

LOGICOM



QUICK START GUIDE *

Logicom E500 Smartphone

*You can download the full user guide for your E500 Smartphone from the website <http://www.logicom-europe.com> in PDF format

Got everything?

- 1 x Smartphone
- 1 x mains adaptor
- 1 x USB cable
- 1 x user guide
- 1 x pair of earphones
- 2 x MicroSIM adaptor

NOTE: The packaging materials, such as the adhesive tape, plastic film, string and labels, are not part of this product.

WARNING : For your safety, please do not remove the screen's protective film, located under the antistatic film (with tab). It protects your screen against slight scratches and provides optimum protection if the phone is dropped.

Logicom accepts no responsibility for personal injury sustained following removal of the protective film by the consumer. Note that this protective film does not increase the robustness of the product. For replacement of the protective film, please consult a specialist Smartphone dealer.

Installation guide

1. Description of the Smartphone.

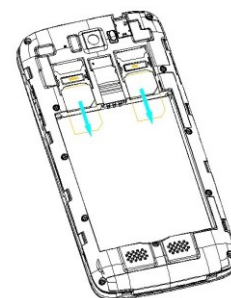
- 1 – Front camera
 - 2 – Rear camera & flash
 - 3 – Volume
 - 4 – ON/OFF button
 - 5 – Jack
 - 6 – Micro USB port
 - 7 – Speakers



2. Inserting a SIM card.

The E500 Smartphone is a mobile phone with dual SIM card, which enables you to use two lines on the same Smartphone. To insert the SIM card(s):

- Switch off the phone and remove the rear cover and battery.
- Insert the SIM card correctly into the relevant card slots (see figure below). The "WCDMA" slot is for SIM card with a 3G network; the "GSM" slot is for the SIM card used only for 2G connection.



CAUTION: The 3G function can only be used with the "WCDMA" SIM card slot. The 3G function does not work with the "GSM" SIM card slot even if you insert a 3G SIM card in this slot.

Insert the SIM card(s) carefully!

- Then replace the battery and cover.

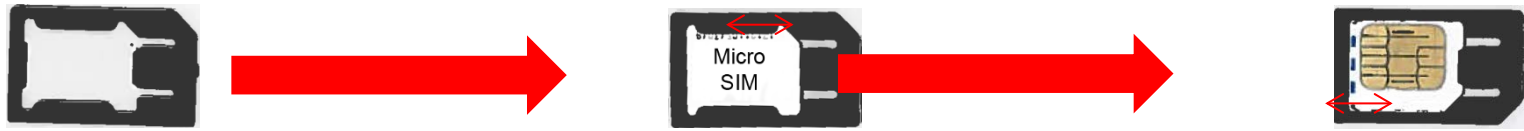
Your smartphone E500 is design to function only with a regular SIM card.

However if you have a MicroSIM card, use only the included adaptor.

Warning: Use only the included adaptor. Do not insert the empty adaptor into the SIM card port. It will damage the connector of the SIM card port. Any damage due to misuse will not be taken under warranty.

How to insert your MicroSIM card into the adaptor:

The adaptor is designed to block the MicroSIM in order to ease the insertion in the smartphone. The oblique corner of the MicroSIM should correspond to the oblique corner of the adaptor.

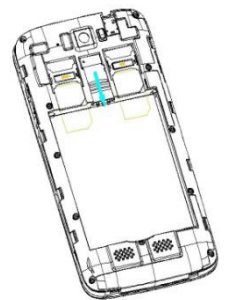


Once the MicroSIM inserted, it must be held perfectly then you can insert it in your smartphone.

3. Inserting a MicroSD card

It is possible to increase the internal memory of the E500 device with a MicroSD card. (Maximum 32GB MicroSD card).

- Switch off the phone and remove the rear cover and battery.
- Insert the memory card into the relevant slot.
- Then replace the battery and cover.



CAUTION: Inserting or removing a SIM card or a MicroSD card requires the Smartphone to be completely switched off.

4. Installing and charging the battery

Installing the battery:

- Remove the rear cover of your Smartphone.
- Insert the battery ensuring that the image shown here is facing you.
- Replace the rear cover of the Smartphone.



CAUTION: Only use the battery supplied with your Smartphone.

Model: TG3660072ART 3.7V DC/2000 mAh Li-ion Battery

To replace the battery, please enquire with the after-sales service of your dealer.

Charging the battery:

- To charge the battery, connect the USB cable (supplied) to the USB port of your Smartphone and the other end to the mains adaptor (supplied). Then connect the mains adaptor to a power outlet.
- The battery charge icon illuminates during charging and indicates the charge status.
- When the battery is fully charged, you can disconnect the USB cable from the device then from the power outlet.

IMPORTANT:

- The Smartphone is only recharged via its USB port.
- Ensure your Smartphone is fully discharged before charging it for the first time.
- The battery must be charged for at least 5 to 8 hours when first charged.

Note: You can use the device when it is being charged. In this case, the battery may take longer to charge fully.

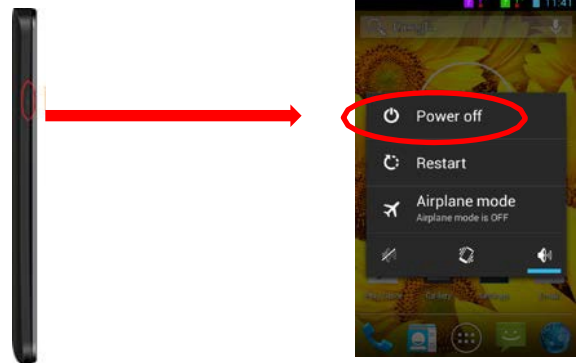
Safety information for charging the battery:

- To recharge the battery, only use the mains adaptor supplied with your device. Do not use any other power supply or electrical device.
- The power outlet to which the device is connected must be near the equipment and must always be easily accessible.
- Always wait at least 5 seconds after switching off the device before restarting it. Switching the device off and then back on again immediately may damage the electrical circuits.
- Do not disassemble the battery. Do not dispose of batteries in fire or water. Do not charge the battery if the room temperature exceeds 45° C.
- For all repairs or to replace the battery, consult a qualified technician.
- The lifetime of the battery depends largely on how you use it. Do not expose the battery to temperatures less than 0°C or greater than 60°C. Its performance may be altered.
- Significant electromagnetic interference or electrostatic discharge may cause malfunction or loss of data. If the device is not working properly, restart the Smartphone or unplug the mains adaptor from the power outlet then plug it in again.

Getting Started

1. Switching the Smartphone on and off

- To switch the Smartphone on, press the On/Off button located on the side of the Smartphone for 3 seconds.
- If the Smartphone is switched on, press for less than a second on the button to put the device into standby mode. Press it again to leave standby mode.
- To switch off the Smartphone, press the On/Off button for 3 seconds until a menu appears, then touch the Off button and confirm.

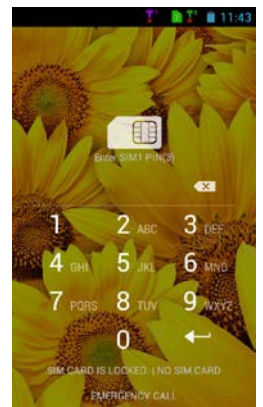


2. Locking/unlocking SIM cards

Your Logicom E500 is a dual SIM Smartphone. It enables you to phone using two lines from the same device.

There are two SIM card slots. The first, WCDMA, is reserved for the SIM card of your 3G subscription while the second is reserved for the 2G subscription (voice and SMS only).

- When you start up your phone, the latter invites you to enter the PIN codes of your two SIM cards in succession. (SIM1 then SIM 2)
- The "emergency call" function enables you to call an emergency number without entering the PIN code.



3. Locking/unlocking the screen

To unlock the screen:

- Press the power key on your phone.
- Hold and drag the unlock icon to the right to unlock the device.



You can configure the screen lock by adding a password or pattern to be replicated when unlocking your Smartphone.

CAUTION : Forgetting your screen lock password, PIN code or pattern permanently blocks your Smartphone





If this is forgotten or lost, the product warranty will not cover such an oversight. Even a “reset” cannot solve the problem. As a precaution, take a note of your password or pattern.

PASSWORD: _____



4. Making a call

NOTE: It is impossible to make or receive a call on the two SIM cards at the same time.

For example, if you are on a call on the SIM 1 line, those trying to contact you on SIM 2 will automatically be diverted to voicemail.

- Tap the  icon on the main menu or the home screen to dial the number of your choice.
- Tap the  or  icon to call with SIM 1 or SIM 2.
- Press the +/- buttons to adjust the call volume.
- When you want to end a call, press the  icon.

5. Receiving a call

- When a call is received, slide your finger over the  icon.
- When you want to end a call, press the  icon.

6. Activating the Wi-Fi connection

In the settings, slide the bar to YES to activate the Wi-Fi. The device automatically searches the available Wi-Fi networks. Click on the network of your choice to activate it and connect to it.

You can also activate this function from the notifications panel.

The icon is displayed in the system tray when you are connected to a wireless internet network or when wireless internet networks are detected by the device.

NOTE: Most Wi-Fi networks are locked with a password (WEP or WPA2 PSK key). To connect to a locked Wi-Fi network, click on it and enter the password for your network in the dialogue box which is displayed on the screen.

The WEP or WPA2 PSK key for a Wi-Fi network is generally noted on a label located on the back of your internet modem.

Note: Restart your Smartphone if necessary.

Downloading an application


Your E500 Smartphone is supplied with two on-line stores enabling you to download applications such as utilities and games.



L store is the LOGICOM on-line store



Play Store is the Google on-line store

To access these two on-line stores, go to the application page using the  button located on the home page and tap the icon corresponding to the store you wish to use.

Note: The availability of access to L store and Google Play Store depends on your phone operator and the country in which you are located. Access to these on-line stores requires an account to be created.

NOTE: LOGICOM shall under no conditions be responsible for the content on these two on-line stores. The product warranty will not cover any malfunction due to an application from on-line stores.

Listening safety

- Before using the earphones, check that the volume is not set to maximum to prevent hearing loss.
- The high volume settings are intended for individuals with reduced hearing capacity and not for those with normal hearing.
- Do not use the earphones while driving.
- Adjust the volume so that you can hear the sounds around you.
- **To prevent possible hearing damage, do not listen at high volume levels for long periods.**
- Listening to a portable audio player at high volumes can damage your hearing and lead to hearing impairment (deafness, ringing ears, tinnitus and hyperacusis). In order to prevent these risks it is recommended not to use the device at full volume; use must not exceed one hour per day.
- This product complies with the **EN 60950-1:2006/A12:2011** standard "Information technology equipment - Safety - Part 1: General requirements" in accordance with the order of 25 July 2013 implementing Article L. 5232-1 of the French public health code concerning portable audio players.
- Do not use pre-amplified or amplified models of headphones or earphones (i.e. with individual volume control and/or self-powered by batteries), as they do not ensure adherence to the maximum volume.



Electromagnetic waves safety information (SAR)

Your E500 Smartphone is designed to not exceed the radio wave limits recommended by the European authorities. These limits include safety margins to ensure the protection of all persons regardless of their age or health.

The SAR (specific absorption rate) of mobile phones quantifies the maximum level of exposure of the user to electromagnetic waves, for aural use. French legislation stipulates that the SAR must not exceed 2 W/kg averaged over 10g of tissue.

The value of the SAR is determined on the basis of the highest level of radio frequencies emitted during laboratory tests.

The actual value of the SAR during use of the phone is lower than this level.

The value of the SAR of the phone can vary according to the following factors: how far/close the phone is to a relay antenna, use of accessories and others.

The maximum SAR level of your E500 Smartphone is given in the following table:


| Position | Connectivity | SAR value |
|----------|---------------------------|------------|
| Head | EGSM900/DCS1800/WCDMA2100 | 0.204 W/kg |
| Body | EGSM900/DCS1800/WCDMA2100 | 0.236 W/kg |

NOTE: The SAR value may vary, depending on national reporting and testing requirements and the network band

.NOTE:

- Do not use your Smartphone in certain locations such as aircraft, hospitals, service stations and professional garages or while driving a vehicle. The electromagnetic waves from the Smartphone can disrupt the performance of electronic devices used in these locations.
We recommend that you switch off your phone or switch it to flight mode in these locations to avoid interference.
- If you use an electronic implant (pacemakers, insulin pumps, neurostimulators, etc.), please keep a distance of 15cm between the Smartphone and your electronic implant.
- When using a hands-free kit, pregnant women should keep the phone away from their abdomen and teenagers should keep the phone away from their lower abdomen.

Advice to reduce the level of exposure to radiation:

- Please use your Smartphone where reception is good to reduce the quantity of radiation received (avoid using in an underground car park or when travelling (train or car)).
- A reception icon indicates the quality of reception on your phone. A 4-bar display means that reception is good .
- Use of a hands-free kit also allows the level of exposure to be reduced.

- Read these instructions carefully.
- Keep these instructions.
- Follow all these instructions.
- Heed the warnings.
- Clean only with a soft cloth (dry or slightly damp).
- Do not attempt to disassemble the device; it would no longer be covered by the warranty.
- Do not bring sharp objects directly into contact with the surface and do not spray any cleaning product directly onto the screen.
- Do not exert excessive pressure on the screen and do not put objects on it. This could damage the screen.
- Use the spare parts specified by the manufacturer.
- After any service or repair carried out on this product, ask the technician to perform a safety check.
- Use only the spare parts/accessories specified by the manufacturer.
- Refer to a qualified person for any repairs. Repair is required if the device is damaged in some manner or other, if the power cord or plug is damaged, if liquid has been spilled or objects have fallen on the device, or if the device has been exposed to rain or moisture, or has been dropped.
- Do not expose the device to direct sunlight or other source of extreme heat or cold.
- Respect the privacy of others when using your Smartphone.
- Keep the device away from all metal objects (coins, keys, etc.).
- Do not leave near a magnetic field as this could cause data to be lost or could damage the device.
- Do not drop the device.
- Do not expose the device to shocks, friction or impact.
- In order to prevent data loss, remember to make a (computer or paper) back-up of information saved on the device.
- To prevent interference, do not use the device near other electronic devices, a pacemaker or medical equipment.
- Operating temperature: 5-40°C.

NOTE: In order to reduce any risk of fire or electric shock:

- Do not expose this device to rain or moisture.
- Do not expose the product to water droplets or to splashes and do not place any object filled with liquid, such as a vase, on the device.
- Do not use the product near flammable or explosive materials.
- The power plug is used to disconnect the device and must always be easily accessible.
- In order to completely disconnect the device from the electricity supply, the power plug must be disconnected from the power outlet.
- Do not attempt to override the safety features of the polarised plug or the earth connection. A polarised plug has two pins, one of which is wider than the other. A plug with an earth connection has two flat pins and a third round pin for the earth connection. The widest pin and the third pin constitute the important safety features designed to protect you. If you cannot manage to fully insert the plug into the wall outlet, contact your electrician to replace the obsolete wall socket.
- Disconnect this device during electrical storms or when not in use for an extended period.
- Switch off the device in places presenting risk of explosion and when travelling by plane.
- Do not touch the power cord with wet hands and do not pull on the charger to disconnect it.
- The power cord must be placed so that it will not be stepped on or crushed particularly at the outlet, where it is plugged in or where it is connected to the device.
- Do not overload the power outlet. Use the power supply only as indicated.
- Do not install this device near heat sources such as electric hobs, cookers or others (including amplifiers).

Warning on using the phone while driving

In France, in accordance with Article R412-6-1 of the French highway code, drivers are not permitted to use hand-held phones whilst the vehicle is moving.

The penalty for non-compliance with this article is a fine for minor offences of the fourth class, or 135€ and a three point penalty on your driving licence.

The use of a hands-free kit is permitted. However, Article R412-6 of the French highway code provides for a 35€ fine without licence penalty points if the driver is not in a position to carry out required manoeuvres comfortably and without delay when using his hands-free kit whilst driving.

NOTE: this legislation applies only in France. During trips abroad, please refer to the legislation in place in your country of origin before travelling.

Epilepsy warning

Please read before using a video game or allowing your children to use one.

Some people are susceptible to epileptic seizures or loss of consciousness when exposed to certain flashing lights or light patterns in everyday life. Such people may have a seizure while watching television images or playing certain video games. This may happen even if the person has no medical history of epilepsy or has never had any epileptic seizures. If you or anyone in your family has ever had symptoms related to epilepsy (seizures or loss of consciousness) when exposed to flashing lights, consult your doctor prior to playing. We advise that parents should monitor the use of video games by their children. If you or your child has the following symptoms while playing a video game, discontinue use IMMEDIATELY and consult your doctor: dizziness, blurred vision, eye or muscle twitches, loss of consciousness, disorientation, any involuntary movement or convulsion.

Precautions to take during use of any video game:

- Do not sit too close to the screen. Sit a good distance away from the television screen, as far away as the length of the cable allows.
- Preferably play the game on a small television screen. Avoid playing if you are tired or have not had much sleep.
- Make sure that the room in which you are playing is well lit.
- Rest for ten to fifteen minutes per hour while playing a video game.

Recycling



The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste Electrical and Electronic Equipment (WEEE) Directive (2012/19/EU) has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users:

If you no longer use the device, remove and dispose of the battery, as well as the device, in compliance with the local recycling procedures. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users:

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

The warranty scope of application

If you encounter any problems, you can contact LOGICOM technical support at:

LOGICOM SA

www.logicom-europe.com

55 rue de Lisbonne, 75008 Paris

Phone: +33 (0)1 48 63 67 94 or +33 (0)1 48 63 67 95

The LOGICOM supplier warranty is valid for normal use of the device as defined in the instructions.

This warranty excludes damage caused by external circumstances.

Specifically, the warranty does not apply if the device is damaged as a result of a bump or drop, an operating error, a connection that does not comply with these instructions, lightning, a surge, or inadequate protection against heat, humidity, or freezing temperatures.

The warranty is applicable only in metropolitan France. The legal warranty for hidden defects applies in compliance with Articles 1641 et seq. of the French Civil Code.

Made in PRC

© 2013 Logicom SA.

Declaration of conformity

CE1313

We, LOGICOM (Logicom – 55 rue de Lisbonne – Paris 8^{ème} – 75008 Paris),
declare that the LOGICOM E500 Smartphone complies with the essential requirements of the Directive **R&TTE 1999/05/EC** applicable to the following European standards:

The manufacturer shall not be held responsible for modifications made by the user or any resultant consequences which could affect the conformity of the product with the CE marking. Any unauthorised modification of the product voids this declaration of conformity.

Product certified by the laboratory:
Bay Area Compliance Laboratories, Corp. (BACL)
1274 Anvilwood Avenue. Sunnyvale, California 94083.
United States.
Laboratory number notified: 1313

Paris, 10 September 2013.
Bernard Bessis
President

**EN 60950-1:2006 + A11 :2009 + A1:2009+
A12:2011**
EN 301 489-1 V1.9.2 (2011-09)
EN 301 489-3 V1.4.1 (2002-08)
EN 301 489-7 V1.3.1 (2005-11)
EN 301 489-17 V2.2.1 (2012-09)
EN 301 489-24 V1.5.1 (2010-10)
EN 301 489-34 V1.3.1 (2012-05)
EN 50360:2001-A1:2012
EN 62209-1:2006
EN 62209-2:2010
EN 301 511 V9.0.2 (2003-03)
EN 300 328 V1.7.1 (2006-10)
EN 301 908-1 V5.2.1 (2011-05)
EN 301 908-2 V5.2.1 (2011-07)
EN 300 440-2 V1.4.1 (2010-08)
RoHs 2011/65/EU