Sprint PCS®

The clear alternative to cellular.℠

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Welcome to Sprint PCS

Sprint PCS built the only all-digital, all-PCS nationwide network from the ground up for clearer calls, serving more than 300 major metropolitan areas. We built our network to give you what we believe you really want from a wireless phone: clear sound, private conversations and time-saving features.

And Sprint Personal Communications Services® can do something even more far-reaching—simplify your life. Our advanced technology is designed to grow with your communications needs so that one day, you'll be able to rely entirely on your Sprint PCS Phone™ to stay connected.

This guide will introduce you to our technology and your new Sprint PCS Phone through simple, easy-to-follow instructions. Since you're probably anxious to start using your phone, we encourage you to immediately flip to Section One—Getting Started With Sprint PCS Service. This section provides all the information you need to quickly activate your phone, set up your voicemail and much more. It also contains information on how to contact Sprint PCS should you have questions about service, want to purchase additional products or services, or just check your account balance.

Thank you for choosing Sprint PCS.

1

Getting Started with Sprint PCS Service

In This Section

▶ **Activating your Phone**

▶ **Setting up your Voicemail**

▶ **Getting Help**

▶ **Understanding this User Guide**

This section walks you through the step-by-step basics of setting up service to your Sprint PCS Phone™, including activating or unlocking your phone, selecting your Sprint PCS Service Plan, receiving your new Sprint PCS Phone Number and setting up your voicemail.

Once you have completed this section, you're ready to explore the advanced features of your new phone.

Getting Started with Sprint PCS Service

Determine if your Phone is Already Activated

If you received your phone in the mail or purchased it at a Sprint PCS Center, it is probably already activated. All you need to do is unlock your phone.

Unlocking your Phone

Follow these steps to unlock your phone:

1. Press **END PWR** for two seconds to turn the phone on.

2. Highlight **Unlock** and press **OK** .

3. Enter your four-digit lock code. For security purposes, the code is not visible as you type.

Activating your Phone

There are two ways to activate your phone. Follow these steps:

▶ The fastest way is to call from your new Sprint PCS Phone™.

1. Fully charge your battery (see instructions on page 19).

2. Turn on your Sprint PCS Phone.

3. Press ***** **2** **OK** to reach a Sprint PCS Customer Advocate. You must be in a Sprint PCS Service Area when making this call.

▶ The other way is to call Sprint PCS Customer Care from any phone other than your new Sprint PCS Phone (which isn't yet activated). Call us toll-free at 1-888-715-4588.

During this call you will be guided through the activation process. The call typically takes approximately 30 minutes, but could be longer during peak times. You can streamline the process by reviewing the Clear and Simple Facts brochure and pre-selecting your Sprint PCS Service Plan.

What you Should have Handy When you Call:

▶ Your new Sprint PCS Phone

▶ The original packaging from your phone

▶ Your Social Security number or Tax ID number

▶ Your driver's license number

▶ Pen and paper to write down your new Sprint PCS Phone Number

Note:

The activation process varies in certain Affiliate areas.

Setting Up your Voicemail

All unanswered calls to your Sprint PCS Phone are automatically transferred to voicemail, even if your phone is off or in use. To avoid missing any important messages, you will want to set up your Sprint PCS voicemail box and personal greeting as soon as your Sprint PCS Phone is activated.

To set up voicemail, follow these steps:

1. Press and hold ![1 envelope key] .

2. Follow the system prompts to create your passcode, record your greeting, record your name announcement and choose whether to activate One-Touch Message Access (a feature that lets you press one key to access messages and bypasses the need for you to enter your passcode).

For more information on accessing voicemail messages, see "New Voicemail Message Alerts" on page 60.

Getting Help

Visit our Web Site

Stop by www.sprintpcs.com to get up-to-date information on Sprint PCS. You can also:

▶   Review coverage maps

▶   Learn how to use voicemail

▶   Access your customer account

▶   Purchase accessories

▶   Add additional options to your service plan

▶   Check out frequently asked questions

▶   And much more

Sprint PCS Customer Care

Sprint PCS Customer Advocates are available to assist you 24 hours a day, seven days a week. Simply dial 1-888-211-4PCS (4727) from any phone, or press ![* key] ![2 key] ![OK key] from your activated Sprint PCS Phone while on the Sprint PCS Nationwide Network.

Once you dial Sprint PCS Customer Care, you can access a number of helpful account services through our automated Customer Care line. By following the voice prompts, you'll be able to learn more about Sprint PCS Products and Services, get Sprint PCS coverage by zip code or request a copy of your invoice.

Sprint PCS Directory Assistance

Sprint PCS Directory Assistance provides a variety of services, including: residential, business and government listings; assistance with local or long-distance calls; movie listings; hotel, restaurant and shopping information and major local event information. There is a per call charge and you will be billed for airtime.

1. Press **4** **1** **1** **OK** .

Sprint PCS Operator Services

Sprint PCS Operator Services can provide assistance in placing collect calls or calls billed to a local telephone calling card or a third party.

1. Press **0** **OK** .

For more information or to see the latest in products and services, visit us online at www.sprintpcs.com.

Receiving Automated Billing Information

For your convenience, your phone gives you free access to billing information on your Sprint PCS Account. This information includes balance due, payment received, billing cycle and the amount of minutes used since your last billing cycle. Follow these steps to access this information:

1. Press . ***** **4** **OK** .

2. Follow the voice prompts to receive the information you want.

Sprint PCS Roadside Rescue

Your Sprint PCS Phone can help you with common vehicle mishaps 24 hours a day, 7 days a week. You can access your Roadside Rescue Service as long as you have your Sprint PCS Phone with you – in your vehicle or someone else's. Call Customer Care (***** **2** **OK**) for service details.

1. Press **#** **7** **6** **2** **3** (#ROAD) **OK** .

Note:

There is an additional monthly fee for access to Roadside Rescue.

Understanding this User Guide

This user guide introduces you to our technology and all the advantages of your new Sprint PCS Phone — through easy-to-follow instructions.

▶ Sections breakdown categories of information to progressively take you all the way from learning the basics to using the most advanced phone features.

▶ Tips highlight special shortcuts and timely reminders to help you make the most of your new phone.

▶ The Index helps you find specific information quickly.

We know that your time is valuable and that's why we've designed this guide to be used in a building block format or in stand-alone sections. You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, you'll be able to locate the specific section using the colored tabs. Follow the instructions in that section and you'll be ready to use your phone in no time.

2

Getting to Know your Sprint PCS Phone™

In This Section

▶ **Your Phone's Highlights and Features**

▶ **Viewing the Display Screen**

▶ **Turning your Phone ON and OFF**

▶ **Using the Battery**

Your Sprint PCS Phone is packed with features that can simplify your life and expand your ability to stay connected to the people and information that are important to you. We know that you're anxious to start using it, so this section will give you a quick introduction to your new phone. Easy-to-follow instructions will guide you through the basics of the most common features of your phone and you'll be on your way to using it in no time.

Don't forget the other chapters in this guide. They're filled with information about the capabilities and benefits of your new Sprint PCS Phone. They include detailed step-by-step instructions to familiarize you with all the features, and how to customize your phone to meet your specific needs.

Highlights

Congratulations on the purchase of your Sprint PCS Touchpoint Phone™ (Model TP1100). This phone is lightweight, easy-to-use, reliable and offers many significant features:

► Your Sprint PCS Touchpoint Phone™ works anywhere on the Sprint PCS Nationwide Network and allows you to roam on digital networks where Sprint PCS has implemented roaming agreements (page 22).

► Sprint PCS Wireless Web℠ connection offers wireless modem capabilities for your personal computer in digital mode (page 119).

► Sprint PCS Wireless Web Browser provides access to the wireless Internet in digital mode (page 107).

► Call History tracks calls made to and from your phone as well as calls you miss (page 44).

► Create custom folders to store your numeric page and Sprint PCS Wireless Web messages (page 66).

► Ninety-nine Internal Phone Book entries store up to six phone numbers per entry (page 72).

► Speed dial Internal Phone Book entries by pressing one or two digits (page 38).

► Built-in Calendar reminds you of important events (pages 94).

► T9® Text Input enables you to quickly enter text using one keypress per letter (page 136).

► Assign unique ID Ringers to Internal Phone Book entries so you can identify the caller by the sound of the ringer (page 76).

► A selection of games both entertain and challenge you (page 103).

Front View of Phone

4. Display Screen

5. Power On Indicator/LED

1. Headset Jack

6. Mouse Key

2. Volume Keys

7. END / PWR

3. OK

8. CLR

1. Headset Jack: Provides connection for an optional headset.

2. Volume Keys: Adjust the ringer volume in Standby mode or voice volume during a call.

3. OK: Lets you place a call and select menu options.

4 . Display Screen: Displays phone status icons and menu items.

5. Power On Indicator/LED: Illuminates when the phone turns on or when you receive calls. Flashes when you have messages or alarms scheduled.

6. Mouse Key: Scrolls through menus and displays the next or previous message, entry or item.

7. END/PWR: Lets you power the phone on or off, end calls or return to the main menu.

8. CLR: Lets you clear an entry or back up in the menu.

Viewing the Display Screen

This list identifies the symbols you'll see on your display screen.

▶ ▊ॻ.ıll shows your current signal strength. The more lines you have, the stronger your signal.

▶ ✗ means your phone cannot find a signal.

▶ ➘ tells you a call is in progress.

▶ ⊠ indicates you have voicemail, numeric page or Sprint PCS Wireless Web messages waiting.

▶ Ⓓ indicates you are on the Sprint PCS Nationwide Network.

▶ Rm indicates you are "roaming" off the Sprint PCS Nationwide Network.

▶ ▥ shows your current battery charge strength. (Icon shown full charged.)

▶ ☷ indicates your phone is in vibrate mode. (Displayed when your Flip is closed.)

Turning your Phone ON and OFF

Turning your Phone ON

1. Fully extend the antenna to receive the best reception.

2. Press ⬭ for two seconds.

Once your phone is ON, it displays "Searching for Service" while your phone looks for a signal. When your phone finds a signal, it automatically enters Standby mode – the phone's idle state. At this point, you're ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone returns to Standby mode.

Your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint PCS Service by pressing any key (when your phone is turned ON).

Turning your Phone OFF

Press ⬭ for two seconds until you see "Powering Off" on the display.

Your screen remains blank while your phone is off, unless you're charging the battery.

Using the Battery

Battery Capacity

Your Sprint PCS Touchpoint Phone™ is equipped with a Lithium Ion (LiIon) battery. It allows you to recharge your battery before it is fully drained. The battery provides approximately 2.5 hours of continuous digital talk time or approximately 135 hours of continuous digital standby time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert every 30 seconds and then powers down.

Installing the Battery

Your Sprint PCS Phone comes with a LiIon battery. Follow these steps to install it:

1. Insert the battery into the opening on the back of the phone at a 45-degree angle.

2. Gently press down on the battery until the latch snaps into place.

Removing the Battery

To remove your battery for charging or for another reason, follow these easy steps:

1. Make sure the power is off so that you don't lose any stored numbers or messages.

2. Press the battery release latch up.

3. Remove the battery from the phone at a 45-degree angle.

Charging the Battery

Your Sprint PCS Phone comes with a rechargeable battery. You should charge the battery as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you'll lose everything you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge gets too low, the battery icon blinks and the phone sounds a warning tone.

Always use the Sprint PCS- approved Desktop Charger, Travel Charger or Cigarette Lighter Adapter to charge your battery.

Using the Desktop Charger

When you're ready to charge your battery, it is vital that you use only Sprint PCS-approved desktop chargers and AC adapter chargers. To use the desktop charger provided with your phone:

1. Plug the round end of the AC adapter into the charger holder and the other end into the electrical outlet.

2. Insert the the phone (with the battery installed) into the slot.

▶ A **red light** on the charger lets you know the battery is charging.

▶ A **green light** lets you know that the battery is at least 90 percent charged.

It generally takes about 2 hours to fully recharge a completely rundown battery. With the Sprint PCS-approved LiIon battery, it is okay to recharge the battery before it becomes completely run down.

3

Understanding Roaming

In This Section

▶ **Understanding How Roaming Works**

▶ **Understanding the Difference Between Roaming and Sprint PCS Calls**

▶ **Setting your Phone's Roam Mode**

▶ **Setting and Using Call Guard**

Roaming is the ability to make or receive calls while you're off the Sprint PCS Nationwide Network. Your new Sprint PCS Phone™ works anywhere on the Sprint PCS Nationwide Network and allows you to roam on digital networks where Sprint PCS has implemented roaming agreements.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Note:

You will pay a higher per-minute rate for roaming calls.

Understanding How Roaming Works

Recognizing Icons on the Display Screen

Your phone's display screen always lets you know when you're off the Sprint PCS Network. The following chart indicates what you'll see depending on where you're using your phone.

	Digital Indicator	Roaming Indicator
Sprint PCS Nationwide Network	**D**	
Other CDMA Networks		**R**m

Tip:

If you're on a call when you leave the Sprint PCS Network and enter an area where roaming is available, your call is dropped. If your call is dropped in an area where you think Sprint PCS Service is available, turn your phone off and on again to reconnect to the Sprint PCS Nationwide Network.

Roaming on Other PCS CDMA Networks

When you're roaming on other PCS CDMA networks, your call quality will be similar to the quality you receive when making calls while on the Sprint PCS Network. You may not be able to access certain calling features, such as Sprint PCS Wireless Web, however all of your calls are still private and secure.

Setting your Phone's Roam Mode

Your Sprint PCS Phone allows you to control your ability to roam. By using the **Roaming** menu option, you determine which signals your phone accepts.

Set Mode

Choose from two different settings on your phone to control your roaming experience:

1. From the main menu, highlight **Setup** and press **OK** .

2. Highlight **Roaming** and press **OK** .

3. Highlight **Set Mode** and press **OK** .

4. To select an option, highlight it and press **OK** .

▶ **Sprint PCS:** This setting allows you to select the Sprint PCS Nationwide Network only and prevents roaming on other networks.

▶ **Automatic:** This setting seeks Sprint PCS Service. When Sprint PCS Service is unavailable, it searches for an alternative system.

Tip:

Remember, when you're using your phone off the Sprint PCS Network, always dial numbers using 11 digits (1 + area code + number).

Understanding Roaming

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Setting an Alert When Roam Charges Apply (Call Guard)

In addition to the roaming icon, Call Guard alerts you when roaming charges apply. The following settings apply to Call Guard.

Call Guard

This feature makes it easy to control when you roam by reminding you when you make or receive a roaming call. It also requires you to take additional steps before placing or answering a roaming call. These additional steps are not required when you make or receive calls while on the Sprint PCS Nationwide Network.

To Turn the Call Guard Feature On or Off:

1. From the main menu, highlight **Setup** and press **OK** .

2. Highlight **Roaming** and press **OK** .

3. Highlight **Call Guard** and press **OK** .

4. Highlight **On** or **Off** and press **OK** .

To Place Roaming Calls with Call Guard On:

1. From the main menu, dial 1 + area code + the seven-digit number. (You can also initiate a call from the Internal Phone Book, Call History, numeric pages or Sprint PCS Wireless Web messages.)

2. Highlight **Roam Call** and press **OK** .

To Answer Incoming Roaming Calls with Call Guard On:

1. From the main menu, highlight **Answer** and press **OK** .

4

Making and Answering Calls

In This Section

▶ **Making Calls**

▶ **Answering Calls**

▶ **Dialing Options**

▶ **In-Call and End-of-Call Options**

▶ **Using One-Touch/Two-Touch Speed Dialing**

Your Sprint PCS Phone™ gives you different options for making calls so that you can use the method that works best for you. Once you learn the basics here, the possibilities are endless.

Making and Answering Calls

Making Calls

Your Sprint PCS Phone™ offers many ways to make calls.

To make a call by entering numbers on your keypad:

1. Make sure your phone is on.

2. Enter a phone number. If you make a mistake while dialing, press **CLR** to erase one digit at a time. Or, press and hold **CLR** to erase the entire number.

3. Press **OK** . To make calls when you are roaming and Call Guard is enabled, highlight **Roam Call** and press **OK** . (See "Call Guard" on page 24.)

4. When you're finished, press **END PWR** or highlight **End Call** and press **OK** .

Answering Calls

1. Make sure your phone is on. If your phone is off, incoming calls go to voicemail.

2. When you receive a call, you can answer it by pressing **OK** . (Depending on your mode, you can also open the Flip or press any digit. See "Selecting a Call Answer Mode" on page 86.)

3. To disconnect the call, you can close the phone, press **END PWR** or highlight **End Call** and press **OK** .

Missed Call Notification

When an incoming call is not answered, the Missed Call Log is displayed on your screen.

To display the Missed Call entry:

▶ Highlight the entry and press **OK** . To dial the entry's phone number, press **OK** again.

Note:

You cannot dial phone numbers identified as No ID, Restricted, Data or Fax calls.

Making and Answering Calls **4**

Dialing Options

Dialing options are displayed when you enter numbers in the main menu.

To select an option, highlight it and press **OK** .

► **Call** to dial the phone number. (If you are roaming and have the Call Guard feature activated, select **Roam Call**. See "Call Guard" on page 24.)

► **Save** to save the phone number in your Internal Phone Book. (See "Saving a Phone Number" on page 34.)

► **Find** to display Internal Phone Book entries that contain the entered numbers. (See "Finding a Phone Number" on page 35.)

► **Hard Pause** to insert a hard pause. (See "Dialing and Saving Phone Numbers with Pauses" on page 36.)

► **2-Second Pause** to insert a 2-second pause. (See "Dialing and Saving Phone Numbers with Pauses" on page 36.)

► **Exit** to return to the main menu.

An Internal Phone Book entry is displayed when you enter its entry location number.

► **[An Internal Phone Book Entry]** Press **OK** to display the Internal Phone Book entry. Press **OK** again to dial the entry's phone number.

In-Call Options

During a call, your phone displays the following menu options. (For Call Waiting options, see "Responding to Call Waiting" on page 53.)

To select an option, highlight it and press **OK** .

► **End Call** to end the call.

► **Mute** or **Unmute** Select **Mute** to mute your phone's microphone. Select **Unmute** to reactivate the microphone.

► **Dial 3-Way Call** to call a third party. (See "Three-Way Calling" on page 54.)

► **Call HIstory** to display the Call History menu. (See Section 6 "Managing Call History" on page 43.).

► **Messages** to display the Messages menu. (See Section 8 "Managing Messaging" on page 57.)

► **Phone Book** to display the Internal Phone Book menu. (See Section 9 "Using Your Internal Phone Book" on page 71.)

► **Display** to change your display. (See Section 10 "Changing your Phone's Settings" on page 81.)

► **Calculator** to use the calculator (See "Using the Calculator" on page 102.)

Making and Answering Calls **4**

Incoming Call Notification

Depending on your settings, your Sprint PCS Phone notifies you of incoming calls in the following ways:

- ► The phone rings and/or vibrates.
- ► The LED flashes.
- ► The backlight illuminates.
- ► The screen displays an incoming call message.
- ► If the phone number is available, the phone number of the caller is displayed.
- ► If the phone number is in your Internal Phone Book, the Phone Book entry's name is displayed.

The following options are also displayed. To select an option, highlight it and press **OK** .

- ► **Answer** to answer the call.
- ► **Silent Ringer** to mute the ringer.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Internal Phone Book, the phone number, the duration of the call and the following menu options are displayed.

To select an option, highlight it and press **OK** .

- ► **OK** to return to the main menu. (You can also press **END PWR** or **CLR** .)
- ► **Call** to dial the phone number.
- ► **Save** to save the phone number in your Internal Phone Book. (See "Saving a Phone Number" on page 34.)

After receiving a call from or making a call to a phone number that is in your Internal Phone Book, the Phone Book entry name and phone number, the duration of the call and the following menu options are displayed.

To select an option, highlight it and press **OK** .

- ► **OK** to return to the main menu. (You can also press **END PWR** or **CLR** .)
- ► **Call** to dial the phone number.

Note:

The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Making and Answering Calls **4**

Saving a Phone Number

Your Sprint PCS Phone can store up to 99 Internal Phone Book entries. Phone Book entries can store up to a total of six phone numbers and the entry's name can contain 12 characters.

To save a phone number from the main menu:

1. Enter a phone number.

2. Highlight **Save** and press **OK** .

3. Select a label by highlighting **Home**, **Office**, **Mobile**, **Pager**, **Data**, **Fax** or **No Label** and press **OK** .

4. Enter a name for the entry or select an existing entry and press **OK** . (See "Entering Characters by Tapping the Keypad" on page 134). If you select an existing entry, you do not need to complete step 5.

5. Press **OK** to save a new entry in the first available memory location. (You can also enter an entry number or highlight an empty location and press **OK** .)

After you have saved the number, the new Internal Phone Book entry is displayed. (See "Internal Phone Book Entry Options" on page 74.)

Tip:

Phone numbers labeled Fax or Data can only be dialed through a personal computer.

Finding a Phone Number

You can search for Internal Phone Book entries with phone numbers that contain a specific string of numbers.

To find a phone number:

1. Enter one or more digits. The more numbers you enter, the more the search narrows.

2. Highlight **Find** and press **OK** .

3. To display the Internal Phone Book entry that contains the phone number, highlight the entry and press **OK** . To dial the number, press **OK** again.

Making and Answering Calls **4**

Dialing and Saving Phone Numbers with Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers. If you select a hard pause, the next set of numbers are sent when you press **OK** . If you select a 2-second pause, your phone automatically sends the next set of numbers after two seconds.

To dial or save a phone number with pauses:

1. Enter the phone number.

2. Highlight **Hard Pause** or **2-Second Pause** and press **OK** . Hard pauses are displayed as a "P" and 2-second pauses as a "T".

3. Enter additional numbers.

4. Highlight **Call** or **Save** and press **OK** . (If you select Save, see step 3 of "Saving a Phone Number" on page 34.)

When dialing a number with a hard pause, highlight **Send Tone** and press **OK** to send the next set of numbers.

Calling Emergency Numbers

You can place calls to 911, (dial **9** **1** **1** and press **OK**) even if your phone is locked or your account is restricted.

Dialing from the Internal Phone Book

To dial directly from an Internal Phone Book entry:

1. Press the Mouse Key right. (For additional ways to display entries, see Section 9: Using your Internal Phone Book.)

2. Highlight the entry you want to call and press **OK** .

3. Press **OK** again to dial the entry's phone number.

Using One-Touch/Two-Touch Speed Dialing

With this feature, you can dial an Internal Phone Book entry's Speed Dial number using one key press for locations 1-9 or two key presses for locations 10-99.

To use **One-Touch Dialing** for Internal Phone Book locations 1-9:

1. Press and hold the appropriate key for approximately two seconds.

▶ The display confirms that the number has been dialed when it shows "Calling."

To use **Two-Touch Dialing** for Internal Phone Book locations 10-99:

1. Press the first digit.

2. Press and hold the second digit for approximately two seconds.

▶ The display confirms that the number has been dialed when it shows "Calling."

Displaying your Phone Number

Just in case you forget your own number, your Sprint PCS Phone can remind you.

To display your phone number:

1. From the main menu, highlight **Phone Book** and press OK .

2. Highlight **My Phone#** and press OK .

5

Adjusting Volume

In This Section

▶ **Changing Ringer Volume**

▶ **Silencing the Ringer**

▶ **Adjusting Volume During a Conversation**

▶ **Muting a Call**

With all the things that demand your attention in today's fast paced world, it's important to tune-in to what really matters. Your Sprint PCS Phone™ gives you the ability to control your phone's volume with the touch of a button. Not only can you control what you hear, you can also control what your caller hears.

Changing Ringer Volume

To change the ringer volume, adjust the volume keys on the side of your phone when the phone is in Standby mode.

To change the ringer volume from the main menu:

1. Highlight **Sounds** and press **OK** .

2. Highlight **Audio Volume** and press **OK** .

3. Highlight **Ringer** and press **OK** .

4. Highlight a ringer volume or the vibrate setting and press **OK** .

Silencing the Ringer

To silence the ringer on incoming calls:

▶ Press a volume key or **END PWR** .

   or

▶ Highlight **Silent Ringer** and press **OK** .

Adjusting Volume During a Conversation

Whether you need to hear more or less of a conversation, adjust the volume keys on the side of your phone during a call.

Muting a Call

There are times when it's necessary to mute a call so that your caller does not hear you or certain background noise. To use this function during a call:

1. Highlight **Mute**.

2. Press **OK** .

To unmute a call:

1. Highlight **Unmute**.

2. Press **OK** .

▶ When the phone is muted, "Mute" flashes on the display.

6

Managing Call History

In This Section

▶ **Viewing the Call History List (Outgoing, Incoming and Missed)**

▶ **Call History Options**

▶ **Making a Call from a Call History List**

▶ **Saving a Phone Number from a Call History List**

▶ **Erasing Call History Entries or Lists**

The call history helps you manage your time more effectively. It keeps track of incoming calls, calls made from your Sprint PCS Phone™ and missed calls. This section guides you through accessing and making the most of your call history.

Viewing a Call History (Outgoing, Incoming and Missed)

You'll find your call history invaluable. It is a list of the last 10 phone numbers or Internal Phone Book entries for calls you placed, accepted or missed. Call history makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the call log number, phone number (if it is available) and Internal Phone Book entry name (if the phone number is in your Internal Phone Book). Duplicate calls (same number and type of call) may only appear once on the list.

To view a call history entry:

1. From the main menu, highlight **Call History** and press **OK** .

2. Highlight **Outgoing Calls**, **Incoming Calls** or **Missed Calls** and press **OK** .

3. Highlight the call history entry you wish to view and press **OK** .

Call History Entry Options

For additional information and options for a particular call, highlight a call history entry and press **OK** . This feature gives you the option of selecting:

► **Call** to dial the phone number.

► **PhoneBook Info** to display the Internal Phone Book entry (if the sender's phone number is in your Phone Book). If the phone number is not in your Internal Phone Book, the Save option is displayed.

► **Save** to save the sender's phone number if it is not already in your Internal Phone Book (if applicable). (See "Saving a Phone Number from a Call History List" on page 48.)

► **Time/Date** to see the time, date and duration of the call.

► **Prepend** to add numbers to the beginning of the phone number. (See "Prepending a Phone Number from a Call History List" on page 46.)

► **Erase** to delete the call history entry.

► **Next** to display the next call history entry.

► **Previous** to display the previous call history entry.

Tip:

You can also view the next call log entry by pressing the Mouse Key right or view the previous entry by pressing the Mouse Key left.

Note:

You cannot make calls from the Incoming Calls or Missed Calls Lists to entries identified as No ID or Restricted. Calls labeled Data or Fax can only be dialed through a personal computer.

Making a Call from a Call History List

To place a call from a call history list, follow these steps:

1. From the main menu, highlight **Call History** and press **OK** .

2. Highlight **Outgoing Calls**, **Incoming Calls** or **Missed Calls** and press **OK** .

3. Scroll through the list and highlight the phone number or Internal Phone Book entry that contains the phone number you want to call and press **OK** .

4. Highlight **Call** and press **OK** .

Prepending a Phone Number from a Call History List

If you need to make a call from a call history list and you happen to be outside your local area code, you can add the appropriate prefix by following these steps:

1. From the main menu, highlight **Call History** and press **OK** .

2. Highlight **Outgoing Calls**, **Incoming Calls** or **Missed Calls** and press **OK** .

3. Highlight the entry you wish to call and press **OK** .

4. Highlight **Prepend** and press **OK** .

5. Enter the digits or pauses (see below) you want to add to the number. If you want to save the number, select the **Save** option. If not, the changes only apply to the current call.

6. To select an option, highlight it and press **OK** .

▶ **Call** to dial the phone number.

▶ **Save** to store the phone number in your Internal Phone Book. (See Step 3 of "Saving a Phone Number" on page 34.)

▶ **Hard Pause** to insert a hard pause. (See "Dialing and Saving Phone Numbers with Pauses" on page 36.)

▶ **2-Second Pause** to insert a 2-second pause. (See "Dialing and Saving Phone Numbers with Pauses" on page 36.)

▶ **Exit** to return to the previous screen.

Note:

You cannot save
phone numbers
already in your
Internal Phone Book
or calls identified as
No ID or Restricted.

Note:

Phone numbers
labeled Fax or Data
can only be dialed
through a personal
computer

Saving a Phone Number from a Call History List

Your Sprint PCS Phone can store up to 99 Internal Phone Book entries. Phone Book entries can store up to a total of six phone numbers and the entry's name can contain 12 characters. To save a phone number from a Call History list:

1. From the main menu, highlight **Call History** and press ⬤OK .

2. Highlight **Outgoing Calls**, **Incoming Calls** or **Missed Calls** and press ⬤OK .

3. Highlight the phone number you want to save and press ⬤OK .

4. Highlight **Save** and press ⬤OK .

5. Select a label by highlighting **Home**, **Office**, **Mobile**, **Pager**, **Data, Fax** or **No Label** and press ⬤OK .

6. Enter a name for the entry or select an existing entry and press ⬤OK . (See "Entering Characters by Tapping the Keypad" on page 134). If you select an existing entry, you do not need to complete step 7.

7. Press ⬤OK to save a new entry in the first available memory location. (You can also enter an entry number or highlight an empty location and press ⬤OK .)

After you have saved the number, the new Internal Phone Book entry is displayed. (See "Internal Phone Book Entry Options" on page 74.)

Erasing Call History Lists

To erase individual call history entries, see "Call History Entry Options" on page 45.

To erase call history lists:

1. From the main menu, highlight **Call History** and press OK .

2. Highlight **Erase Calls** and press OK .

3. Highlight **Outgoing Calls**, **Incoming Calls**, **Missed Calls** or **All Calls** and press OK .

4. Highlight **Yes** and press OK .

7

Using Sprint PCS Service Features

In This Section

▶ **Using Caller ID**

▶ **Responding to Call Waiting**

▶ **Three-Way Calling**

▶ **Forwarding your Calls**

N ow that you've mastered the basics, you can begin to focus on where you want to go. This section guides you step-by-step through the calling features that enhance your Sprint PCS Service. From Caller ID to Call Forwarding, using these features will help you make the most of your Sprint PCS Service.

Using Caller ID

Caller ID lets you know who's calling by displaying the number of the person calling when your phone rings. If the caller's name and number are already stored in your Internal Phone Book, the corresponding name appears with the number. In the same way, if you call someone who has this feature, your phone number displays on their phone.

To block your phone number from being displayed for a specific outgoing call:

1. Press ⬭✻ ⬭6 ⬭7 .

2. Enter the number you want to call.

3. Press ⬭OK (or highlight **Roam Call** and press ⬭OK).

To permanently block your number, call Sprint PCS Customer Care.

Responding to Call Waiting

Call Waiting alerts you of incoming calls while you're on a call by sounding two beeps. The display screen informs you that a call is coming in and shows the caller's phone number (if it's available).

To respond to an incoming call while you're on a call:

▶ Highlight **Flash** and press ⬭OK . This puts the first caller on hold and answer the second call. To switch between callers, highlight **Flash** and press ⬭OK again.

▶ Highlight **End Call** and press ⬭OK to end your first call. To answer the incoming call, highlight **Answer and** press ⬭OK .

Tip:

For those calls where you don't want to be interrupted, you can temporarily disable call waiting by pressing ⬭✻ ⬭7 ⬭0 before placing your call. Call Waiting is automatically reactivated once you end the call.

Note:

You don't have to worry about being interrupted during a Sprint PCS Wireless Web call because Call Waiting and Three-Way Calling are automatically disabled.

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Three-Way Calling

With Three-Way Calling, you can talk to two different people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number you wish to call and press **OK** .

2. Once you have established the connection, highlight **Dial 3-Way Call** and press **OK** to put the first caller on hold.

3. Dial the second number you wish to call and press **OK** .

4. When you're connected to the second party, highlight **Flash** and press **OK** once more to begin your three-way call.

If one of the people you called hangs up, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Forwarding your Calls

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone with Call Forwarding activated.

To Activate Call Forwarding:

1. Press **✱** **7** **2** .

2. Enter the area code and phone number to which your calls should be forwarded.

3. Press **OK** . You will see a message and hear a tone confirming the activation of Call Forwarding.

To Deactivate Call Forwarding:

1. Press **✱** **7** **2** **0** .

2. Press **OK** . You will see a message and hear a tone to confirm the deactivation.

Note:

You are charged an additional per-minute rate during calls you have forwarded.

8

Managing Messaging

In This Section

▶ **Setting up Voicemail**

▶ **Message Types**

▶ **New Message Alerts**

▶ **Message Options**

Your Sprint PCS Phone™ is always working to help you stay connected even when you're unavailable. With messaging, you can depend on your callers being able to notify you of important information. This section steps you through the messaging functions available on your phone including Sprint PCS Wireless Web Messaging.

Setting up Voicemail

The first thing you'll want to do after activating your phone is to set up voicemail. See Section 1 page 6 for instructions.

Message Types

There are four types of messaging functions available on your Sprint PCS Phone. You can receive voicemail, numeric pages, Sprint PCS Wireless Web messages and Web Alerts as long as your phone has enough memory locations to store them.

Voicemail captures calls automatically when you can't answer your phone or it is turned off. The voicemail system sends a notification to your phone letting you know when you have new voice messages waiting in your voicemail box.

Numeric Paging (appears on your phone's menu as **Page/Text** messages) allows a caller to enter a phone number into your voicemail box instead of a voice message. The phone number appears on your phone as a numeric page.

Sprint PCS Wireless Web Messaging (appears on your phone's menu as **Page/Text** messages) displays short alphanumeric messages on your phone's display screen. You must purchase a Sprint PCS Wireless Web Messaging Option to receive text messages on your Sprint PCS Phone.

Sprint PCS Wireless Web Alerts (appears on your phone's display as **Browser Msgs**) lets you know when you receive an alert from a web site. (Service may not be available at the time of printing.)

Knowing When you Have Messages

Depending on your settings, there are several ways your Sprint PCS Phone alerts you of new messages:

▶ By displaying a message on the screen.

▶ By playing an alert.

▶ By the LED blinking.

▶ By displaying ✉ at the top of your screen.

Sending Sprint PCS Wireless Web Messages

There are three ways to send a Sprint PCS Wireless Web message to a Sprint PCS Phone:

1. Email (your phone number @ messaging.sprintpcs.com).

2. Through the Sprint PCS Web site – www.sprintpcs.com.
   Select the wireless web messaging link.

3. Using a messaging software (TAP 1.5 compatible).

New Voicemail Message Alerts

When your voicemail box is empty and you receive a new voicemail message, your phone alerts you and displays the following options. To select an option, highlight it and press **OK** .

► **Detail** to display **Call** (to call your voicemail) or **Clear Count** (see "Clearing the Message Icon" below).

► **Call Voicemail** to dial your voicemail box.

Clearing the Message Icon

Your phone may temporarily continue to display the icon after you have checked your voicemail messages.

To clear the icon from the display screen:

1. From the main menu, highlight **Messages** and press **OK** .

2. Highlight **Voicemail** and press **OK** .

3. Highlight **Clear Count** and press **OK** .

4. Highlight **Yes** and press **OK** .

Retrieving your Voicemail Messages

You can review your messages directly from your Sprint PCS Phone or from any other touch-tone phone. To dial from your Sprint PCS Phone, you can either speed dial your voicemail box or use the menu keys.

Using One-Touch Message Access:

1. Press and hold **1✉** . Follow the system prompts.

Using the Menu Keys on your Sprint PCS Phone to Access your Messages:

1. From the main menu, highlight **Messages** and press **OK** .

2. Highlight **Voicemail** and press **OK** .

3. Highlight **Call** and press **OK** .

Using a Phone Other Than your Sprint PCS Phone to Access your Messages:

1. Dial your Sprint PCS Phone Number.

2. When your voicemail box answers, press **＊** .

3. Enter your passcode.

Managing Messaging

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New Sprint PCS Wireless Web Alerts

When you receive a new Sprint PCS Wireless Web alert, your phone notifies you and displays the following options. To select an option, highlight it and press **OK** .

▶ **View** accesses the Sprint PCS Wireless Web Inbox and displays the message.

▶ **Skip** returns to the previous menu.

Displaying Sprint PCS Wireless Web Alerts

To display an alert from the main menu:

1. Highlight **Messages** and press **Ok** .

2. Highlight **Browser Msgs** and press **OK** . The Sprint PCS Wireless Web Inbox is displayed.

3. To display the message, highlight it and press **OK** . To delete the message, highlight the **Del** softkey and press **OK** .

New Page or Sprint PCS Wireless Web Message Alerts

When you receive a new numeric page or Sprint PCS Wireless Web message, your phone alerts you and displays the message and the date and time it was sent. For message options, press **OK** . To select an option, highlight and press **OK** . (See "Numeric Page and Sprint PCS Wireless Web Message Options" on page 65.)

Tip:

You can view the next page or Sprint PCS Wireless Web message by pressing the Mouse Key right or view the previous message by pressing the Mouse Key left.

Displaying Numeric Page and Sprint PCS Wireless Web Messages

To display a numeric page or Sprint PCS Wireless Web message from the main menu:

1. From the main menu, highlight **Messages** and press **OK** .

2. Highlight **Page/Text** or a custom folder and press **OK** . An asterisk before a folder indicates an unread message.

3. Highlight the message you want to display and press **OK** . Press the Mouse Key down to display additional text.

Numeric Page and Sprint PCS Wireless Web Message Options

After you display a numeric page message or a Sprint PCS Wireless Web message, press **OK** to display message options. To select an option, highlight it and press **OK** .

► **Extract #** to extract a phone number from the message. (See "Extracting Phone Numbers" on page 68.)

► **Erase** to delete the message.

► **Create Folder** to create a folder. (See "Creating Folders" on page 66.)

► **Lock Message** to save the message from being deleted when the maximum number of messages has been stored. (Page/Text folders can store xx messages.)

► **Read Again** to display the message again.

► **Exit** to return to the main menu. (You can also press **END** .)

Creating Folders

You can create folders that filter and store numeric pages and Sprint PCS Wireless Web messages.

To create a folder:

1. From the main menu, highlight **Messages** and press **OK** .

2. Highlight **Edit Folder** and press **OK** .

3. Highlight **Create Folder** and press **OK** .

4. Enter a Keyword (for example, a name or phone number) and press **OK** . (See "Selecting a Character Input Mode" on page 133). If incoming numeric pages or Sprint PCS Wireless Web messages contain your Keyword, they will be automatically transferred into the folder.

5. Enter a name for the folder and press **OK** .

6. Select a ringer type to alert you when messages are filtered into the folder by highlighting a ringer and pressing **OK** .

Editing Folders

To edit a folder:

1. From the main menu, highlight **Messages** and press **OK** .

2. Highlight **Edit Folder** and press **OK** .

3. Highlight the folder you want to edit and press **OK** .

4. To select an option, highlight it and press **OK** .

▶ **Keyword** to change the word that filters messages into the folder. Enter a new Keyword and press **OK** .

▶ **Name** to change the folder's name. Enter a new name and press **OK** .

▶ **Ringer Type** to select the ringer type that alerts you when messages are filtered into the folder. Highlight a ringer and press **OK** .

▶ **Erase Folder** to delete the folder and its messages. Highlight **Yes** and press **OK** .

Extracting Phone Numbers

After you display a message, press [OK] to display message options.

To extract a phone number contained in the message:

1. Highlight **Extract #** and press [OK]. The phone number(s) contained in the message is displayed (if applicable).

2. Highlight the number and press [OK].

3. To select an option, highlight it and press [OK].

   ▶ **Call** to dial the phone number.

   ▶ **Save** to save the phone number.

   ▶ **Next #** to display the next phone number contained in the message (if applicable).

   ▶ **Prepend** to add numbers to the beginning of the phone number (See "Prepending a Phone Number from a Page or Sprint PCS Wireless Web Message" on page 69.)

Prepending a Phone Number from a Page or Sprint PCS Wireless Web Message

After you display a numeric page or Sprint PCS Wireless Web message, press [OK] to display message options.

If you happen to be outside your local area code and need to add a prefix to a phone number:

1. Highlight **Extract #** and press [OK].

2. Highlight **Prepend** and press [OK].

3. Enter the digits or pauses (see below) you want to add to the number. If you want to save the number, select the **Save** option. If not, the changes only apply to the current call.

4. To select an option, highlight it and press [OK].

   ▶ **Call** to dial the phone number.

   ▶ **Save** to store the phone number in your Internal Phone Book.

   ▶ **Hard Pause** to insert a hard pause. (See "Dialing and Saving Phone Numbers with Pauses" on page 36.)

   ▶ **2-Second Pause** to insert a 2-second pause. (See "Dialing and Saving Phone Numbers with Pauses" on page 36.)

   ▶ **Exit** to return to the previous screen.

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Erasing All Page or Sprint PCS Wireless Web Messages

To erase all page Sprint PCS Wireless Web messages:

1. From the main menu, highlight **Messages** and press **OK** .

2. Highlight **Erase All Msgs** and press **OK** .

3. Highlight **Yes** and press **OK** .

9

Using your Internal Phone Book

In This Section

▶ **Adding New Internal Phone Book Entries**

▶ **Finding Internal Phone Book Entries**

▶ **Internal Phone Book Entry Options**

▶ **Selecting ID Ringers**

▶ **Dialing Sprint PCS Services**

Now you know the basic functions and advanced features of your phone that make it easier to stay in touch with people and information. This section helps you make the most of your contacts and use your time more effectively when you're trying to connect with the important people in your life.

Adding a New Internal Phone Book Entry

Your Sprint PCS Phone can store up to 99 Internal Phone Book entries. Phone Book entries can store up to a total of six phone numbers and the entry's name can contain 12 characters.

To add a new entry:

1. From the main menu, highlight. **Phone Book** and press **OK** .

2. Highlight **Add Entry** and press **OK** .

3. Enter a phone number and press **OK** .

4. Select a label by highlighting **Home**, **Office**, **Mobile**, **Pager**, **Data**, **Fax** or **No Label** and press **OK** .

5. Enter a name for the entry or select an existing entry and press **OK** . (See "Entering Characters by Tapping the Keypad" on page 134). If you select an existing entry, you do not need to complete step 6.

6. Press **OK** to save the entry in the first available memory location. (You can also enter an entry number or highlight an empty location and press **OK** .)

After you have saved the number, the Internal Phone Book entry is displayed. (See "Internal Phone Book Entry Options" on page 74.)

Finding Internal Phone Book Entries

There are several ways to display your Internal Phone Book entries. Follow the steps outlined in the sections below to display entries from the Internal Phone Book menu.

Finding Names

You can review all the entries stored in your Internal Phone Book or find an entry quickly by following these simple steps:

1. Highlight **Phone Book** and press **OK** .

2. Highlight **Find Name** and press **OK** .

3. Scroll through the folder's Internal Phone Book entries with the Mouse Key (up/down). To find a specific entry, enter the first letter of the name or part of a name (such as "ave" for "Dave"). The more letters you enter, the more the search narrows.

4. To display an entry, highlight it and press **OK** .

5. To dial the entry's phone number, press **OK** . To display additional Internal Phone Book entries, press the Mouse Key left or right.

Tip:

You can also press the Mouse Key right from the main menu to display the Find Name feature.

Finding Entries

To find a number by its entry number:

1. Highlight **Phone Book** and press 〈OK〉 .

2. Highlight **Find Entry** and press 〈OK〉 .

3. Entries are displayed in numerical order. Scroll through the entries with the Mouse Key (up/down). You can also enter the entry number.

4. To display the Internal Phone Book entry, highlight the entry and press 〈OK〉 .

Internal Phone Book Entry Options

When you display an Internal Phone Book entry, the following options are displayed. To select an option, highlight it and press 〈OK〉 .

▶ **Call** to dial the phone number. (If you are roaming and have the Call Guard feature activated, select **Roam Call**. See "Call Guard" on page 24.)

▶ **[Additional Phone Numbers]** to display alternate phone numbers (if the entry has more than one phone number). To dial the phone number, press 〈OK〉 again.

▶ **Add phone #** to add a phone number to the entry. (See "Adding a Phone Number to an Internal Phone Book Entry" on page 76.)

▶ **Set ID Ringer** to assign a ringer type to the entry so you know when the entry is calling you by the type of ring. (See "Assigning an ID Ringer to an Internal Phone Book Entry" on page 76.)

▶ **Prepend** to add numbers to the beginning of the phone number. (See "Prepending an Internal Phone Book Entry" on page 77.)

▶ **Edit** to change the entry's phone number, label, name, entry number, Secret mode or default (Speed Dial) phone number. (See "Editing an Internal Phone Book Entry" on page 78.)

▶ **Erase Number** to delete the entry's default (Speed Dial) phone number. To delete the phone number, press 〈OK〉 again.

▶ **Erase Entry** to delete the entry. To delete the entry, press 〈OK〉 again.

Tip:

You can view the next entry by pressing the Mouse Key right or view the previous entry by pressing the Mouse Key left.

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Adding a Phone Number to an Internal Phone Book Entry

To add a phone number to an entry:

1. Display an Internal Phone Book entry.

2. Highlight **Add phone #** and press **OK** .

3. Enter the phone number and press **OK** .

4. Select a label by highlighting **Home**, **Office**, **Mobile**, **Pager**, **Data**, **Fax** or **No Label** and press **OK** .

Assigning an ID Ringer to an Internal Phone Book Entry

You can assign an ID Ringer to an Internal Phone Book entry so you can identify the caller by the ringer type.

To select a ringer type for an entry:

1. Display an Internal Phone Book entry.

2. Highlight **Set ID Ringer** and press **OK** .

3. Highlight **Ringer Type** and press **OK** .

4. Highlight a ringer type and press **OK** . (You will hear a preview of the ringer type when you highlight it.)

Prepending an Internal Phone Book Entry

To prepend an entry's phone number:

1. Display an Internal Phone Book entry.

2. Highlight **Prepend** and press **OK** .

3. Enter the digits or pauses (see below) you want to add to the number. If you want to save the number, select the **Save** option. If not, the changes only apply to the current call.

4. To select an option, highlight it and press **OK** .

▶ **Call** to dial the phone number.

▶ **Save** to store the phone number in your Internal Phone Book.

▶ **Hard Pause** to insert a hard pause. (See "Dialing and Saving Phone Numbers with Pauses" on page 36.)

▶ **2-Second Pause** to insert a 2-second pause. (See "Dialing and Saving Phone Numbers with Pauses" on page 36.)

▶ **Exit** to return to the previous screen.

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Editing an Internal Phone Book Entry

To make changes to an entry:

1. Display an Internal Phone Book entry.

2. Highlight **Edit** and press **OK** .

To select an option, highlight it and press **OK** .

▸ **Phone #** to edit the entry's phone number or label. Enter a new number and press **OK** , then select a new label and press **OK** .

▸ **Name** to edit the entry's name. Enter a new name and press **OK** . (See "Entering Characters by Tapping the Keypad" on page 134.)

▸ **Entry #** to assign a new entry number to the entry. Press **OK** to save the entry in the next available memory location. (You can also enter an entry number or highlight an empty location and press **OK** .)

▸ **Secret mode** to make an entry secret. (See "Secret Internal Phone Book Entries" on page 79.)

▸ **Set Speed Dial** to select which phone number is dialed when you Speed Dial the Internal Phone Book entry (if the entry has more than one phone number). (See "One-Touch/Two-Touch Speed Dialing" on page 38.)

Secret Internal Phone Book Entries

You can hide an entry's phone number(s) and require your lock code to edit the entry by making it secret. The entry name is still displayed, but the phone number is replaced by "(SECRET)."

To make an entry secret:

1. Display an Internal Phone Book entry.

2. Highlight **Edit** and press **OK** .

3. Highlight **Secret mode** and press **OK** .

4. Highlight **Yes** and press **OK** .

To make an entry not secret:

1. Display an Internal Phone Book entry.

2. Highlight **Edit** and press **OK** .

3. Enter your lock code.

4. Highlight **Secret mode** and press **OK** .

5. Highlight **No** and press **OK** .

Tip:

If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone Number or try 0000. If none of these work, call Sprint PCS Customer Care at 1-888-211-4PCS (4727).

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My Sprint PCS Phone Number

To display your phone number:

1. From the main menu, highlight **Phone Book** and press **OK** .

2. Highlight **My Phone #** and press **OK** .

Dialing Sprint PCS Services

You can access Sprint PCS Services by dialing directly (see pages 7-9) or from the main menu.

To dial a Sprint PCS Service from the main menu:

1. From the main menu, highlight **Phone Book** and press **OK** .

2. Highlight **Services** and press **OK** .

3. Highlight **Customer Care**, **Dir Assist**, **Account Info**, **Prepaid** or **Road Assist** and press **OK** .

4. Highlight **Call** and press **OK** .

10

Changing your Phone's Settings

In This Section

▶ **Adjusting the Volume**

▶ **Ringer Types**

▶ **Selecting Ringer Types**

▶ **Changing the Contrast and Backlight Settings**

▶ **Data/Fax Mode**

This section describes how you can change your phone's settings to best suit your requirements. Take a few moments to review these options and adjust or add settings that are right for you.

Adjusting the Ringer, Key Beep and Earpiece Volume

To adjust the ringer or key beep volume:

1. From the main menu, highlight **Sounds** and press **OK** .

2. Highlight **Audio Volume** and press **OK** .

3. Highlight **Ringer**, **Key Beep** or **Earpiece** and press **OK** .

4. Highlight a volume setting and press **OK** .

When the phone's ringer is in vibrate mode and attached to an accessory (Desktop Charger, Hands-Free Car Kit, etc.), it uses the Standard ringer type to alert you of incoming calls, alarms or messages.

Selecting Ringer Types for Voice Calls

To select a ringer type for voice calls so you can tell what kind of call is coming in by the ringer:

1. From the main menu, highlight **Sounds** and press **OK** .

2. Highlight **Ringer Type** and press **OK** .

3. Highlight **Voice Calls** and press **OK** .

4. Highlight **W/ caller ID**, **No caller ID** or **Roaming** and press **OK** .

5. Highlight a ringer type and press **OK** . You will hear a preview of the ringer type when you highlight it.

Selecting Ringer Types for Messages

To select a ringer type to alert you to messages:

1. From the main menu, highlight **Sounds** and press **OK** .

2. Highlight **Ringer Type** and press **OK** .

3. Highlight **Messages** and press **OK** .

4. Highlight **Voicemail**, **Page/Text** or **Browser** and press **OK** .

5. Highlight a ringer type and press **OK** . You will hear a preview of the ringer type when you highlight it.

Selecting a Tone Length

Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.

To select a tone length:

1. From the main menu, highlight **Sounds** and press **OK** .

2. Highlight **Tone Length** and press **OK** .

3. Highlight **Short** or **Long** and press **OK** .

Alert Notification

To enable or disable alert sounds:

1. From the main menu, highlight **Sounds** and press **OK** .

2. Highlight **Alert** and press **OK** .

3. Select a feature by highlighting it and pressing **OK** .

   ► **Service Change** to alert you when you exit or enter PCS CDMA.

   ► **Messages** to alert you when you receive a voicemail, page, Sprint PCS Wireless Web message or Web Alert.

   ► **Minute Beep** to hear a beep once a minute when you are on a call. (The beep is not audible to the other party.)

4. Highlight **On** or **Off** and press **OK** .

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are backlit after any key press is made.

To change the backlight setting:

1. From the main menu, highlight **Display** and press **OK** .

2. Highlight **Backlight** and press **OK** .

3. Highlight **8 Seconds**, **15 Seconds**, **30 Seconds**, **Off** or **Always On** and press **OK** .

Changing the Greeting

The greeting is displayed above the time and date (except during roaming). To change your greeting:

1. From the main menu, highlight **Display** and press **OK** .

2. Highlight **Greeting** and press **OK** .

3. Highlight **Change** and press **OK** .

4. Enter a new name and press **OK** . (See "Selecting a Character Input Mode" on page 133.)

Note:

Long backlight settings affect the battery's talk and standby times.

Data/Fax Mode

The Sprint PCS Wireless Web™ Connection Kit (purchased separately) lets you link your laptop PC to your Sprint PCS Phone so you can send and receive data and faxes. (See "Setting Up a Sprint PCS Wireless Web Connection" on page 119.)

Selecting a Call Answer Mode

To answer calls when your phone is open by pressing any key:

1. From the main menu, highlight **Setup** and press **OK** .

2. Highlight **Call Answer** and press **OK** .

3. To select an option, highlight it and press **OK** .

   ▶ **Flip/Digits + OK** to answer the phone by opening the Flip or by pressing **OK** or any digit if the Flip is already open.

   ▶ **OK Only** to answer calls only when you press **OK** .

Using the Web Guard

To add an extra step before starting or ending a Sprint PCS Wireless Web session:

1. From the main menu, highlight **Setup** and press **OK** .

2. Highlight **Web Guard** and press **OK** .

3. Select an option by highlighting it and pressing **OK** .

   ▶ **To start** to prompt you to highlight **Yes** and press **OK** before beginning a wireless web session.

   ▶ **None** to turn the Web Guard off.

   ▶ **To end** to prompt you to highlight **Yes** and press **OK** before ending a wireless web session.

   ▶ **Both** to prompt you to highlight **Yes** and press **OK** before starting or ending a wireless web session.

Auto Answering your Phone with a Hands-Free Car Kit

To answer calls automatically when your phone is connected to a car kit:

1. From the main menu, highlight **Setup** and press **OK** .

2. Highlight **Car Kit** and press **OK** .

3. Highlight **On** and press **OK** . Remember, your phone will automatically answer calls whether you are present or not.

To disable the option, follow steps 1 and 2 and select **Off**.

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Setting your Phone's Security

In This Section

▶ **Accessing the Security Menu**

▶ **Locking your Phone**

▶ **Unlocking your Phone**

▶ **Restricting Calls**

▶ **Using Special Numbers**

By using the security setting on your Sprint PCS Phone™, you receive peace of mind without sacrificing flexibility. With several options available, you can customize your phone to meet your personal needs.

Tip:

If you can't recall your lock code, try using the last four digits of either your Social Security number or Sprint PCS Phone Number or try 0000. If none of these work, call Sprint PCS Customer Care at 1-888-211-4PCS (4727).

Accessing the Security Menu

You must enter your lock code to view the Security menu. If you forget your lock code, try using the last four digits of your Social Security number, the last four digits of your Sprint PCS Phone Number or 0000.

To access the Security menu:

1. From the main menu, highlight **Security** and press **OK**.

2. Enter your lock code.

Locking your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint PCS Customer Care or special numbers.

To lock your phone:

1. From the **Security** menu, highlight **Lock Phone** and press **OK**.

2. Highlight **Lock Now** and press **OK**.

Unlocking your Phone

To unlock your phone:

1. Highlight **Unlock** and press **OK**.

2. Enter your lock code.

Changing the Lock Code

To change your lock code:

1. From the **Security** menu, highlight **Change Lock** and press **OK**.

2. Enter your new lock code.

3. Renter your new lock code.

Using Special Numbers

You can save three special numbers separately from your Internal Phone Book entries (they can be the same number). You can make and receive calls from special numbers even when your phone is locked.

To add or replace a special number:

1. From the **Security** menu, highlight **Special #s** and press **OK**.

2. Highlight an entry location and press **OK**.

3. Enter or replace the phone number, highlight **Ok** and press **OK**.

Note:

There are no Speed Dial options associated with special numbers.

Erasing the Internal Phone Book

To erase all the names and phone numbers in your Internal Phone Book:

1. From the **Security** menu, highlight **Erase PhoneBook** and press **OK** .

2. If you are certain you want to erase the entire contents of the Internal Phone Book, highlight **Yes** and press **OK** .

Resetting your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings. The Internal Phone Book, Call History, Calendar and stored messages are not affected.

To reset you phone:

1. From the **Security** menu, highlight **Reset Phone** and press **OK** .

2. If you are certain you want to reset your phone, highlight **Yes** and press **OK** .

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Personal Information Management

In This Section

▶ **Adding an Event to the Calendar**

▶ **Scheduled Event Alerts**

▶ **Purging Events**

▶ **Using the Calculator**

▶ **Playing Games**

Your Sprint PCS Phone™ has been equipped with several personal information management features to help you manage your busy lifestyle. These features turn your phone into a time management planner that helps you keep up with your contacts, schedules and commitments. It takes productivity to a whole new level.

Tip:

Press the Mouse
Key up or down
to scroll by week
through the
Calendar or
 * and #
to scroll by year.

Adding an Event to the Calendar

To add an event:

1. From the main menu, highlight **Calendar** and press **OK** .

2. Highlight the day you want to add an event to by pressing the Mouse Key left (previous day) or right (next day) and pressing **OK** .

3. Highlight **Add Event** and press **OK** .

4. Enter a title and press **OK** . (See "Selecting a Character Input Mode" on page 133.)

5. Enter the time and date of the event using your keypad. To toggle between AM and PM, highlight **AM/PM** and press **OK** .

   To select an option, highlight it and press **OK** .

   ► **Edit Alarm** to schedule the event's alarm (the default is On Time). To select an alarm time, highlight the option and press **OK** .

   ► **Edit Repeat to** schedule the event's repeating frequency (the default is No Repeat). To select a repeating frequency, highlight the option and press **OK** .

6. To schedule the event, highlight **Done** and press **OK** .

Event Alerts

There are several ways your Sprint PCS Phone alerts you of scheduled events:

► By playing the assigned ringer type.

► By illuminating the backlight.

► By flashing the LED red.

► By displaying event's title, time and date.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you. To display the following options, press **OK** .

► **Ok** to clear the alarm.

► **View Detail** to display the event's time, date, description, alarm and repeating status.

► **Snooze** to repeat the alarm in ten minutes.

Viewing Events and Event Options

To view your scheduled events:

1. From the main menu, highlight **Calendar** and press **OK** .

In the Week View, a bullet is displayed under days with events scheduled. In the Month View, days with events scheduled are underlined. When you highlight a day with a bullet (Week View), the number of events scheduled for that day are listed at the bottom of the display.

2. To view an individual day, highlight the day by pressing the Mouse Key left (previous day) or right (next day) and press **OK** . If you have events scheduled, they are displayed in chronological order before the Calendar menu options.

3. To display an event listed in the Calendar menu, highlight it and press **OK** .

4. To display event options, press **OK** again. To select an option, highlight it and press **OK** .

▶ **View Detail** to display the event's date, time, alarm, repeating status and title.

▶ **Erase** to delete the event. Highlight **Yes and** press **OK** to confirm that you want to delete the event.

▶ **Edit Content** to change the event's title. (See "Editing an Event's Title" on page 99.)

▶ **Change Settings** to edit the event's settings. (See "Editing an Event's Alarm" on page 100 or "Editing an Event's Repeating Status" on page 101.)

▶ **(Help)** to display event help text.

▶ **Next Event** to display the next event.

▶ **Prev Event** to display the previous event.

Erasing a Day's Events

To erase a selected day's events:

1. From the **Calendar** menu, highlight **Erase Event(s)** and press **OK** .

2. To delete the event's scheduled for that day (the date is displayed at the top of the screen), highlight **Yes** and press **OK** .

Going to Today's Calendar Menu

If you are viewing the Calendar menu and want to go to the Calendar menu for today's date:

▶ From the **Calendar** menu, highlight **Today** and press **OK** .

Displaying the Week or Month View

If you are viewing the Calendar menu and want to display the week or month that contains the currently selected day:

▶ From the **Calendar** menu, highlight **Week View** or **Month View and** press **OK** .

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Purging Events

To delete events scheduled before a specific time and date:

1. From the main menu, highlight **Calendar** and press **OK** .

2. Press **OK** again to display the Calendar menu.

3. Highlight **Purge** and press **OK** .

4. Enter the time and date you want to erase events scheduled before (the current time and day is displayed).

5. Highlight **Yes** and press **OK** .

Purging All Events

To delete all events:

1. From the main menu, highlight **Calendar** and press **OK** .

2. Press **OK** again to display the Calendar menu.

3. Highlight **Purge All** and press **OK** .

4. Highlight **Yes** and press **OK** .

Viewing Calendar Memory Space

To display the amount of free and used event memory space:

1. From the main menu, highlight **Calendar** and press **OK** .

2. Press **OK** again to display the Calendar menu.

3. Highlight **Information** and press **OK** .

Editing an Event's Title

To change an event's contents:

1. Highlight an event in the Calendar menu and press **OK** .

2. Press **OK** again to display event options.

3. Highlight **Edit Content** and press **OK** .

4. Enter a new title and press **OK** . (See "Selecting a Character Input Mode" on page 133.)

5. To save the title, highlight **Done** and press **OK** .

Editing an Event's Alarm

To change an event's alarm time:

1. Highlight an event in the Calendar menu and press **OK** .

2. Press **OK** again to display event options.

3. Highlight **Change Settings** and press **OK** .

4. Highlight **Edit Alarm** and press **OK** .

5. To select an option, highlight it and press **OK** .

▶ **On Time** to schedule the alarm at the time of the event.

▶ **10 Min. before** to schedule the alarm ten minutes before the event.

▶ **30 Min. before** to schedule the alarm ten minutes before the event.

▶ **1 Hour before** to schedule the alarm one hour before the event.

▶ **No Alarm** for no alarm to be scheduled before the event.

6. To save the alarm time, highlight **Done** and press **OK** .

7. To schedule the event, highlight **Done** and press **OK** .

Editing an Event's Repeating Status

To edit an event's repeating status:

1. Highlight an event in the Calendar menu and press **OK** .

2. Press **OK** again to display event options.

3. Highlight **Change Settings** and press **OK** .

4. Highlight **Edit Repeat** and press **OK** .

5. To select an option, highlight it and press **OK** .

▶ **No Repeat** to schedule the event for one time only.

▶ **Daily** to repeat the event every day.

▶ **Weekly** to repeat the event every week.

▶ **Monthly** to repeat the event every month.

▶ **Yearly** to repeat the event every year.

6. To save the repeating frequency, highlight **Done** and press **OK** . The event option menu is displayed.

Using the Calculator

Your phone comes with a built-in calculator function. To use this feature, follow these easy steps:

1. From the main menu, highlight **Calculator** and press **OK** .

2. Enter numbers using your keypad. Press **#** to insert a decimal point.

3. To select an arithmetic option, press the Mouse Key in the direction indicated on the display.

4. Press **OK** to calculate the equation.

Playing Games

To start a game:

1. From the main menu, highlight **Games** and press **OK** .

2. To select a game, highlight it and press **OK** .

▶ **Puzzle (4X4):** The object of the game is to put the numbered blocks in order from 1-14 (counting from left to right). To move a numbered block, press the Mouse Key to move it into the empty space.

▶ **Black Jack:** Your cards are displayed below your phone's cards. Try to beat your phone's score by pressing the Mouse Key up or down to highlight **Hit** or **Sty** and pressing **OK** . (Your score is listed at the top of the display.) You always wager $10. A running dollar total keeps track of your winnings (or losses). Press **OK** to deal the next hand.

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Experiencing the Sprint PCS Wireless Web℠

In this Section

▶ **The Sprint PCS Wireless Web**

▶ **The Sprint PCS Wireless Web Browser**

▶ **Creating and Finding Bookmarks**

▶ **Setting up a Sprint PCS Wireless Web Connection**

▶ **Accessing Sprint PCS Wireless Web Updates**

B y now you've discovered the great features that come with your Sprint PCS Phone™. Now it's time to experience the Sprint PCS Wireless Web. Let the adventure begin.

The Sprint PCS Wireless Web

With the Sprint PCS Wireless Web and your wireless Internet-ready phone, you have access to the wireless Internet in three ways:

▶ The Sprint PCS Wireless Web Browser allows you to view specially-design text versions of popular web sites.

▶ Sprint PCS Wireless Web Connection allows you to connect to the Internet or your company's network with a laptop PC or hand-held computing device and a Sprint PCS Wireless Web Connection Kit.

▶ Sprint PCS Wireless Web Updates allows you to automatically receive the information that's important to you — emails, news, weather and more — directly on your Sprint PCS Phone.

The Sprint PCS Wireless Web Browser

Your phone comes equipped with a MiniBrowser, which allows you to access up-to-the minute information through the Sprint PCS Wireless Web.

You can view specially-designed text versions of popular Internet sites, including Yahoo!®, Amazon.com®, The Weather Channel®, and more. Browsing the Sprint PCS Wireless Web using your phone is different than using a home computer because the amount of information is reduced (sites usually display only their most critical aspects) and most of the graphics have been removed.

The MiniBrowser connects to the Internet by placing a call. Note that ↘ appears on the display whenever a call is in progress, just as with a regular voice call. Service charges vary depending on your service option.

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Launching a Sprint PCS Wireless Web Browser Session

To launch the Sprint PCS Wireless Web Browser:

1. From the main menu, highlight **Wireless Web** and press **OK** .

2. If you have the Web Guard enabled, highlight **Yes** and press **OK** . See "Using the Web Guard" on page 87.)

The first time you use the MiniBrowser, you'll be prompted to enable the security feature. This automatic process will take 3-6 minutes to complete and it occurs just once. When the process is complete, you're ready to start using the Sprint PCS Wireless Web.

Following the security setup, you'll see the Sprint PCS Wireless Web home page. This is the main page for the MiniBrowser and it gives you access to all the sites in the Sprint PCS Wireless Web. The next time you use the MiniBrowser, you may not see the home page at first because the MiniBrowser will display the page you were viewing when you last exited the MiniBrowser.

```
WIRELESS WEB

1 @SprintPCS
2 Email
3 AOL
4 Amazon.com
5 Yahoo!
6 Fidelity
7 Bloomberg
8 Go2online
9 Bookmarks
  More...
```

The Sprint PCS Wireless Web Home Page

You may notice that sometimes the MiniBrowser will launch without placing a call. This is because the phone stores recently viewed pages in its memory cache. The MiniBrowser will connect automatically when you access a page that's not stored in the cache.

Note:

The Sprint PCS Wireless Web Home Page is subject to change.

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If the phone has been inactive for awhile and a new wireless Internet site has not been requested, the MiniBrowser will automatically disconnect. The MiniBrowser will remain active – only the connection will end. The MiniBrowser will automatically reconnect when you go to a wireless Internet site that's not stored in the phone's memory cache. For this reason, you may find that you are billed for several network connections within a single session. This is normal and is designed to minimize airtime charges.

When launching the MiniBrowser you will see a reminder that MiniBrowser calls will be charged.

Using the Sprint PCS Wireless Web Browser

Using the MiniBrowser is easy once you've learned a few basics. Here are some tips for navigating the Sprint PCS Wireless Web:

Softkeys

The bottom line of the MiniBrowser contains a row of softkeys. These are your main controls for getting around.

► To activate a softkey, press the Mouse Key left or right to highlight the desired softkey and press **OK**.

Press the Mouse Key right a few times and you'll see more softkeys. Depending on the wireless Internet site you're using, the first two softkeys may change names and functions, but the other softkeys are always available and give you access to these special features:

► **Home** accesses the Sprint PCS Wireless Web home page.

► **Mark** creates a bookmark for the current page.

► **Help** opens the Browser Menu, which is described later.

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some wireless Internet sites.

► Press the Mouse Key up or down to scroll line by line.

► You can also use the volume control keys on the side of your phone to quickly scroll one page at a time rather than one line at a time.

Selecting

Once you've learned how to activate softkeys, you can start navigating wireless Internet sites.

► Select on-screen items by using the Mouse Key to highlight the desired item, then activate the desired softkey by pressing **OK** .

You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "OK," but don't confuse it with **OK** on your phone, which always activates the highlighted softkey.

► If the items on a page are numbered, you can also use your keypad (number keys) to select an item.

Links, which appear [in brackets], allow you to jump to different wireless Internet sites, select special functions, or even place phone calls.

► Select links by highlighting the link and then activating the appropriate softkey, which is usually (but not always) the left softkey.

Going to a Wireless Internet Site

From the Sprint PCS Wireless Web home page, you can go to a wireless Internet site simply by highlighting the desired site name and activating the OK softkey. Note that the list of wireless Internet sites extends beyond one page. Select "More..." to see additional site listings.

To access a site that does not appear on the home page, use the "Go to..." function (see page 115). You'll be required to enter the URL (site address) for the site you want to visit.

Going Back

To go back one page, press **CLR** .

Going Home

To return to the Sprint PCS Wireless Web home page, highlight the **Home** softkey and press **OK** .

Entering Text

Some wireless Internet sites require that you enter text using your phone's keypad. See "Entering Characters Using T9 Text Input" on page 136 or "Entering Characters by Tapping the Keypad" on page 134.

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Creating a Bookmark

Bookmarks allow you to store the address of favorite wireless Internet sites for easy access at a later time.

To create a bookmark:

1. Go to the page you want to mark.

2. Highlight the **Mark** softkey and press **OK** .

3. When a page has a title, it is automatically used for the name of the bookmark. If you want, you can change the name.

4. Highlight **Save** and press **OK** to save the name and add the page to your list of bookmarks. A message appears confirming the bookmark was added to the list.

5. Select **OK** to return to the screen that you marked and resume navigation within the Sprint PCS Wireless Web Browser.

Finding a Bookmark

To access a bookmark from the Home page:

1. Display the Sprint PCS Wireless Web Home Page (from the **Home** softkey).

2. Highlight **Bookmarks** and press **OK** .

3. Highlight the bookmark you want to display and press **OK** .

Deleting a Bookmark

1. From the bookmark list, highlight the bookmark you want to delete.

2. Highlight the **ERASE** softkey and press **OK** . A message displays prompting you to confirm.

3. Press **OK** to delete the bookmark.

Using the Go to Site option

To go directly from one wireless Internet site to another:

1. Highlight the **Menu** softkey and press **OK** .

2. Highlight **Go to...** and press **OK** .

3. Enter the name or URL of the wireless Internet site and press **OK** .

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The Browser Menu

The Browser Menu contains several special functions. To access the Browser Menu, use the Mouse Key to highlight the **Help** softkey, then press **OK** .

- ▶ **Help** View help text for the current wireless Internet site (when available).
- ▶ **Home** Accesses the Sprint PCS Wireless Web home page.
- ▶ **Mark Site** Create a bookmark for the current wireless Internet site.
- ▶ **Show URL** Display the URL (address) for the current wireless Internet site.
- ▶ **Restart** Reset and restart the MiniBrowser.
- ▶ **Phone.com...** Display information about the Phone.com browser.
- ▶ **Advanced** Display advanced options for your Sprint PCS Wireless Web Browser. (You should only use when instructed by Sprint PCS Customer Care.)

Ending a Browser Session

To end a browser session and disconnect from the Sprint PCS Wireless Web, press **END** .

Troubleshooting

If you're having trouble using the Sprint PCS Wireless Web MiniBrowser, use the following troubleshooting guide:

Problem: You can't escape from a particular site.

Recommendation: Go to the Sprint PCS Wireless Web home page by using the Mouse Key to highlight the Home softkey, then press **OK** .

Problem: You continue to receive errors when using a certain site.

Recommendation: Try again later. Sites are sometimes temporarily inaccessible due to high traffic. If the problem persists, there may be a problem with the site.

Problem: The MiniBrowser appears to be malfunctioning or stops responding.

Recommendation: Reset the MiniBrowser by going to the Browser Menu and selecting the "Restart" option. If that doesn't work, turn your phone off then on again. If that also fails, try removing the battery and then replacing it.

If none of these solutions work, please contact Sprint PCS Customer Care.

Problem: An error message says that my phone is not yet registered for Sprint PCS Wireless Web services.

Recommendation: Sprint PCS Wireless Web services can take longer to activate than voice services. Please try again later. If the problem persists for more than one day, please contact Sprint PCS Customer Care.

Problem: The message "Service Not Available" appears.

Recommendation: Your phone can't acquire a signal or you are in an area that does not yet support Sprint PCS Wireless Web services. If possible, move to an area that supports Sprint PCS Wireless Web services. If you continue to receive this message, please contact Sprint PCS Customer Care.

Problem: The message "Data Server Unavailable" appears.

Recommendation: Sprint PCS Wireless Web services are temporarily unavailable for some reason. Please try again later. If this problem persists, please contact Sprint PCS Customer Care.

Problem: The message "IP Address Missing" appears.

Recommendation: Your phone's factory settings have been altered. Please contact Sprint PCS Customer Care for assistance.

Setting Up a Sprint PCS Wireless Web Connection

Getting Started

Your wireless Internet-ready Sprint PCS Phone allows you to connect to a laptop PC, hand-held or palm-sized computing device to send and receive email, access the Internet or your company's network and more, without searching for a wall-mounted telephone jack. In just three steps, you can use your connectivity:

1. First, you'll need a Sprint PCS Wireless Web™ Connection Kit (sold separately).

2. Connect your laptop PC to your Sprint PCS Phone by using the serial data cable. The cable adapter will connect to a hand-held or palm-sized computing device.

3. Finally, take a few minutes to install the Sprint PCS Dialer℠ software onto your computer using your CD.

   For complete details on how to install and use this software, refer to the user guide in the Sprint PCS Wireless Web Connection Kit.

Note:

You will not need to install the Sprint PCS Dialer for Palm or HPC/Windows CE.

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Note:

The phone must be on a digital network to send or receive data and faxes.

Placing a Call

To place a call while you're connected to the Sprint PCS Wireless Web:

1. First, make sure the cable is connected properly.

2. Open the Sprint PCS Dialer software or application on your computer and place the call.

   ▸ The phone displays the number your computer is calling and a "connecting" message is displayed.

   ▸ Once the call successfully connects, your phone's display shows you information on the status of the data call.

Receiving Sprint PCS Wireless Calls

Note:

When your phone is in Data/Fax mode, you cannot make or receive voice calls.

Most users use the Sprint PCS Wireless Web Connection to place outgoing data/fax calls. But you can also set up your Sprint PCS Phone to receive (host) data and fax calls. Because each phone model is different, the Sprint PCS Wireless Web Connection Kit doesn't include instructions for how to set up your phone to receive data and fax calls. Here's the procedure to set up your Sprint PCS Phone to receive a (mobile-terminated) data or fax call:

1. From the main menu, highlight **Setup** and press   **OK**   .

2. Highlight **Data/Fax In** and press   **OK**   .

3. Once you've received the incoming data/fax call, you may want to return the phone to its normal state by disabling incoming data/fax calls. Highlight **Exit Data Mode** or **Exit Fax Mode** and press   **OK**   .

Using Special Features During a Sprint PCS Wireless Web Call

Your phone gives you the ability to use special features while you're on a Sprint PCS Wireless Web call. They are outlined below:

▸ **Caller ID:** Just like your phone stores regular Caller ID numbers, it also stores the numbers of incoming Sprint PCS Wireless Web Connection calls. To distinguish between the two types of calls, "Data" or "Fax" displays along with the number of the caller when you view your Caller ID records.

▸ **Call Waiting:** If someone tries to reach you while you're connected to the Sprint PCS Wireless Web, your phone behaves like it is turned OFF. Depending on your service, callers may get your voicemail. Call Waiting is automatically deactivated whenever you place or receive a Sprint PCS Wireless Web Connection call.

Note:

The phone always powers up in Standby mode, even if it was powered down in Data/Fax mode. The phone also returns to Standby mode if the data cable is disconnected.

Note:

Caller ID is not available on Sprint PCS Wireless Web Browser calls.

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▶ **Accessing features:** You can still access most of your phone's features while you're connected to a Sprint PCS Wireless Web Connection Call. You can navigate the phone's menu system to change or view your phone's features or phone book entries. You can also read messages or view the Caller ID records that you received before placing the call.

Ending a Sprint PCS Wireless Web Call

It's important to note that some of the normal ways to end a call won't work with the Sprint PCS Wireless Web Connection calls. You should always close the connection through the application on your computer. Your phone will then return to Standby mode.

Although you can end a Sprint PCS Wireless Web Connection call by disconnecting the data cable or turning off your phone, this may disrupt your computer.

Accessing Sprint PCS Wireless Web Updates

With Sprint PCS Wireless Web Updates, you'll automatically receive the information that's important to you. Internet updates are sent at the times you choose with the Sprint PCS Wireless Web℠ Messaging capability.

By using personalization options on wireless Internet sites, such as My Yahoo! Page, you can decide which updates you want to receive. In addition to stock quotes and news headlines, you'll also have access to weather reports, Yahoo!, sports scores and more.

Every Sprint PCS Phone is capable of receiving updates or other text messages if you have signed up for a messaging plan.

To enroll in Sprint PCS Wireless Web Updates, you must be able to access the Internet from a computer.

To sign up:

1. Visit www.sprintpcs.com to sign up for service.

2. Visit www.sprintpcs.my yahoo.com to change selections and times after your initial sign-up for the service.

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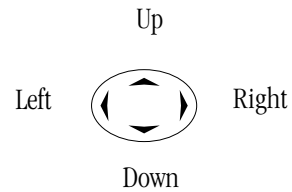
Navigating Through Menus and Entering Text

In this Section

▶ **Menu Navigation**

▶ **Viewing the Menus**

▶ **Entering Characters by Tapping the Keypad**

▶ **Entering Characters Using T9 Text Input**

▶ **Entering Symbols and Numbers**

This section is a road map to using your phone and also shows how to enter characters in your phone. Every function and feature you've learned can be accessed through a menu. Take a few moments to learn your way around and how to enter text. You'll find that it makes it easier to use and understand your phone.

Menu Navigation

The Mouse Key provides circular scrolling through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

Up

Left (▲ ▼) Right

Down

As you navigate through a menu, the options are highlighted. Select an option by highlighting it and pressing **OK** .

Working within the Menu Structure

Selecting Menu Items

As you navigate through a menu, the options are highlighted. Select an option by highlighting it and pressing **OK** .

For example, if you want to view your last incoming call:

1. From the main menu, highlight **Call History** and press **OK** . (It may already be highlighted.)
2. Press the Mouse Key down to highlight **Incoming Calls** and press **OK** . If you have received any calls, they are displayed on the screen.

Backing up within a Menu

To go to the previous menu:

▶ Press **CLR** .

To go to the main menu:

▶ Press **END PWR** .

Viewing the Menus

Menu Diagram

Menus let you check or change your phone settings. The following outline shows the menu structure.

Call History Menu
Outgoing Calls
Incoming Calls
Missed Calls
Erase Calls
   Outgoing Calls
   Incoming Calls
   Missed Calls
   All Calls

Messages Menu
Voicemail
   Call
   Clear Count
Page/Text
   [Page/Text Messages]
     Extract #
     Erase
     Create Folder
     Lock Message
     Read Again
   [Custom Folders]
Edit Folder
   Create Folder
   [Custom Folders]
     Keyword
     Name
     Ringer Type
     Erase Folder
Erase All Msgs
Browser Msgs

Phone Book Menu
Find Name
Find Entry
Add Entry
My Phone#
Services
   CustomerCare
   Dir Assist
   Account Info
   Prepaid
   Road Assist

Calendar Menu
Calendar View
[Scheduled Events or Call Alarms]
   Event/Alarm Details
     View Detail
     Erase
     Edit Content
     Change Settings
       Done
       AM/PM
       Edit Alarm
         Done
         On Time
         10 Min. before
         30 Min. before
         1 Hour. before
         No Alarm
       Edit Repeat
         Done
         No Repeat
         Daily
         Weekly
         Monthly
         Yearly
       Cancel
   (Help)
   Next Event
   Prev Event

Navigating and
Entering Text

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Calendar Menu (continued)
Add Event
Erase Event(s)
Today
Week View
Month View
Purge
Purge All
Information
(Help)

Wireless Web Menu
[Softkeys]
OK
Home
Mark
Help

Sounds Menu
Audio Volume
   Ringer
     High
     Medium High
     Medium Low
     Low
     Off
     Vibrate
   Key Beep
     High
     Medium High
     Medium Low
     Low
     Off
   Earpiece
     High
     Medium High
     Medium Low
     Low
Ringer Type
   Voice Calls
     W/ caller ID
     No caller ID
     Roaming

Sounds Menu (continued)
Ringer Type (continued)
   Messages
     Voicemail
     Page/Text
     Browser
Tone Length
   Short
   Long
Alert
   Service Change
   Messages
   Minute Beep

Display Menu
Backlight
   8 Seconds
   15 Seconds
   30 Seconds
   Off
   Always On
Greeting
   Keep
   Change
Version
   S/W
   PRL

Security Menu
Lock Phone
   Unlocked
   Lock Now
Change Lock
Special #s
Erase PhoneBook
Reset Phone

Setup Menu
Data/Fax In
   Off
   Data Only
   Fax Only
Roaming
   Set Mode
      Sprint PCS
      Automatic
   Call Guard
Call Answer
   Flip/Digits+OK
   OK Only
Web Guard
   To start
   None
   To end
   Both
Car Kit

Calculator

Games Menu
Puzzle (4X4)
Black Jack

Selecting a Character Input Mode

Your Sprint PCS Touchpoint Phone™ provides convenient ways to enter words, letters, punctuation and numbers.

To change the character input mode when entering text:

1. Highlight **Mode:** and press **OK** .

2. To select a character input mode, highlight it and press **OK** .

▶ **T9 Word** to enter characters using T9 Text Input (see page 136). Select **T9 Help** to display T9 help text.

▶ **Abc** to enter characters by tapping the keypad (see page 134).

▶ **SYM** to enter symbols (see page 137).

▶ **123** to enter numbers (see page 137).

Entering Characters by Tapping the Keypad

To enter characters by tapping the keypad, select the **Abc** mode (see "Selecting a Character Input Mode" on page 133). Press the corresponding key until the desired character appears. By default, the first letter of a word is capitalized and following letters are lowercase. To change the case of a letter, press the ⬤ ✱ key before entering it.

Characters scroll in the following order:

▶ **1** . @ / 1 ? , ' & - ( ) \ ~ "
▶ **2** a b c 2
▶ **3** d e f 3
▶ **4** g h i 4
▶ **5** j k l 5
▶ **6** m n o 6
▶ **7** p q r s 7
▶ **8** t u v 8
▶ **9** w.x.y.z 9
▶ **0** 0
▶ **#** Space
▶ **✱** Shift

After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character not on the same key.

If you make a mistake, press **CLR** to erase a single character, or press and hold **CLR** to delete the entire entry.

Entering Characters Using T9 Text Input

To enter characters using T9 Text Input, select the **T9 Word** mode (see "Selecting a Character Input Mode" on page 133).

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. You only have to press the key your desired letter appears on once. (The word may change as you type.)

If the word you want does not display after you have entered all the letters, press 0 to scroll through additional word selections. To accept a word and insert a space, press # .

To change the case of a letter, press the * key before entering it. To enter Smart Punctuation in T9 mode, press the 1 key.

If you make a mistake, press CLR to erase a single character, or press and hold CLR to delete the entire entry.

Adding a Word to the T9 Database

If a word you want to enter does not display as an option when you are using T9 Text Input, you can add it to the database.

To add a word to the database:

1. Select the **Abc** mode (see "Selecting a Character Input Mode" on page 133)

2. Enter the word using multi-tap text entry. (See "Entering Characters by Tapping the Keypad" on page 134.) The word will appear as an option the next time you scroll through options during T9 Text Input.

Entering Symbols and Numbers

To enter symbols, select the **SYM** mode (see "Selecting a Character Input Mode" on page 133). To enter a symbol, press the appropriate key indicated on the display

To enter numbers, select the **123** mode and press the appropriate key (see "Selecting a Character Input Mode" on page 133).

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Selecting your Accessories

In this section

▼ **Overview of Available Accessories for this Phone**

▼ **How to Order**

W e offer a variety of accessories for your new Sprint PCS Phone™. Choose from chargers, batteries and hands-free devices — all designed to give you more flexibility and convenience.

Accessory Options

Standard Battery

The standard battery provides approximately 2.5 hours of continuous talk time or approximately 135 hours of continuous standby time. The battery charges in about 2 hours using any of the charging accessories available with this phone.

Extended Battery

The extended battery provides approximately 4 hours of continuous talk time or 210 hours of continuous standby time. The battery charges in about 4 hours using any of the charging accessories available with this phone.

Cigarette Lighter Adapter

You can charge your phone (even during a call) in your vehicle using the cigarette lighter adapter.

Installed Hands-Free Car Kit

Allows you to operate your phone hands-free so you can drive safely. It also charges the phone's battery.

Desktop Charger

The Desktop Charger uses an AC adapter and is provided with your phone for convenient charging.

Travel Charger

Compact and lightweight, this is a convenient way to charge your phone while on the road.

Belt Clip

The Belt Clip attaches to the back of your phone and provides a safe and convenient way to wear the phone on your body.

Sprint PCS Wireless Web™ Connection Kit

Lets you link your phone to a laptop PC, hand-held or palm-sized computing device to send and receive email messages and browse the Internet. Includes serial data cable, cable adapter, CD-ROM (with software) and user guide. Designed for Microsoft® Windows 95, 98, NT, CE and Palm® operating systems.

How to Order

Most Sprint PCS Accessories found at local Sprint PCS Centers can also be purchased through the Sprint PCS Accessory Hotline℠ by calling 1-800-974-ACC1 (2221). Next day delivery is offered in select areas. You can also visit our web site at www.sprintpcs.com.

Knowing Performance and Safety Guidelines

In this section

▶ **Getting the Most Out of your Reception**

▶ **Maintaining Safe Use and Access to your Phone**

▶ **Caring for the Battery**

▶ **Acknowledging Special Precautions and the FCC Notice**

P art of getting the most out of your Sprint PCS Phone™ is knowing where and how it works at optimum efficiency. This section outlines performance and safety guidelines that ensure you experience the full quality your Sprint PCS Phone was designed to give you.

Getting the Most Out of your Reception

Keeping Tabs on Signal Strength

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal.

Calling quality of your phone is always at its best when the antenna is fully raised. If you're inside a building, being near a window may give you better reception.

Understanding Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is on, it periodically rechecks service availability or you can check yourself by pressing any key. Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to Standby mode.

Understanding How your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radio Frequency Safety

The design of your Sprint PCS Phone complies with updated NCRP standards described below. To further limit RF exposure, you can limit the duration of your calls and operate your phone in the most power-efficient manner.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Maintaining your Phone's Peak Performance

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- ► Hold the phone with the antenna up and over your shoulder.

- ► Try not to ever hold, bend or twist the phone antenna.

- ► Don't use the phone if the antenna is damaged.

- ► Speak directly into the mouthpiece.

- ► Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it's inoperable, return it to a Sprint PCS Center or call Sprint PCS Customer Care for service.

Maintaining Safe Use of and Access to your Phone

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED IN THIS SECTION MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

Using your Phone While Driving

Talking on your phone while driving is illegal in some states. Even where it's not, it can divert your attention from driving. Remember that safety always comes first.

When using your phone in the car:

- ► Get to know your phone and its features, such as speed dial and redial.

- ► When available, use a hands-free device.

- ► Position your phone within easy reach.

- ► Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.

- ► Do not take notes or look up phone numbers while driving.

Performance and Safety

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► Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic.

► Do not engage in stressful or emotional conversations that may divert your attention from the road.

► Dial 🔘 9 🔘 1 🔘 1 to report serious emergencies. It's free from your wireless phone.

► Use your phone to help others in emergencies.

► Call roadside assistance or a special non-emergency wireless number when necessary.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating and entertainment systems in motor vehicles. Check with the manufacturer or its representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Turning Off your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

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Turning Off your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn off your phone when in a blasting area or in other areas with signs indicating that two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn off your phone when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone or its accessories could generate sparks. Sparks could cause an explosion or a fire resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- ▶ Fueling areas such as gas stations
- ▶ Below deck on boats
- ▶ Fuel or chemical transfer or storage facilities
- ▶ Areas where the air contains chemicals or particles such as grain, dust or metal powders
- ▶ Any other area where you would normally be advised to turn off your vehicle engine

Restricting Children's Access to your Phone

Your Sprint PCS Phone is not a toy. Children should not be allowed to play with it because they could hurt themselves and others, damage the phone or make calls that increase your phone bill.

Tip:

Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

Caring for the Battery

Protecting your Battery

The guidelines listed below help you get the most out of your battery's performance.

- ▶ Use only Sprint PCS-approved batteries and desktop chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.
- ▶ In order to avoid damage, charge the battery only in temperatures that range from 32º F to 113º F (0º C to 45º C).
- ▶ Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- ▶ Never dispose of the battery by incineration.
- ▶ Keep the metal contacts on top of the battery clean.
- ▶ Don't attempt to disassemble or short-circuit the battery.
- ▶ The battery may need recharging if it has not been used for a long period of time.

▶ It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

▶ Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:
-4° F to 140° F (-20° C to 60° C)

More than one month:
 -4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (LiIon) Batteries

For safe disposal options of your LiIon batteries, contact your nearest Sprint PCS-authorized service center.

Special note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Tip:

For safety, do not handle a damaged or leaking LiIon battery.

Acknowledging Special Precautions and the FCC Notice

FCC Notice

The phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269, Attn: Publication Sales Division.

Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and voids the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint PCS supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least one inch (2.5 centimeters) from your body when transmitting. Use of non-Sprint PCS approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, please visit the FCC website at www.fcc.gov.

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint PCS Touchpoint Phone™ (Model TP1100)

Serial No.:

User Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following Patents:

4,901,307	5,103,459	5,337,338	5,426,392
5,056,109	5,309,474	5,339,046	5,437,055
5,257,283	5,099,204	5,341,456	5,442,322
5,265,119	5,228,054	5,383,219	5,442,627
5,267,262	5,107,225	5,392,287	5,452,473
5,101,501	5,283,536	5,414,728	5,461,639
5,267,261	5,280,472	5,414,796	
5,109,390	5,289,527	5,416,797	

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

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