USB cable
- 1 mains charger

We advise you to read the following instructions to make the best use of your phone.

1. Getting Started

1.1. Selecting the Operator for First Use

Before you use the phone for the first time, please charge the battery for eight hours in order to optimize its performance (see also the Quick Start Guide).

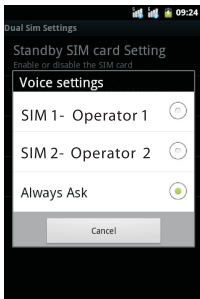
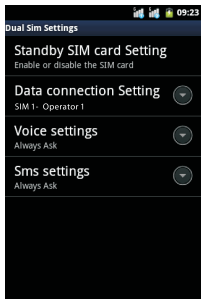
Press and hold the power button located at the top middle of the phone to boot it. After a few moments, a screen prompts you to configure your phone. If you have inserted two SIM cards, this screen allows you to specify which network operator to be used by default for calls, messaging and mobile data. By default, mobile data is disabled. To enable mobile data in order to surf the Internet and send emails via the data network of your service provider, tap **Go to settings**.

A new SIM card has been inserted.

Go to settings

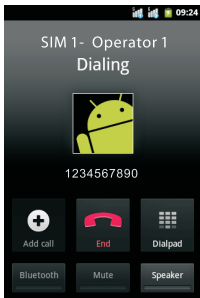
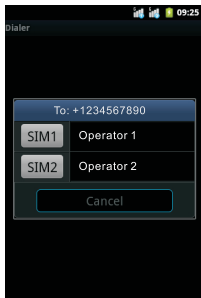
Close


The below screen appears. You can now choose which operator to use (in case you insert two SIM cards) for voice calls, SMS/MMS, and internet access.

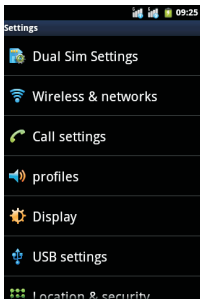



- Remark: At this stage, the internet access is still not activated. Please follow the remaining instructions of this guide.

If you choose the **Always ask** option, the phone will ask you to confirm which operator to use each time you make a call or send a SMS.



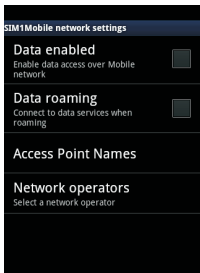
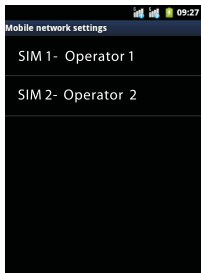
If the startup screen does not appear at first use or if you want to change the default operator for calls/messaging: from the Home screen, tap  and select **System setting**. The following screen appears and choose **Dual SIM settings**.



To select another telecom operator, tap , select **System setting**, **Wireless & networks**, and drag-down the screen to select **Mobile Networks**.



After that, select **SIM 1** or **SIM 2** and select **Network operators**.

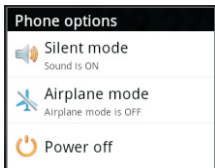


After a few minutes, you can choose one of the available operators.

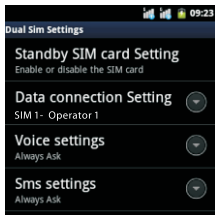
1.2. Power Off Your Phone, Activating Flight Mode, Silent Mode

When your phone is switched on, long press the button on the top middle of the device. After one second, the following message appears on the screen.

You can choose to **Power off**, switch to **Silent mode**, or activate **Airplane mode** in order to disconnect from the network. In flight mode, you cannot receive calls or connect to the Internet.




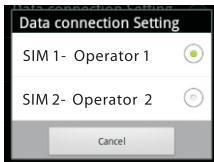
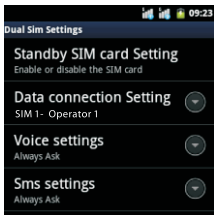
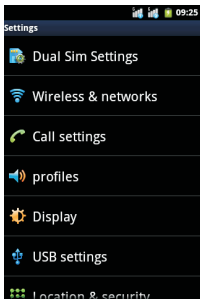
1.3. Activating Mobile Data




Step 1. SIM card selection for data connection

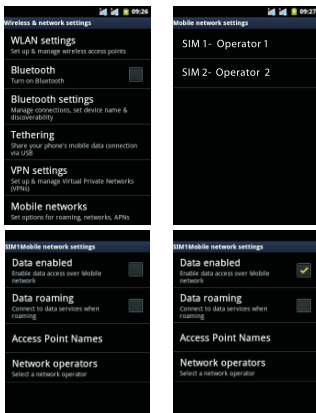
To activate mobile data in order to browse the Internet or send emails through your operator's network, tap **Data connection Setting** and select the network operator of the corresponding SIM card.

If the above screen does not appear: from the Home screen, tap  and select **System setting** then select **Dual SIM Settings**.



Step 2. Data mode activation

Next, go to **Wireless & Networks**, drag down and select **Mobile Networks**. Then, if applicable select the SIM card and click on **Data enabled**. In a few moments, the data logo  (E for EDGE) should appear next to the signal bar. If you are currently abroad or if you are using a virtual operator, the data access will not be activated yet. If this situation arises, click **Data Roaming** option (also refer to next section).



Note: Before activating mobile data, make sure that you have a data plan since data usage out of bundle data plan can incur important charges from your operator. **When traveling abroad, be sure to disable mobile data connection** if you do not have international roaming data plan. The applications that you have downloaded can in fact connect to the Internet automatically without you being aware of it.

Important Remark: If the “R” symbol is displayed at the top right corner of the screen, next to the signal strength indicator, that means you are roaming. By consequent, substantial charges may apply for calls and mobile data.

1.3.1. Important Information for Subscribers to *Free*, *Bouygues Telecom* and Virtual Mobile Phone Service Providers

1.3.1.1. French Subscribers to *Free* and Virtual Mobile Phone Service Providers

Virtual mobile phone service provider refers to service providers who do not have any GSM network infrastructures of its own and must rely on the network infrastructure of an existing network operator (for France: *Orange*, *SFR* and *Bouygues Telecom*). If you subscribe to a virtual mobile phone service provider, the phone will connect to a network that does not belong to the SIM card operator.


To activate internet access when using a virtual operator, go to **Wireless & Networks**, drag down and select **Mobile Networks**. Then, if applicable select the **SIM card** and click on the **Data Roaming** option.

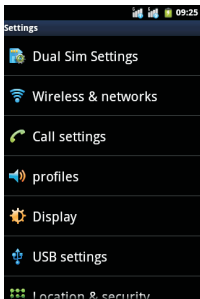
Important Note: You will not receive any roaming alert when you are abroad. You should be particularly vigilant. You can also disable mobile data completely (please refer to section 1.2.).

If you live in France in the border area (with Belgium, Switzerland, Spain, Italy), please be particularly vigilant: in roaming mode, your phone may try to connect to a foreign network if your home network is temporarily not available.

Important Remark: If the “R” symbol is displayed at the top right corner of the screen, next to the signal strength indicator, that means you are roaming. By consequent, substantial charges may apply for calls and mobile data.

1.3.1.2. Manual Change to your Operator Settings

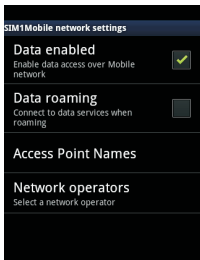
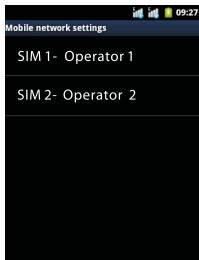
Perform the following steps if you encounter any problem connecting to the Internet or sending /receiving MMS. From the Home screen, tap  and select **System setting** then select **Wireless & networks**.



After that, select **Mobile networks**.




Then select **Access point names**, and select **SIM1** or **SIM2**.



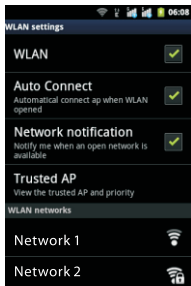
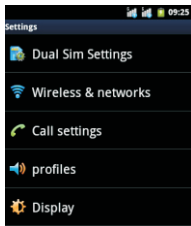
Select the access point that corresponds to your subscription or modify the access point settings.


1.4. Activating Wi-Fi

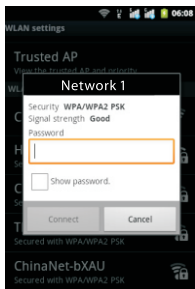
When you are at home or in a place with a Wi-Fi network, turn on Wi-Fi to reduce mobile data usage and to get a faster connection.


From the Home screen, tap  and select **System setting** then select **Wireless & networks**.


Then select the desired Wi-Fi network.



After that, enter the password of the network. To facilitate entry, press the  button to remove the on-screen keyboard and input **password**. Then, tap the password input field to display the keyboard again. After entering the password, tap **Connect**.




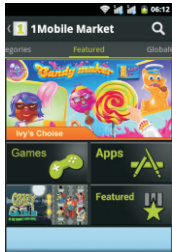
The network name followed by the word **Connected** now appears on the screen. In the notification bar at the top of the screen, you can see the  logo. Data connection (Internet/email) will now be established through the selected Wi-Fi network.

Note: If the  logo disappears, data connection will be channeled through the GSM network of your service provider (if you have activated the option **Data connection**) and will be charged subsequently.

2. Main Functions

2.1. Downloading applications from 1MobileMarket


You can download thousands of applications for your phone from 1MobileMarket. From the Home screen, click on . Then select the icon 1MobileMarket appearing on the top left corner. Here are a few recommendations that gives you a hint of what can be done with your smartphone.

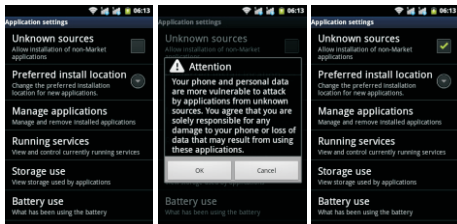


- **Listen** to the world's radio with **TuneIn Radio**,
- **Read the news**, with **BBC News**, or **Le Monde**,
- **Find out** which song you are hearing on the spot with **SoundHound**,
- **Read books** with Wattpad,
- **Secure** your smartphones with **AVG Antivirus**.


Note: All above listed applications are for reference only. Many similar and powerful apps exist in the market.

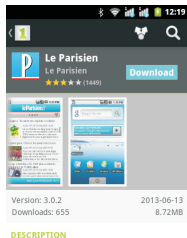
Directions for first-time use

First time, you need to allow downloads from 1MobileMarket. To do so, tap  to go app screen, then tap **System setting**, then tap **Applications**. Drag down to **Unknown sources** and activate the option.



Please note that, by activating this option, your smartphone will be vulnerable to virus and malwares in the same way as a computer is. Unknown apps from 1MobileMarket or other platforms may contain virus or malicious programs. The only protection is **to be cautious and only download apps from known sources**. Also download an antivirus to increase your protection.

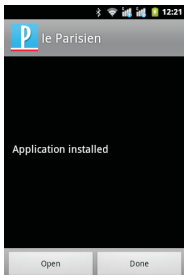
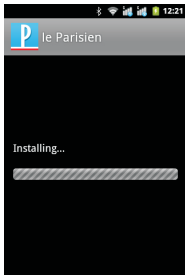
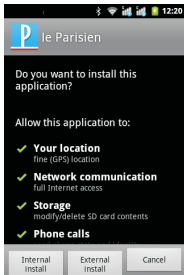
Run 1MobileMarket then click on the  to search for a specific app, or follow the program's recommendations. The searched app may not appear on top of the list immediately, in this case just drag down the list to show more results until it appears. Click on the app, then select **Download**.



A top-down arrow in the notification area on the top left side of the screen will indicate that the downloading is under way. Make sure you have a Wi-Fi connection. Indeed, application downloads will be unsuccessful or very slow in data mode (without Wi-Fi). Dragging down the notification area downwards, the blue download bar will let you monitor the download progress.



Once download is complete, click on **Install**.

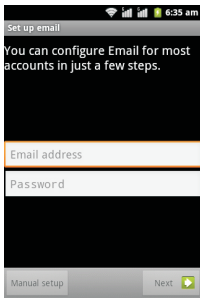


2.2. Sending Emails from Your Phone and Synchronizing Your Contacts and Calendar

On the Home screen, tap the **E-mail** icon.

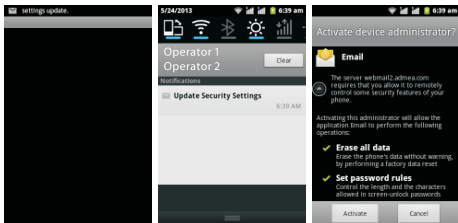




If you have not yet set up an account, the following page appears on the screen.

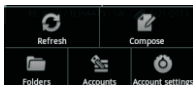



Enter your email address and password. Popular email accounts, such as *Hotmail*, *Yahoo* and *Gmail* will be configured automatically. Simply tap **Next** to complete the installation. For business accounts (*Exchange* account) and other email accounts, tap **Manual setup** and then enter the settings parameters provided by your email service provider.

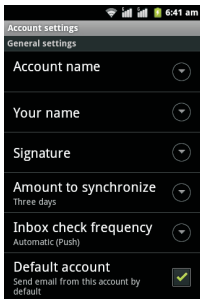
Depending on your email account configuration, there will be a **settings update** notification on top of the screen, please drag down the notification bar, and select **Update security settings**, and then choose **Activate**.



This application can manage multiple email accounts simultaneously. To create a second account, tap , select **Accounts**, and tap , select **Add Account**.




Once you have created the email account, tap  then select **Account settings** and tap the name of your account in order to access the main options:

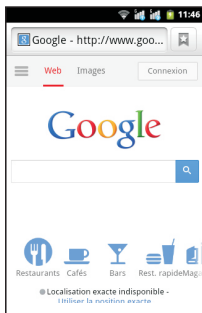



- Signature, which will appear at the bottom of each of your emails,
- Inbox check frequency, which defines how often the phone will connect to the mail server to check if you have received new emails. Select **Automatic (Push)** to receive new emails in real time. Please take note that this option consumes more battery and uses more mobile data.
- Select **Sync Contacts** so that the phone numbers of your contacts are stored directly in the phonebook on this device.
- Also, choose **Sync Calendar** so that your phone share the same agenda with your computer.
- **Select ringtone**, for example, for deactivating alert tone for new email messages.

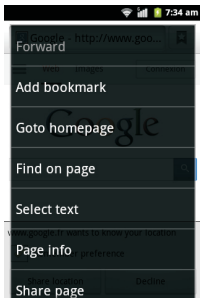
2.3. Browsing the Internet


From the Home screen, tap the  icon. You will first need to active mobile data (see section 1.3) or connect to a Wi-Fi network (see section 1.4.) in order to browse the Internet. Virtual mobile phone service provider: please consult Section 1.3 in case of connection problem. Also make sure you have subscribed to a data plan from your service provider.

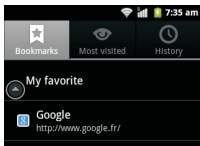
Then type a URL in the search bar at the top of the screen and tap the **Search** button. For example: www.google.fr



Tap  and select **More**, to access the options. Then choose **Add bookmark** to save the address of the current page.



To view your favorite websites, long press the  button, then select the tab **Bookmarks** or **History**.




To access your favorite websites tap  on the right of the address bar

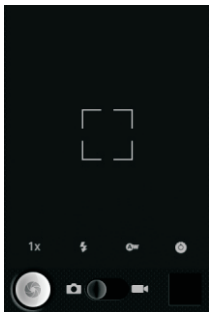


2.4. Multimedia Applications

2.4.1. Camera

Tap the **Camera** icon on the Home screen. Then, tap  to view available options. For example, you can enable or disable the flash, change color effects and select scene mode.

Please note: To use the camera, you must have inserted a Micro SD card into the phone.

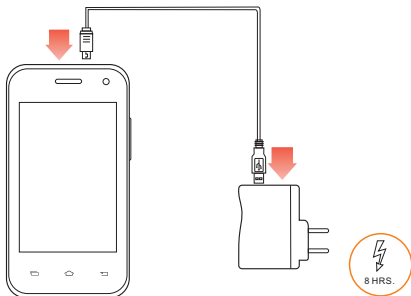


2.4.2. Multimedia Player

Tap the **Music** icon on the Home screen. To use the music player, you must first insert a Micro SD memory card into the phone.

2.5. Connecting to a computer

Connect the phone to a computer using the supplied USB cable.



CONNECT PHONE WITH COMPUTER VIA USB CABLE


If micro SD card is inserted on phone, the USB settings options will be on screen, select **USB Storage** to connect with PC, and you can transfer photos, files from micro SD card to PC.

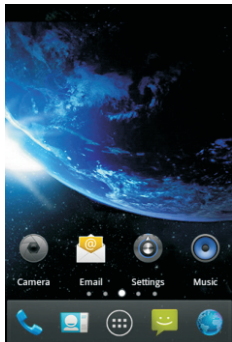
If without micro SD card inserted on phone, the phone could not be recognized and connected with PC.

The files of the phone are now accessible from your computer. Files of the camera are stored in the **DCIM** folder.






3. Discovering the Interface of Your Phone

Once you have completed setting up your phone, tap the  button below the screen to return to the Home screen shown below.



3.1. Navigation Buttons

There are three navigation buttons below the screen. Whatever you do with your phone, you can always return to the Home screen or to the previously opened screens:


Icon	Name	Description
	Options	<ol style="list-style-type: none"> 1.From the Home screen, press to access the phone settings options. 2.When using an application, press to access the options menu of the application.
	Home	<ol style="list-style-type: none"> 1. Short press: to return to the Home screen at any time. 2. Long press: to switch easily between all the applications that are already open.
	Return	<ol style="list-style-type: none"> 1.To return to the previous screen. 2.In text input mode, press to remove the keyboard from screen.

3.2. Favorites Bar

The favorites bar is located just above the navigation buttons:



The application icons that you keep in this bar remain visible on each Home screen.

The  icon in the center is displayed permanently. Tap it to access all the installed applications on the phone.

3.3. Shortcuts

The shortcut bar illustrated below allows you to easily activate certain modes without having to go to the settings menu.



From left to right:

1. To activate Wi-Fi. Tap to connect to the Wi-Fi network previously saved in memory.
2. To enable Bluetooth
3. To enable automatic synchronization ("push mail") in order to receive new emails as soon as they are received by the server (the E-mail application on the Home screen should also be set accordingly)
4. To choose screen brightness: automatic, low, medium or high.

Note: To save battery power, always disable the modes that you do not use. Activating Wi-Fi, Bluetooth, Push Mail and opting for high screen brightness significantly drain the battery and reduce the use times.


3.4. Shortcut Icons

The main interface has several screens, which can display shortcuts to many applications. From the below screen, sweep your finger left or right in order to scroll to a new screen. These screens are currently empty and you can insert your own shortcuts, widgets and folders.




To create a new shortcut: Sweep the screen with your finger left or right in order to choose an empty one. A screen similar to the one below should appear.

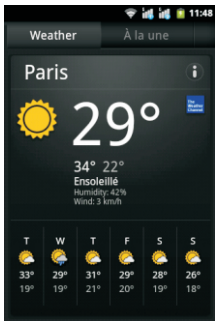
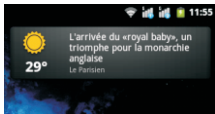


Then tap  to display all your applications. To select an application, for example **1MobileMarket**, touch and hold the application's icon. Drag the icon to the desired position on the screen. The application **1MobileMarket** is now promptly accessible from the Home screen. To remove this shortcut, touch and hold the icon, then drag it to the bottom of the screen. **Remove** will appear and the shortcut (not the application) will be deleted. To remove an application from the phone, please refer to the end of Section 2.1.

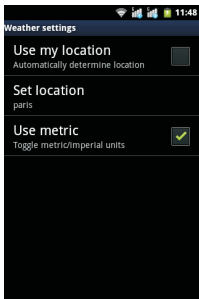
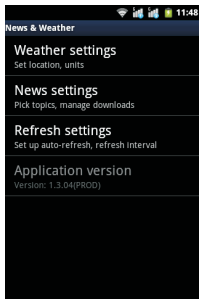
3.5. Widgets


Some applications have “widgets” that can display information on the screen without launching the application. For example, they allow you to check the news and weather information from the Home screen.

Tap the black banner illustrated above, then tap , a screen similar to the following one will appear.




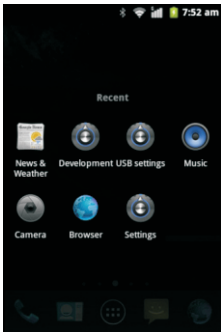
Select **Settings** then **Weather settings**.



Select **Set a location**. Tap  repeatedly to exit the menu and return to the Home screen. The weather bulletin will now be updated automatically.

3.6. Switching between Applications

When an application is open, long press the  button to display all open applications on the screen. Then you can quickly select the one you want to use.



3.7. Using the Touch Screen

Use your fingers to manipulate icons, buttons, menus, on-screen keyboard and the other elements of the touch screen.

To select or activate an item, simply tap it.

To enter text, such as a name, password, or keyword for search, tap the input field. The on-screen keyboard appears and you can insert the text in the selected field.

Other common manipulations:

- **Long press:** Touch and hold an item on the screen then wait for an action to occur before lifting your finger.
- **Dragging:** Touch and hold an item then move your finger without leaving the screen to the desired location. You can, for example, move applications on the Home screen.
- **Scrolling:** Sweep your finger on the surface of the screen without stopping in order to avoid dragging items. For example, you can sweep a Home screen to the left or to the right to view another Home screen.
- **Double-tap:** Tap twice quickly on a Web page, map or another screen in order to zoom. For example, double-tap on a photo in the browser to zoom in, then double-tap again to zoom out.
- **Pinching:** In some applications (Browser, and Gallery, for example), you can use the two-finger zoom feature. To do so, place two fingers on the screen, then spread the fingers apart to zoom out or pinch them together to zoom in.

3.8. Locking the Screen

To protect your sensitive information, you can change the lock settings of your phone:

1. From the Home screen or on the **Apps** screen, tap the






icon.

2. Scroll down and tap **Location & Security**.
3. Tap **Set up screen lock**.
4. Select the lock type you want to use.

After you have selected an option, the lock screen will appear whenever you reactivate the screen. You are then prompted to enter the pattern, PIN or other codes as specified.

If there are incoming calls when the screen is locked, you can choose one of the three available options. Tap the white phone icon, and then drag your finger on one of these icons:

	Answer	To respond to the caller
	Forward call to voicemail	Redirects the caller to your voicemail so that he/she can leave you a message.
	Send a message	Opens a list of default SMS. Select one of them to send the message immediately to the caller.

3.9. Notifications


Notifications alert you of new messages, upcoming calendar events, alarms, as well as current events, for example when you set up your phone as a Wi-Fi hotspot.

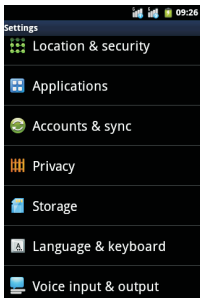
When you receive a notification, its icon appears at the top left corner of the screen. Depending on the parameters you have set, notifications may also emit an alert tone.

- **Consulting your notifications:** Drag your finger vertically from top to bottom across the screen.
- **Responding to a notification:** Tap it.

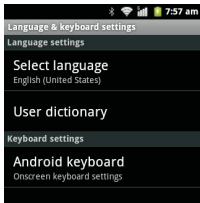
4. Other Settings of Your Phone

4.1. Changing the Phone Language

The default language of the phone is that of the SIM card inserted. To change the default language, from the Home screen, tap  and then select **System setting**. The screen below is displayed.




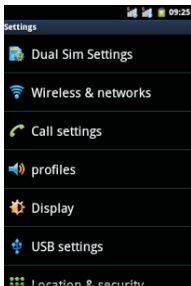
Scroll down and select **Language & keyboard** as shown below.



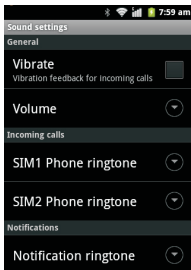
The first option allows you to change the phone language.

4.2. Changing the Ringer Volume or Ringtone

From the Home screen, tap  and then select **System setting**. The below screen appears, select **Profiles**.

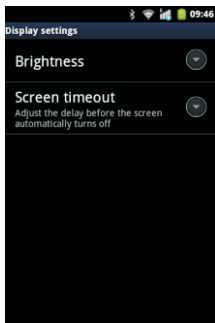
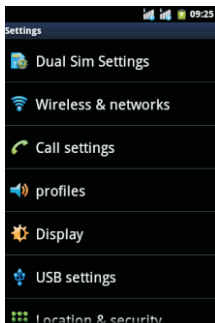


Tap **Profiles** and select **General**. From the next screen, you can change the ringtone, ringer volume, vibrate mode, as well as the alert tone for notifications.



4.3. Setting the Brightness, Wallpaper, Screen Timeout Period and Font Size

From the Home screen, tap  and then select **System setting**. The below screen appears, select **Display**.




5. Troubleshooting Common Problems


<p>The network is not displayed and “Emergency Call” appears on the screen</p>	<ul style="list-style-type: none">- Make sure you have inserted the SIM card correctly (see Quick Start Guide).- Make sure you are in an area covered by the network.- Select your network operator manually by going to System setting > Wireless & networks > Mobile networks. For more details, see Section 1.1.
<p>The phone is blocked and does not respond</p>	<ul style="list-style-type: none">- If you cannot turn off the phone, remove the battery and then put it back in place.

<p>Cannot play audio or video files</p>	<ul style="list-style-type: none"> - Make sure the file extension ends with ".AVI", ".FLV", ".Jpg" or ".MP3". - This device is compatible with most existing video formats available on the market. Nevertheless, proprietary formats such as DivX, WMV, RM, RMVB, IFO and ISO are not supported. If you encounter compatibility problems, we recommend that you convert the file to MPEG4. Please note that audio and video files with copy protection cannot be played. - Flash Player is not compatible with this device. When surfing on the internet, certain videos in Flash format may therefore not appear. It is advised to view videos on Youtube or on other compatibles apps / web sites. Some web browsers (such as Puffin Browser, available for download from 1MobileMarket), offer a compatibility with Flash videos.
<p>GPS localization does not work.</p>	<ul style="list-style-type: none"> - This device does not support GPS localization. Some apps in the market may be able to localize without GPS, by using your operator's receiving antenna signal (the function depends on your operator).

<p>Cannot receive MMS or connect to the Internet</p>	<ul style="list-style-type: none"> - Data connection mode is not activated. - In dual SIM mode, it is only the SIM card activated for Data / Internet that can send and receive MMS messages. - You have not subscribed to mobile data plan from your service provider. - Flight mode is activated, disable it. - For subscribers to <i>Bouygues Telecom</i>, please choose the “Bouygues” or “Bouygues Pro” account. See section 1.3.1 for details. - If you use a virtual mobile phone service provider or if you are subscriber to <i>Free</i> in France, you must first activate the Roaming service. Go to System setting > Wireless & networks > Mobile networks settings > SIM 1 or SIM 2 > Data roaming. Refer also to section 1.3.1 for important information about the risk of being overcharged when you are abroad or in the border area.
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<p>Internet connection is slow. I cannot connect to 3G network.</p>	<ul style="list-style-type: none"> - This device can connect to 2G/EDGE networks only. Therefore, you need to connect to web sites optimized for mobiles. For heavy downloads (involving music or videos), you will need to connect to a Wi-Fi network. - Check the signal bar: If you have less than 3 bars, the device will be able to received phone calls and SMS, but the data connection will be stopped or very slow otherwise.
<p>Internet access is not working.</p>	<p>Connect to a Wi-Fi network. When a Wi-Fi network is not available:</p> <ul style="list-style-type: none"> - Check that you have a data plan with your operator, - Once data is activated, the  logo (E for Edge) should appear on top of screen next to the signal bar. If the logo does not appear, it means data mode is not active. In order to activate data mode: - Activate the correct SIM card for data use: System setting > Dual SIM Settings > Data connection Setting.

<p>Internet access is not working.</p>	<p>– Activate Data mode and Roaming options (if using a virtual operator): System setting > Wireless & Networks > Mobile Networks > Data Enabled / Data Roaming. If the internet connection is not yet activated: click on Access point names and check that the connection settings provided by your operator are correct ; if necessary change the connection point. Please also refer to section 1.3.</p>
<p>Cannot connect the phone to the computer</p>	<p>– Please make sure micro SD card is inserted, and it is necessary to select USB storage before the computer can detect the phone. Please also refer to section 2.5.</p>
<p>Some applications do not appear on <i>1mobilemarket</i></p>	<p>– Only the applications available for this phone will be displayed. Some applications, which are not compatible or restricted for use in certain geographical areas, will not be available for download on 1mobilemarket.</p>

<p>Cannot install an application downloaded from 1MobileMarket</p>	<p>- First time, you need to allow downloads from 1MobileMarket. To do so, tap  to go to app screen, then tap System setting, Location & Security. Drag down to Unknown sources and activate this option.</p>
<p>I cannot take photos or play music</p>	<p>- The phone's internal memory is solely designed for system use and application downloads only. Therefore, to take pictures or store music and videos, please insert a Micro SD card inside the device.</p>

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