Welcome to the GreatCall® Family.

Thank you for choosing the Jitterbug® At GreatCall, we've made it easy for you to stay connected to friends and family with the simplicity of the Jitterbug, our 24-hour service professionals, and our innovative Apps designed to keep you connected, safe and healthy. This helpful guide contains all the information you need to start using your new cell phone. And if you have any questions or need assistance, you can count on us to be here for you day and night.

Best Regards,
Your friends at GreatCall.

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Section 1

Getting Started

This section explains how to start using your Jitterbug phone.

Topics

- How To Use This Guide
- Key Items In The Jitterbug Box
- Using The Battery
- Installing And Removing The Battery
- Charging The Battery
- Battery Level Indicator
- The Front Of Your Jitterbug
- The Back Of Your Jitterbug

- The Inside Of Your Jitterbug
- How To Read The Inside Display
- Using Your Jitterbug For The First Time
- Personalize Your Jitterbug
- Operator Assistance
- Getting More Information
- GreatCall Customer Service
- Emergency 911 Service

For more information about GreatCall, visit us online at www.GreatCall.com.

How To Use This Guide

This **"How-To Guide"** is divided into 9 sections that describe the features of your Jitterbug and how to use them in a few simple steps. We recommend that you read the entire guide and keep it handy for easy reference.

You can also skip directly to the section you're looking for by using the **Table of Contents** on page I, the purple side tabs on each page or the **Index** on page 188.

Throughout this guide, we have included the following illustrations, images and symbols to highlight useful information:

NOTE   ALERT   TIP   FACT

A few features in this guide might be tricky for a first time cell phone user. If you need assistance, please give us a call anytime, 24 hours a day, seven days a week, at 1-800-733-6632 or visit www.GreatCall.com.

Key Items In The Jitterbug Box

The Jitterbug box you received includes everything you need to get started:

1. Jitterbug cell phone.

2. Rechargeable Battery – snaps into the back of your Jitterbug.

3. Battery Charger – to charge your battery.

Using The Battery

The Jitterbug Rechargeable Battery is designed to deliver an efficient charge to your Jitterbug for up to 10 to 12 days of standby time.

Installing And Removing The Battery

To Install The Battery:

1. Slide the rounded end of the battery into the back of your Jitterbug, lining up the gold contacts on the battery with the gold contacts inside the phone.

2. Press the top of the battery down until it snaps into place.
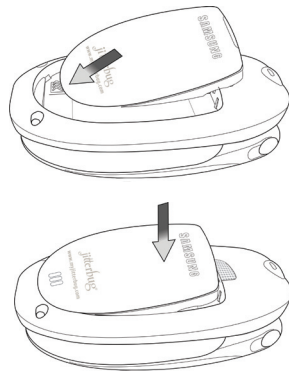
To Remove The Battery:

1. If the phone is on, turn it off by opening your Jitterbug and **holding down** the on/off button until the Jitterbug logo appears. The phone will then turn off.

2. Turn the phone over and press the battery release button ❶.

3. Lift the battery ❷ up and away from your Jitterbug by using the slots on each side.
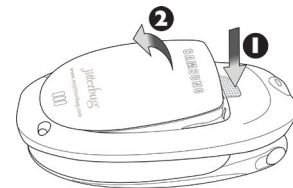
ALERT The Jitterbug Rechargeable Battery must be fully charged before using the phone for the first time. We recommend an initial charge of up to 12 hours. Failure to do so may damage your battery. If you use your Jitterbug without charging the battery, and it is critically low, it will turn itself off.

Charging The Battery

Your Jitterbug can be charged with the included Battery Charger or with the Car Charger that can be purchased by visiting www.GreatCall.com/accessories.

Using The Battery Charger:

1. A Battery Charger is included in the box with your Jitterbug.

2. Plug the large end of the Battery Charger into a standard wall outlet (110/220 VAC).

Black arrow indicator facing up.

3. Plug the smaller end with the black arrow indicator _facing up_ into the Power Connector. You'll see a **"Charging"** message on the Outside Display.

4. When the battery is fully charged, you'll see a **"Charging Completed"** message on the Outside Display. Please reference Section 1, page 9 for more information on the Outside Display.

Battery Level Indicator

Jitterbug phones remind you to charge your battery. Reminders appear on the Inside Display with the following messages:

- **Battery Low** – a low battery alert and a message will tell you that your battery is beginning to get low.

- **Battery Critical** – a low battery alert and a message will appear when the battery has approximately 15% of battery life remaining.

ALERT Jitterbug batteries have been designed specifically for the Jitterbug phone. Using other batteries could damage your Jitterbug and may void your warranty.

NOTE You can easily check the remaining charge on the Jitterbug battery by navigating to the **Phone Info** menu and pressing the (YES) button to view. Please reference Section 1, page 18 for more information on **Phone Info.**

The Front Of Your Jitterbug

1. Internal Antenna

4. Outside Display

2. Volume Button

3. Power Connector and
   Accessory Connector

5. Light Signal

SAMSUNG

Call from
Amy Davis
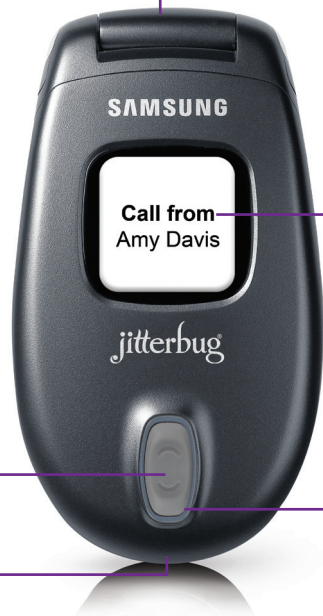
jitterbug

1. **Internal Antenna** – connects with the cellular network so you can use your Jitterbug.

2. **Volume Button** – adjusts the ringer volume or the earpiece speaker volume during a call. (To silence the ringer during an incoming call, press the volume button.)

3. **Power Connector and Accessory Connector** – links the Battery Charger and several accessories to your Jitterbug.

4. **Outside Display** – indicates when you have an incoming call or message.

5. **Light Signal** – the area around the volume button will light up for incoming calls or when the phone is fully charged. The following list outlines the Light Signals and what each one means:
   - The Light Signal is on when the battery is completely charged.
   - The Light Signal flashes continually to indicate the following:
     - A missed call
     - A missed Text Message
     - A new Voice Mail

The Back Of Your Jitterbug

3. Lanyard Connector

**1. Battery Release
   Button**

**2. Rechargeable
   Battery**

1. **Battery Release Button** – depresses to release the battery.

2. **Rechargeable Battery** – delivers power to make your Jitterbug function.

3. **Lanyard Connector** – makes it easy to attach a lanyard or wrist strap to carry your Jitterbug.

NOTE To purchase a Jitterbug lanyard or any other Jitterbug accessory, visit us online at www.GreatCall.com/accessories.

The Inside Of Your Jitterbug

1. Earpiece Speaker

2. Inside Display

3. Up/Down Button

4. Speakerphone Button

5. (YES) Button

6. Power Connector and Accessory Connector

7. Noise Reduction Technology

8. Power Button

9. (NO) Button

10. Microphone

1. **Earpiece Speaker** – to hear the caller loud and clear.

2. **Inside Display** – shows all the information you need to operate your Jitterbug.

3. **Up/Down Button** – for navigating between screens on the Inside Display.

4. **Speakerphone Button** – for sharing conversations with others nearby.

5. **(YES) Button** – allows you to answer **"Yes"** to questions or commands on the Inside Display.

6. **Power Connector and Accessory Connector** – links the Battery Charger and some accessories to your Jitterbug.

7. **Noise Reduction Technology** – reduces unwanted background noise.

8. **Power Button** – turns your Jitterbug on and off.

9. **(NO) Button** – allows you to answer **"No"** to questions or commands on the Inside Display.

10. **Microphone** – picks up the sound of your voice for calls and **Voice Dialing**.
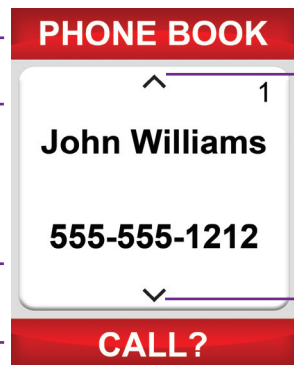
How To Read The Inside Display

Throughout this guide, the screen on the inside of your Jitterbug is referred to as the Inside Display. The following diagram explains the areas of the Inside Display and how to use them, using the **Phone Book** as an example.

1. Feature Area

2. Detail Area

3. Action Line

PHONE BOOK

∧   1

John Williams

555-555-1212

∨

CALL?

4. Additional Entries Exist

1. **Feature Area** – the top of the Inside Display is the Feature Area. It identifies the feature you are using. For example, when you are in the **Phone Book,** you will see **"PHONE BOOK"** in the Feature Area.

2. **Detail Area** – the middle of the Inside Display provides the details of each feature. For example, information such as detailed entries from your **Phone Book,** will appear in this area.

3. **Action Line** – the bottom of the Inside Display is the Action Line where questions or commands are displayed. You can respond by pressing the (YES) or (NO) buttons.

4. **Additional Entries Exist** – the small arrows at the top and bottom of the Inside Display indicate when entries are available before or after the current screen. Use the **"Up/Down"** button to scroll through entries.

TIP If you are ever not sure what to do, simply press (YES) or (NO) buttons to answer the question at the bottom of the Action Line.

Using Your Jitterbug For The First Time

Turning Your Jitterbug On:

1. Open your Jitterbug.

2. Press the ⟨on/off⟩ button in the upper right corner of the keypad until your Jitterbug turns on and the Jitterbug logo appears on the Inside Display.

3. When you hear a dial tone, your Jitterbug has service and is ready to use. If a connection is not possible, a **"No Service"** message will appear on the Outside Display and a dial tone will not be heard.

Your Main Screen:

For your convenience, each time you turn your Jitterbug on, you will see the **Main Screen** as show in the following diagram:

> **NOTE** The **Main Screen** will display your Jitterbug phone number at the top of the screen as shown in the following screen as, **"My # 800-733-6632."**

The **Main Screen** is where you access the features on your Jitterbug. Your Jitterbug is designed with the following four features installed in your phone:

1. **Phone Book** – store up to 50 of the names and numbers that you call most often. Operators can even set-up the **Phone Book** for you. Please reference Section 3, page 51 for more information.

Jitterbug
My # 800-733-6632
Voice Dial
⌄
Phone Book
⌄
Voice Mail
SELECT?

2. **Call History** – an easy way to review your last ten incoming, outgoing and missed calls, listed with the most recent first. Please reference Section 4, page 63 for more information.

3. **Phone Info** – gives you the following important points of information about your Jitterbug.
- My phone number
- Battery life
- Signal strength
- Approximate minutes used per month

4. **Settings** – the following items can be changed from within the **Settings** feature.
- Color of the Inside Display
- Ring Tones
- The Jitterbug start-up Jingle
- Bluetooth

Please reference Section 5, page 69 for more information.

You can easily access all of your features within the **Main Screen** using three simple buttons located at the top of the keypad.

- Use the **"Up/Down"** button to scroll through the features of the **Main Screen**.

- When the feature you want to select is highlighted in gray in the middle of the Inside Display, press the button to select that feature.

- The button enables you to answer **"No"** to questions in the Action Line and return to a previous screen. If you make a mistake while dialing a number or typing a Text Message, you can always press the button to back up and delete what you entered.

NOTE

For your ease-of-use, you can change the start-up screen of your Jitterbug. For example, you may find it easier to have your Jitterbug start directly in your **Phone Book** each time you turn your Jitterbug on. You have three options to choose from as your start-up screen:

   1. Main Screen – your new Jitterbug comes with this turned on.
   2. Phone Book – please see page 51 to learn more about your **Phone Book**.
   3. Voice Dial – see page 79 to learn more about **Voice Dial**.

To change your start-up screen, please give us a call anytime, 24 hours a day, seven days a week, at 1-800-733-6632 or visit us at www.GreatCall.com.

Making Your First Call:

1. You can make a call directly from your **Main Screen** at any time by using your keypad. Simply enter the ten digit phone number and press the (YES) button to dial.

2. You will see **"Calling..."** on the Inside Display followed by **"Connected"** confirming you are connected – as displayed on the following screen.

3. When your call is finished, press the (NO) button or close your Jitterbug to end the call.

4. You can also make a call directly from your **Phone Book**. Starting from the **Main Screen**, use the **"Up/Down"** button to scroll to the **"Phone Book"** and press the (YES) button. When you find the desired name and number, press the (YES) button again to make the call.

jitterbug

My # 800-733-6632

∧
Connected (00:58)
**Anthony
Williams
555-555-1212**
∨

NO TO HANG UP

To learn more about placing and receiving calls, please reference Section 2, page 33.

To Turn Your Jitterbug Off:

1. Press and <u>hold</u> the ⟨On/Off⟩ button in the upper right corner of the keypad until the Jitterbug logo appears in the Inside Display.

2. Your Jitterbug will then turn off.

TIP We recommend keeping your Jitterbug on at all times and charging it overnight so you can always stay connected.

Personalize Your Jitterbug

In addition to these four features that come with your new Jitterbug, the following additional services and features are available to make the most of your Jitterbug experience:

Voice Mail – callers can leave messages for you when you are unavailable to answer your Jitterbug. Please reference Section 7, page 83 for more information.

Jitterbug SimpleText – enables you to communicate short messages to friends and family. Please reference Section 8, page 91 for more information.

Call Waiting – if another call comes in when you are on a call, you will be notified by an audible tone and may switch over to the new call. Please reference Section 2, page 47 for more information.

International Dialing – if you expect to make calls beyond the U.S. or Canada, consider adding our convenient International Calling option to your account. Please reference Section 1, page 30 for more information.

Voice Dial – this free service enables you to retrieve a name that has been stored into your **Phone Book** by speaking the exact name into the microphone. Please reference Section 6, page 79 for more information.

MyCalendar – this free service helps you keep track of important dates, appointments, birthdays and more right on your phone. Please reference www.GreatCall.com for more details on this service.

You can personalize your Jitterbug with only the features and additional services that you want. Please call us at 1–800–733–6632. We'll be glad to assist you.

TIP Our offerings of additional services and features will continue to grow as we are always thinking of new ways to add value to your GreatCall experience. Be sure to visit us online to check for the latest GreatCall services at www.GreatCall.com/AppStore

Operator Assistance

Live Operators are available 24 hours a day, seven days a week, and can help you:

1. Update and manage your **Phone Book.**

2. Look up a residential, business or government phone number.

3. Connect you to any number in the U.S. or Canada.

4. Place calls to anyone in your **Phone Book.**

5. Add events and appointments to your calendar (if MyCalendar is enabled).

To Call An Operator:

1. Open your Jitterbug.

2. Press the ⊡ button on the keypad.

3. Press the (YES) button to place the call.

NOTE Minutes are used while speaking with the Operator and for the length of any call they connect for you. If the Operator performs one of the convenient items listed above, an additional five minutes will be deducted from your account for the service. Most wireless carriers charge over $1 for similar services; we keep it simple by deducting only five minutes.

Getting More Information

GreatCall customers have access to two unique websites that are easy to navigate and explore – www.GreatCall.com and www.MyGreatCall.com.

The main GreatCall website – www.GreatCall.com – is the place for more information about the company, to read about new services available, to shop for Jitterbug accessories or get answers to frequently asked questions.

GreatCall customers have exclusive access to www.MyGreatCall.com where you can update your **Phone Book,** view your monthly minutes used, review your monthly bill and update your profile. For more information on www.MyGreatCall.com please reference Section 3, page 51.

GreatCall Customer Service

Use any of these ways to contact us:

- Send us an email at: customerservice@greatcall.com

- Call us toll–free at: 1–800–733–6632

- Write to us at:

  GreatCall Customer Service
  P.O. Box 4428
  Carlsbad, CA 92018

Emergency 911 Service

To Make An Emergency Call:

1. Open your Jitterbug and make sure it's on.

2. Dial 9–1–1 using the keypad.

3. Answer **"CALL?"** by pressing the (YES) button.
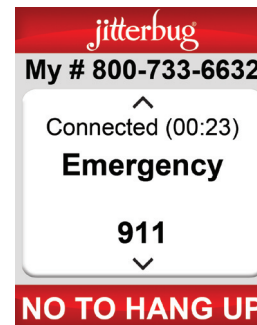
| NOTE | If you expect to make calls beyond the U.S. or Canada, consider our convenient International Calling option. Add the International Calling option to your account and you'll be speaking to the world in no time! To dial internationally, you may need to access the + symbol before entering in the country code and phone number. To access the + symbol, please hold down the ⊡ button until the + symbol appears on the Internal Display. |

Section 2

Placing And Receiving Calls

This section explains how to use the calling and answering features on your Jitterbug.

Topics
- Placing A Call
- Speakerphone
- Receiving A Call
- Ending A Call
- Ignoring A Call
- Vibrate Mode
- Adjusting The Ringer Volume
- Adjusting The Earpiece Speaker Volume
- Call Waiting

For more information about GreatCall, visit us online at www.GreatCall.com.

Placing A Call

Dialing Manually:

You can dial a phone number directly from almost every screen on your Jitterbug.

1. Open your Jitterbug. You will hear a dial tone to indicate that there is service available. If service is not available, there will be no dial tone and you will see **"No Service"** on the Outside Display.

2. Dial the full ten digit number using your keypad. You may be required to dial the number **"1"** first before placing a call in some areas.

3. Press the (YES) button to place the call when you see **"CALL?"**

If you accidentally press a wrong button, press the (NO) button to back up and delete the last number.

TIP For your ease of use, there are three screens where you cannot dial a phone number: (1) when typing a Text Message, (2) when entering a new name and number into your **Phone Book** using your keypad and (3) when using **Voice Dial.**

Using An Operator To Make A Call:

A live Operator can connect you to anyone in your **Phone Book** or to any number in the U.S. or Canada.

1. Press the button on your keypad.

2. Press the (YES) button when you see **"CALL?"** at the bottom of the Inside Display.

3. **"Calling Operator"** will appear on the Inside Display followed by the words **"Connected..."**

4. Tell the Operator the name of the person in your **Phone Book** you want to call or tell them the ten digit number you want to call.

5. When the call is finished, press the (NO) button or simply close your Jitterbug to end the call.

Using Your Phone Book To Make A Call:

To place a call to a number in your **Phone Book:**

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to the **"Phone Book"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the (YES) button to view your **"Phone Book."**

3. Your **Phone Book** will always start with the first name and number you've entered in the **Phone Book,** as indicated by the number **"1"** in the top right corner of the Inside Display. You can manage the order of the names and numbers of your **Phone Book** at www.MyGreatCall.com. Please reference Section 3, page 54 to learn more about www.MyGreatCall.com.

PHONE BOOK

⌃ 1

John Williams

555-555-1212

⌄

CALL?

4. You can scroll through the names and numbers in your **Phone Book** by pressing the **"Up/Down"** button.

5. When you find the desired name and number, press the (YES) button to make the call.

6. You will see **"Calling..."** on the Inside Display followed by **"Connected"** to confirm you are connected, as shown.

7. When you're finished with the call, press the (NO) button or close your Jitterbug to end the call.

jitterbug

My # 800-733-6632

⌃

Connected (00:58)

Anthony Williams

555-555-1212

⌄

NO TO HANG UP

(TIP) While in the **Phone Book,** you can dial any phone number you need by using the keypad. Simply dial the number you wish to call and press the (YES) button to connect.

Speakerphone

The **Speakerphone** provides you the convenience to make a call without holding the phone to your ear.

1. To turn your **Speakerphone** on, press the **"Speakerphone"** [Spkr] button on the top left corner of your keypad.

2. You will hear an audible beep indicating that your **Speakerphone** is now on.

3. With the **Speakerphone** on, you can manually dial phone numbers, use your **Phone Book** and other features.

4. With the **Speakerphone** you do not need to hold the phone to your ear. Depending on your surroundings, you can enjoy a conversation using your **Speakerphone** up to two feet from your Jitterbug.

5. To turn off your **Speakerphone**, press the **"Speakerphone"** [Spkr] button on the top left corner of your keypad.

| NOTE | If you choose to turn the **Speakerphone** off during a call, your conversation will not end. The audio will be transferred to the earpiece speaker that you hold to your ear. |

| NOTE | If you close your Jitterbug during a conversation while using the **Speakerphone**, the call will end and the **Speakerphone** will be turned off. |

Receiving A Call

Your Jitterbug rings or vibrates (depending on how you set the ringer volume level) to indicate an incoming call. Additionally, there are other indications of incoming calls.

Indicators Of An Incoming Call When Your Jitterbug Is Open:

- The Light Signal on the front of your Jitterbug flashes.

- The name or phone number of the person calling will appear on the Outside Display.

- If the caller's number is stored in your **Phone Book** then the name and number will appear on the Inside Display, as shown.

- If the caller cannot be identified, you may not see the phone number or you may see **"Unavailable"** or **"Restricted."**

TIP We recommend keeping your Jitterbug on at all times and charging it overnight so you can always be connected.

Receiving A Call When Your Jitterbug Is Closed:

1. If the caller's name and number are stored in your **Phone Book** or the caller ID is recognized, either the name or the phone number appears on the Outside Display, as shown.

2. Open your Jitterbug when you hear it ring. The Ring Tone will stop when the phone is opened.

3. A **"Connected"** message will appear on the Inside Display and the caller's voice can be heard through the earpiece speaker.
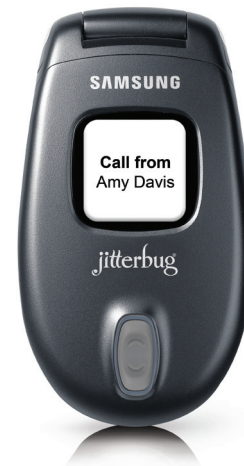
Receiving A Call When Your Jitterbug Is Open:

1. When the **"ANSWER?"** question appears on the Inside Display press the (YES) button to connect.

2. A **"Connected"** message will appear on the Inside Display and the caller's voice will be heard through the earpiece speaker.

Ending A Call

To end a call, press the (NO) button or close your Jitterbug.

Ignoring A Call

To Ignore A Call When Your Jitterbug Is Closed:

When the phone is ringing you can press the volume button to mute the ringer. If **Voice Mail** is active, the caller will be directed to your **Voice Mail**. If **Voice Mail** is not active, callers will get a message that you are not available.

To Ignore A Call When Your Jitterbug Is Open:

You can send a caller directly to your **Voice Mail** by pressing the (NO) button when you see **"ANSWER?"** at the bottom of the Inside Display. This will give an unavailable message if you do not have **Voice Mail**.

To ignore an incoming call while you are already on a call, press the (NO) button.

NOTE Your Jitterbug will continue to ring until:
- You answer the call
- The calling party hangs up
- You mute the ringer
- The call is sent to **Voice Mail**

Vibrate Mode

Turn the ringer off by opening your Jitterbug and pressing the volume ⬭ button on the outside of the phone until **"Vibrate"** appears on the Inside Display. Your Jitterbug will be set to vibrate to alert you of incoming calls.

Adjusting The Ringer Volume

1. Open your Jitterbug and confirm it's on.

2. Press the volume ⬭ button on the outside of the phone below the Outside Display. Press the top of the button to increase the volume and the bottom of the button to decrease the volume, as shown. The available options are:

- Max
- High
- Medium
- Low
- Vibrate

NOTE The selected volume will appear in a message on the Inside Display.

TIP The ringer can be silenced by pressing the volume button down until **"Vibrate"** appears on the Inside Display. Your Jitterbug will now only vibrate to alert you of incoming calls. This can come in handy at a movie, a library or any other location where a ringer may be a distraction.

Adjusting The Earpiece Speaker Volume

When you're on a call, press the volume [🔘] button up or down until the sound reaches a comfortable level.

Your Jitterbug has three volume options for your earpiece speaker that you can adjust **while on a call** as shown below:

- High
- Medium
- Low

Call Waiting

Call Waiting is a feature that allows you to accept a second call if you are already on a call with another person. The phone does not come with this helpful feature enabled, but if you would like to turn it on, simply call us at 1-800-733-6632. A Call Waiting signal alerts you that there is a second caller waiting. The following steps outline how to use Call Waiting on your Jitterbug:

1. When a second person calls your Jitterbug while you are already on a call with someone else, you will hear an audible beep and a message will appear on the Inside Display to notify you of a second incoming call.

2. To answer the second incoming call, press the (YES) button. You will switch to the second caller and the first caller will be put on hold and will remain on the other line.

3. To switch between the two callers, press the (YES) button. The Inside Display will indicate the name and number of the person you are connected with.

4. To end a call at anytime, simply press the (NO) button.

NOTE To ignore an incoming call while you are already on a call with someone else, simply press the (NO) button. The second caller will go directly to your **Voice Mail** (if enabled).
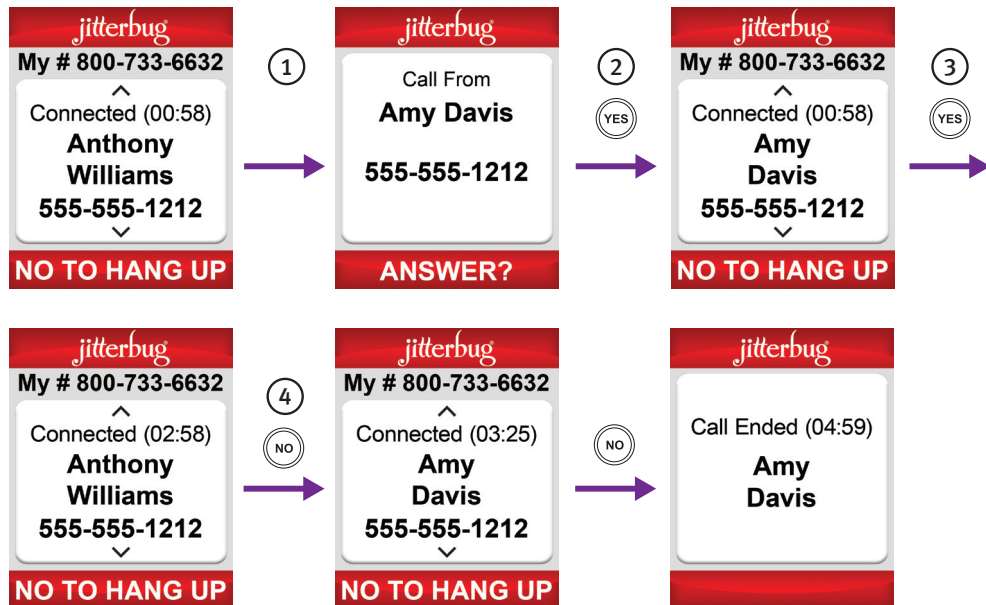
NOTE This section only applies if you have enabled Call Waiting. The feature is not automatically enabled, but is available free if you are interested in using it. To enable Call Waiting, please call us at 1–800–733–6632.

jitterbug

My # 800-733-6632
⌃
Connected (00:58)
Anthony Williams
555-555-1212
⌄
NO TO HANG UP

①

jitterbug

Call From
Amy Davis

555-555-1212

ANSWER?

②

YES

jitterbug

My # 800-733-6632
⌃
Connected (00:58)
Amy Davis
555-555-1212
⌄
NO TO HANG UP

③

YES

jitterbug

My # 800-733-6632
⌃
Connected (02:58)
Anthony Williams
555-555-1212
⌄
NO TO HANG UP

④

NO

jitterbug

My # 800-733-6632
⌃
Connected (03:25)
Amy Davis
555-555-1212
⌄
NO TO HANG UP

NO

jitterbug

Call Ended (04:59)
Amy Davis

Section 3

Phone Book

This section explains how to use your **Phone Book** to save and find the names and numbers of people you call frequently.

Topics

- Adding, Changing And Deleting Numbers

For more information about GreatCall visit us online at www.GreatCall.com.

Adding, Changing And Deleting Numbers

Your Jitterbug allows you to store up to 50 names and numbers of the people you call on a regular basis.

You can manage your **Phone Book** by adding, changing or deleting names and numbers.

There are three ways to manage your **Phone Book:**

1. Call the Operator by pressing the ⬛ button on your keypad.

2. Use the internet at www.MyGreatCall.com.

3. Use the keypad on your Jitterbug.

▲ ALERT   If you attempt to enter more than 50 contacts, prior contacts will automatically be deleted.

OPTION 1: Use The Operator

1. Simply press the ⬛ button on your keypad.

2. Press the (YES) button. A **"Calling…"** message will appear on the Inside Display, followed by the message **"Connected to Operator."**

3. When the Operator answers, let the Operator know the name and number you want to add, change or delete.

4. To end the call, press the (NO) button or close your Jitterbug.

OPTION 2: Using www.MyGreatCall.com

Create A New Member Account:

If this is your first time visiting www.MyGreatCall.com, you will need to register you account. Simply have your GreatCall phone number handy and be prepared to enter your address and email address. Then just follow the instructions on-screen to set up your account.

After setting up your account, you will be able to enter phone numbers online. All phone numbers you enter will automatically appear on your Jitterbug within 4 hours.

MyGreatCall is a helpful tool that makes it easy to manage your account online, at your convenience.

Here are some helpful things you can do on MyGreatCall:

1. Update your personal profile.

2. Check your minute usage.

3. Add new services to your account.

4. Edit your services.

5. Update your Phone Book and calendar entries.

You can visit www.MyGreatCall.com anytime to learn about new offerings for your Jitterbug phone and keep your account up to date.

OPTION 3: On Your Jitterbug

Adding A Contact Directly On Your Jitterbug:

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to the **"Phone Book"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the (YES) button to view your **"Phone Book."**

3. Using the **"Up/Down"** button, scroll to **"EDIT PHONE BOOK"** and press the (YES) button.

4. Using the **"Up/Down"** button, scroll to **"Add"** until it appears highlighted in gray in the middle of the Inside Display.

5. Press the (YES) button to select the item **"Add."**

6. Using the keypad, enter the name of the contact you would like to create. If you accidentally press a wrong button, just press the (NO) button to back up and delete the incorrect entry.

7. Press the (YES) button when you are done.

8. Using the keypad, enter the phone number for the new contact. If you make a mistake while typing, use the (NO) button to backspace.

9. Press the (YES) button when you are done.

10. **"SUCCESSFULLY ADDED"** will appear, letting you know the new contact has been added.

11. Press the (NO) button two times to return to the Main Screen.

Modifying A Contact Directly On Your Jitterbug:

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to the **"Phone Book"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the (YES) button to select the item **"Phone Book."**

3. Using the **"Up/Down"** button, scroll to **"EDIT PHONE BOOK"** and press the (YES) button.

4. Using the **"Up/Down"** button, scroll to **"Modify"** until it appears highlighted in gray in the middle of the Inside Display.

5. Press the (YES) button to select the item **"Modify."**

6. Using the **"Up/Down"** button, scroll to the contact you would like to change.

7. Press the (YES) button to select the contact you would like to change.

8. To change the contact's name, use the (NO) button to delete the necessary letters. Use the keypad to re–enter the name.

9. Press the (YES) button when you are done.

10. To change the contact's number, use the (NO) button to delete the necessary numbers. Use the keypad to re–enter the numbers.

11. Press the (YES) button when you are done.

12. "Successfully Modified" will appear, letting you know the contact has been modified.

13. Press the (NO) button two times to return to the **Main Screen.**

Deleting A Contact Directly On Your Jitterbug:

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to the **"Phone Book"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the YES button to select the **"Phone Book"** feature.

3. Using the **"Up/Down"** button, scroll to **"EDIT PHONE BOOK"** and press the YES button.

4. Using the **"Up/Down"** button, scroll to **"Delete"** until it appears highlighted in gray in the middle of the Inside Display.

5. Press the YES button to select **"Delete."**

6. Using the **"Up/Down"** button, scroll to the contact you would like to delete.

7. Press the YES button to delete the contact.

8. Press the YES button to confirm deleting the contact.

9. **"Successfully Deleted"** will appear, letting you know the contact has been removed.

10. Press the NO button two times to return to the **Main Screen.**

Section 4

Call History

This section explains how to review and return your missed calls.

Topics
- Using Call History To See Recent Calls
- Returning Missed Calls And Redialing

For more information about GreatCall, visit us online at www.GreatCall.com.

Using Call History To See Recent Calls

Your Jitterbug keeps a list of your ten most recent outgoing, incoming and missed calls.

To Review Call History:

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to **"Call History"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the YES button to select **"Call History."**

3. The first number you will see in your **Call History** will be your most recent phone call.

4. Using the **"Up/Down"** button, scroll down to view your **Call History** in sequence according to the time of occurrence.

NOTE   If a call matches a number from your **Phone Book,** the name and number of that person will appear on the Inside Display.

5. As you scroll through your **Call History** you will see the following information on the Inside Display:

- **Feature Area** – you will see **"CALL HISTORY"** indicating that you are in your **Call History.**

- **Detail Area** – you will see the following messages:

  - **"Missed"** if you received a call and missed it
  - **"Incoming"** if you received a call and answered
  - **"Outgoing"** if you placed a call

  In the middle of the Inside Display you will see the time, date and phone number for each call.

- **Action Line** – you will see **"CALL?"**

Returning Missed Calls And Redialing

You can use **Call History** to directly return missed calls and redial both incoming and outgoing calls.

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to **"Call History"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the button to select **"Call History."**

3. Using the **"Up/Down"** button, scroll up and down to see your **Call History.**

4. Select the call you would like to return.

5. Press the button to return the call.

6. Press the button or close your Jitterbug to end the call.

7. **"Call Ended"** will appear, letting you know the call has concluded.

NOTE **Call History** includes ten phone numbers with the most recent call listed first.

Section 5

Settings

This section explains how to change the **Settings** on your Jitterbug.

Topics
- Using Your Settings

For more information about GreatCall, visit us online at www.GreatCall.com.

Using Your Settings

1. To access **Settings,** start in the **Main Screen** and press the **"Up/Down"** button to scroll to **"Settings"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the YES button to select **"Settings."**

The following items can be changed from within the **Settings** feature:

    1. Colors
    2. Ring Tones
    3. Jingle
    4. Bluetooth

Selecting The Color Of The Inside Display:

Your Jitterbug has five color options for the Inside Display:

    1. Red – your new Jitterbug will come set to the color Red.
    2. Blue
    3. Green
    4. Gray
    5. Black

Follow these steps to change the color of your Inside Display:

1. Starting from within the **Settings** feature, use the **"Up/Down"** button to scroll through all of the available options within **"Settings."**

2. Press the YES button once the **"Color"** option is highlighted in gray in the middle of the Inside Display.

3. Use the **"Up/Down"** button to scroll through all of the **"Color"** options.

TIP When you scroll through the color options, you will notice that the screen will change color according to the color selection highlighted in gray in the middle of the Inside Display.

4. Press the (YES) button once the desired color you would like appears highlighted in gray in the middle of the Inside Display.

5. A checkmark will appear to the left of that color selection indicating that your color setting has been changed and you will be returned to the **Settings** menu.

Changing Ring Tones:

Ring Tones are the sounds your Jitterbug makes when it rings. Your Jitterbug has seven Ring Tone options for you to choose from:

1. Alert – your new Jitterbug will come set to the **"Alert"** Ring Tone.
2. Butterfly
3. Espresso
4. Harp
5. Jitterbug
6. Music Box
7. Telephone

1. Starting from within the **Settings** feature, use the **"Up/Down"** button to scroll through all of the available options within **Settings**.

2. Press the YES button once the **"Ring Tones"** option is highlighted in gray in the middle of the Inside Display.

3. You will notice that the **"Alert"** Ring Tone has a checkmark next to it indicating that this is your current default Ring Tone.

4. Use the **"Up/Down"** button to scroll through all of the Ring Tones options. You will hear the sound of each Ring Tone once it is in the middle of the Inside Display highlighted in gray.

5. Press the YES button once you hear the Ring Tone you like best. A checkmark will appear to the left of that Ring Tone selection indicating that your Ring Tone setting has been changed and you will be returned to the **Settings** menu.

Turning The Start-Up Jitterbug Jingle On And Off:

Your new Jitterbug will come with the Jitterbug Jingle set to **"ON."** Each time you turn on your phone the Jitterbug Jingle will play.

Turning The Jingle Off:

1. Starting from **Main Screen**, use the **"Up/Down"** button to scroll to **"Settings"** and press the YES button.

2. Use the **"Up/Down"** button to scroll through **Settings** and press the YES button once **"Jingle ON"** is highlighted in gray in the middle of the Inside Display.

3. The screen will read **"Jingle OFF"** indicating that you have successfully turned off the Jingle.

Turning The Jingle On:

1. Starting from **Main Screen,** use the **"Up/Down"** button to scroll to **"Settings"** and press the YES button.

2. Use the **"Up/Down"** button to scroll through **Settings** and press the YES button once **"Jingle OFF"** is highlighted in gray in the middle of the Inside Display.

3. The screen will read **"Jingle ON"** indicating that you have successfully turned on the Jingle.

Bluetooth:

This setting allows your Jitterbug to utilize wireless headsets, hands-free speakers, as well as other **Bluetooth** compatible devices.

In order to use **Bluetooth** accessories with your Jitterbug, you must go through a **Bluetooth** set-up process called **"Pairing."**

To learn more about this process, please reference Section 9, page 117 for more information on **Bluetooth** and **"Pairing."**

Section 6

Voice Dial

This section explains how to use **Voice Dial** on your Jitterbug to call a contact in your **Phone Book.**

Topics

- Using Voice Dial

For more information about GreatCall, visit us online at www.GreatCall.com.

Using Voice Dial

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to **"Voice Dial"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the (YES) button to select **"Voice Dial."**

3. You will hear an audible prompt to **"Say the name"** and then a short beep. After the beep, say the name exactly as it appears in your **Phone Book.**

4. If **Voice Dial** recognizes the name it will ask for confirmation by asking **"Did you say _____?"** Confirm by saying **"Yes"** after the beep.

5. If **Voice Dial** is unsure it will ask **"Did you say _____?"** followed by a beep.

6. Say **"Yes"** to confirm; say **"No"** to hear the next name.

7. Voice Dial will dial the number of the person whose name you selected.

8. Press the (NO) button or close your Jitterbug to end the call.

9. "Call Ended" will appear, letting you know the call has concluded.

10. Press the (NO) button to return to the **Main Screen.**

NOTE If **Voice Dial** is unable to find the name, press the (YES) button to retry, or the (NO) button to exit to the **Main Screen.**

TIP To ensure a successful **Voice Dial** experience, remember these important tips:
- Wait for the system beep before speaking
- Speak clearly and in your normal voice
- Say the name exactly as it appears in your **Phone Book**
- Make sure each **Phone Book** entry is unique in its description

TIP If you want your Jitterbug to be in **Voice Dial** mode as soon as you open it, call our Operators to set it up as your start-up screen. Simply press button on your keypad to call our Operators.

Section 7

Voice Mail

This section explains how to use and manage **Voice Mail** on your Jitterbug.

Topics
- Setting Up Voice Mail
- Changing Your Voice Mail Greeting
- Letting You Know That You Have Voice Mail Messages
- Listening To Voice Mail Messages
- Listening To Saved Voice Mail Messages

For more information about GreatCall, visit us online at www.GreatCall.com.

Setting Up Voice Mail

NOTE This section only applies if you have purchased **Voice Mail** with your GreatCall service. To purchase **Voice Mail** service for your Jitterbug, please call us at 1–800–733–6632.

Follow these steps to set-up **Voice Mail**:

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to **"Voice Mail"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the YES button to dial the GreatCall **Voice Mail** system.

3. Your Jitterbug will know it is your first time setting-up **Voice Mail.** You will be guided through your **Voice Mail** set-up the first time you connect. Follow the instructions, pressing the YES and NO buttons as prompted.

Changing Your Voice Mail Greeting

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to **"Voice Mail"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the YES button to select the item, **"Voice Mail"** and listen to the prompts. The system will play your saved messages.

3. To exit your **Voice Mail,** simply close your Jitterbug at any time.

Letting You Know That You Have Voice Mail Messages

If you miss a call and the caller leaves you a message, your Jitterbug will notify you by:

1. Displaying **"New Voice Mail"** on the Outside Display.

2. Displaying **"You have a new voice message."** on the Inside Display, as shown.

3. The Light Signal will flash every 15 seconds until your Jitterbug is opened.

4. An audible alert will play once every five minutes for up to 30 minutes or until your Jitterbug is opened.

jitterbug

You have a new voice message.
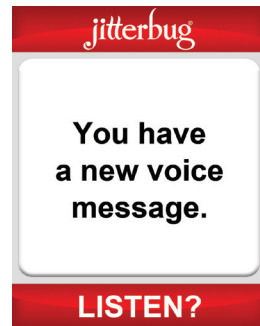
LISTEN?

NOTE If you don't listen to the **Voice Mail,** an alert will sound every five minutes until 30 minutes has elapsed to remind you there is a message. To turn off the audible alert, open your Jitterbug and listen to your **Voice Mail**.

Listening To Voice Mail Messages

- If you have a new **Voice Mail** message, your Jitterbug will notify you by displaying **"You have a new voice message"** on the Inside Display and **"LISTEN?"** in the Action Line.

- Press the (YES) button to listen to your message.

- Simply listen to the prompts and follow along to save or delete your messages.

TIP To stop a message, you can press the (NO) button at any time while listening to it. You will be given the option to save or delete the message.

ALERT Once a message is deleted, there is no way to retrieve it.

Listening To Saved Voice Mail Messages

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to **"Voice Mail"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the button to select **"Voice Mail"** and listen to the prompts. The GreatCall system will play your saved messages.

3. To exit your **Voice Mail,** simply close your Jitterbug at any time.

Section 8

Jitterbug SimpleText

This section explains how to use the Jitterbug SimpleText service.

Topics
- Using Jitterbug SimpleText Service
- Receive A New Text Message
- Read A New Text Message
- Reply To A Text Message
- Saving And Deleting Text Messages
- Sending A New Text Message

For more information about GreatCall, visit us online at www.GreatCall.com.

Using Jitterbug SimpleText Service

NOTE This section applies if you have asked for SimpleText with your GreatCall service. To get SimpleText for your Jitterbug, please call us at 1–800–733–6632.

We've created an easy to use Text Messaging service that allows you to do the following:

- Receive a new Text Message
- Read a new Text Message
- Reply to a Text Message
- Save Text Messages
- Delete old Text Messages
- Send a new Text Message

Receive A New Text Message

When you receive a new Text Message, you will be notified in three ways:

1. The Light Signal on the front of your Jitterbug will flash every 15 seconds until your Jitterbug is opened.

2. The words **"New Text Message"** will appear on the Outside Display. This message will stay on your Outside Display until your Jitterbug is opened.

3. An audible alert will play every five minutes until 30 minutes has elapsed. To turn off the audible alert open your Jitterbug and read the Text Message.

Read A New Text Message

After receiving notification of a new Text Message, follow these three steps to read the message:

1. To read the Text Message, open your Jitterbug. You will see the words **"You have a new text message."** on the Inside Display and the word **"VIEW?"** on the Action Line, as shown.

2. Press the (YES) button to view the Text Message.

3. Press the **"Up/Down"** button to read the entire Text Message.
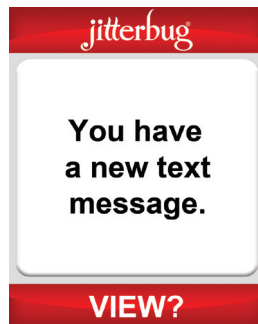
Reply To A Text Message

Once you have read the Text Message, you have the option to reply to it, save it for future reference or delete it.

1. When reading a Text Message you've received, you will see the word **"REPLY?"** on the Action Line. Press the (YES) button to reply.

2. Press the (YES) button to select **"Library."** Then use **"Up/Down"** button to scroll through and choose from the Jitterbug Library of pre-written Text Messages.

3. If you want to create your own message, use the **"Up/Down"** button to scroll to **"Customize."** Press the (YES) button and use the keypad to type your message.

4. Press the (YES) button to send your Text Message. You will see the words **"Sending Message"** on the Inside Display.

5. When the message has been sent, you will see the words **"Message Successfully Sent"** on the Inside Display.

TEXT MESSAGES

① Can you bring home some milk and eggs please — YES — **REPLY?**

② Reply: Customize **Library** — YES — **SELECT?**

③ Reply: Abc-S Yes. Should I pick up anything else? — YES — **SEND?**

④ **TEXT MESSAGES** Sending Message — YES

⑤ **TEXT MESSAGES** Message Successfully Sent
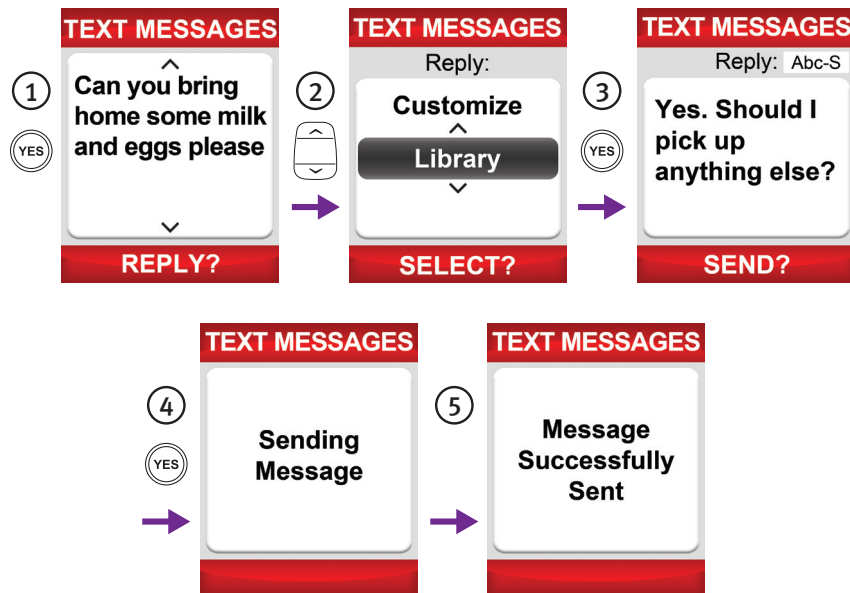
Saving And Deleting Text Messages

Saving Text Messages:

The Jitterbug SimpleText service will automatically save all of your Text Messages. Follow these six steps to view your saved messages:

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to **"Text Messages"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the YES button to select **"Text Messages."**

3. Using the **"Up/Down"** button, scroll to **"Read"** until it appears highlighted in gray in the middle of the Inside Display.

4. Press the YES button to select **"Read."**

5. Using the **"Up/Down"** button, scroll to the Text Message you would like to read.

6. Press the (YES) button to read the entire Text Message.

| NOTE | Jitterbug SimpleText automatically saves the messages you've received **"From"** others as well as the messages you've sent **"To"** others. When viewing your saved messaged, you are notified between **"From"** and **"To"** at the top of the screen. |

Deleting Text Messages:

Your Jitterbug allows you to delete Text Messages in two ways:

- Delete a new text immediately after reading
- Delete an old text from your saved messages

Deleting A New Text Immediately After Reading:

1. After you've read a Text Message, you will be asked to reply to it.

2. If you want to delete the message without replying, press the (NO) button when asked to reply.

3. You will now be asked to delete the message. Press the (YES) button to delete the message.

4. You will then be asked to confirm that you want to delete the message. Press the (YES) button again to confirm deletion.

5. **"Message Successfully Deleted"** will appear on the Inside Display and you will be returned to your saved messages.

① **TEXT MESSAGES**

Can you bring
home some milk
and eggs please

REPLY?

② **TEXT MESSAGES**

Can you bring
home some milk
and eggs please

DELETE?

(NO)

③ **TEXT MESSAGES**

Confirm
Delete

DELETE?

(YES)

④ **TEXT MESSAGES**

Message
Successfully
Deleted

(YES)

Deleting An Old Text Message From Your Saved Messages:

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to **"Text Messages"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the (YES) button to select **"Text Messages."**

3. Using the **"Up/Down"** button, scroll to **"Delete"** until it appears highlighted in gray in the middle of the Inside Display.

4. Press the (YES) button to select **"Delete."**

5. Using the **"Up/Down"** button, scroll to the Text Message you want to delete.

6. Press the (YES) button to delete the Text Message you've selected.

7. You will then be asked to confirm that you want to delete the message. Press the (YES) button again to confirm deletion.

8. "Message Successfully Deleted" will appear on the Inside Display and you will be returned to your saved messages.

NOTE   If you choose not to delete a Text Message, just press the (NO) button to return to the previous screen.

Sending A New Text Message

1. Starting from the **Main Screen,** use the **"Up/Down"** button and scroll to **"Text Messages"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the (YES) button to select **"Text Messages."**

3. Using the **"Up/Down"** button, scroll to **"Send"** until it appears highlighted in gray in the middle of the Inside Display.

4. Press the (YES) button to select the item **"Send"**.

5. Press the (YES) button to select **"Library,"** and choose a pre-written text message. Or, to create your own message, scroll until **"Customize"** is highlighted, and press the (YES) button.

6. Press the (YES) button when you are done selecting or typing your message. You will automatically go to your **Phone Book.** Use the **"Up/Down"** button to scroll through your contacts. Press the (YES) button when the contact to whom you wish to send the Text Message is in the middle of your Inside Display.

NOTE If you do not have the contact in your **Phone Book,** use the **"Up/Down"** button to scroll to the **"ENTER NUMBER"** option. Press the (YES) button and enter the phone number using the keypad. Once you have entered the number, simply press the (YES) button to send your message.

7. After you press the (YES) button, you will see the words **"Sending Message"** on the Inside Display.

8. When the message has been sent, you will see the words **"Message Successfully Sent"** on the Inside Display.
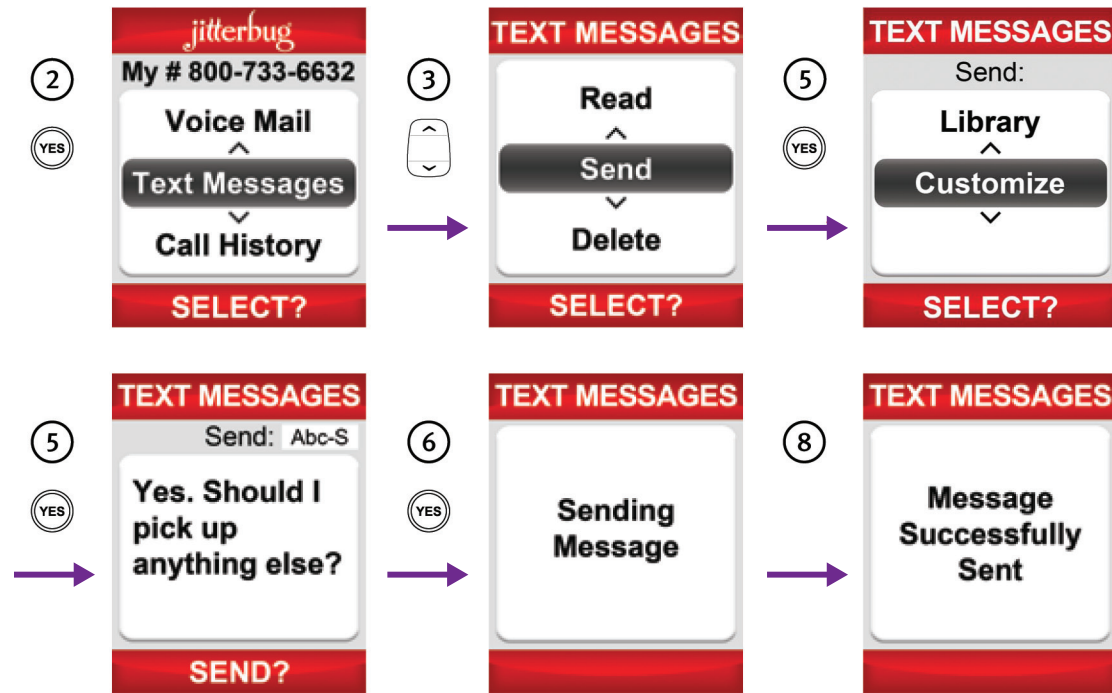
The table below explains how to create a custom Text Message using the number keys on the keypad:

Keyboard	Function
⊡	Enter the number "0" character in any Text Message entry mode
#	Add a space
✳	Press repeatedly to cycle through the 123, ABC, Abc-S, Abc-W and abc Modes
NO	Move back a space and delete a character
1	Press repeatedly to cycle through and enter one of these characters: . , – ' @ : ! ? / 1

Modes For Creating Your Own Text Message

There are five modes to create a custom text message using the number keys on the keypad to enter letters, numbers and symbols.

123 Mode

In 123 Mode only numbers are entered. To enter 123 Mode, press the ✳ button until you see "123" appear in the top right corner of the Inside Display. Then press the desired number or numbers.

ABC Mode

In ABC Mode every letter is capitalized. To enter ABC Mode, press the ✱ button until you see **"ABC"** appear in the top right corner of the Inside Display.
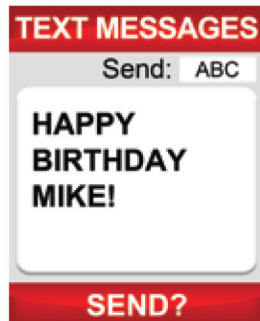
Abc-S Mode

In Abc-S Mode the first letter of each sentence is capitalized. To enter Abc-S Mode, press the ✱ button until you see "Abc-S" appear in the top right corner of the Inside Display.
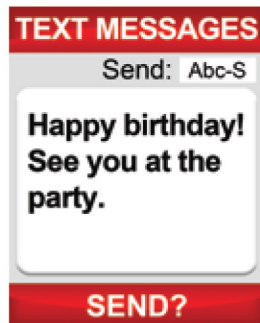
Abc-W Mode

In Abc-W Mode the first word of each sentence is capitalized. To enter Abc-W Mode, press the ✱ button until you see **"Abc-W"** appear in the top right corner of the Inside Display.
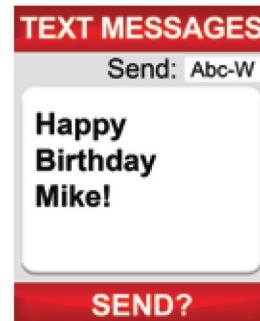
abc Mode

In abc Mode every letter is lower case. To enter abc Mode, press the ✱ button until you see **"abc"** appear in the top right corner of the Inside Display.

Section 9

Bluetooth®

This section explains how to use a **Bluetooth** device with your Jitterbug phone.

Topics
- About Bluetooth
- Using Your Jitterbug With The Samsung WEP 470 Premium Bluetooth Headset
- Turning The Bluetooth Feature On Your Jitterbug On And Off
- Setting Your Samsung WEP 470 Premium Bluetooth Headset To Pairing Mode
- Setting Your Jitterbug To Pairing Mode
- Answering A Call When Paired With Your Bluetooth Headset
- Ending A Call When Paired With Your Bluetooth Headset
- Bluetooth Battery Life

For more information about GreatCall, visit us online at www.GreatCall.com.

About Bluetooth

Bluetooth is a technology that allows you to talk on your cell phone without using your hands. In order to use it, you simply must "pair" your Jitterbug so that it is connected, without wires, to a Bluetooth device, as described on the following pages.

For your convenience, your new Jitterbug is equipped to utilize **Bluetooth** wireless headsets, hands-free speakers, and other **Bluetooth** compatible devices.

There are many benefits to using **Bluetooth** devices. Along with improving ease-of-use and safety by eliminating wires, **Bluetooth** also offers you plenty of alternative advantages, such as having the ability to talk hands-free while your Jitterbug is in your pocket or purse.

Working together with Samsung, GreatCall has simplified the **Bluetooth** experience. We have tested and carefully selected a high quality **Bluetooth** headset that is easy to use - the Samsung WEP 470 Premium **Bluetooth** headset.

We at GreatCall have carefully outlined easy to follow instructions on how to set-up and use the Samsung WEP 470 Premium **Bluetooth** headset with your Jitterbug. In addition, when you purchase this **Bluetooth** headset from GreatCall, it will come with easy to follow instructions.

TIP There are many other **Bluetooth** headsets available for purchase that are equipped to work with your Jitterbug. However, for your ease of use, we recommend the Samsung WEP 470 Premium **Bluetooth** headset. This **Bluetooth** headset is available for purchase through GreatCall at www.GreatCall.com/accessories or by calling 1–800–733–6632.

Using Your Jitterbug With The Samsung WEP 470 Premium Bluetooth Headset

There are three steps to set up your Jitterbug with the Samsung WEP 470 Premium **Bluetooth** headset:

    1. Turning the **Bluetooth** feature on your Jitterbug On and Off.

    2. Setting your Samsung WEP 470 Premium **Bluetooth** headset to **Pairing Mode.**

    3. Setting your Jitterbug to **Pairing Mode.**

Turning The Bluetooth Feature On Your Jitterbug On And Off

Turning The Bluetooth Feature On:

The following procedure is applicable to all **Bluetooth** compatible devices. You must have your Jitterbug set to **"Bluetooth ON"** to use any **Bluetooth** device.

1. Starting from the **Main Screen** of your Jitterbug, scroll through the options using the **"Up/Down"** button until **"Settings"** is highlighted in gray in the middle of the Inside Display.

2. Press the YES button on your Jitterbug to select the **"Settings."**

3. Scroll through the **"Settings"** options using the **"Up/Down"** button until **"Bluetooth"** is highlighted in gray in the middle of the Inside Display.

4. Press the YES button to select the **"Bluetooth"** option.

5. Scroll through the **"Bluetooth"** options using the **"Up/Down"** button until **"Bluetooth OFF"** is highlighted in gray in the middle of the Inside Display.

6. Press the YES button to turn **"Bluetooth ON."** You will now see the words **"Bluetooth ON"** highlighted in gray in the middle of the Inside Display.

7. When your Jitterbug is set with **"Bluetooth ON,"** you will see the **Bluetooth** symbol in the top right corner of the **Main Screen.**

TIP

If you are not going to be using your **Bluetooth** headset, be sure to keep your Jitterbug set to **"Bluetooth OFF."** The Jitterbug battery life is shortened when the **Bluetooth** setting is turned on.

Turning The Bluetooth Feature Off:

1. Use the **"Up/Down"** button on your Jitterbug to scroll through all of the available options within **Settings**.

2. Press the YES button on your Jitterbug once the **"Bluetooth ON"** option is highlighted in gray in the middle of the Inside Display.

3. The screen will then read **"Bluetooth OFF"** indicating that you have successfully turned off your **Bluetooth**.

4. When your Jitterbug is set with the **"Bluetooth OFF,"** you will notice that the **Bluetooth** symbol is no longer in the top right corner of the **Main Screen.**

Setting Your Samsung WEP 470 Premium Bluetooth Headset To Pairing Mode

The first step in setting up any **Bluetooth** device is called **"Pairing."** This step is required because there are no wires to link your Jitterbug to your **Bluetooth** device. **"Pairing"** happens when your Jitterbug and your **Bluetooth** device agree to communicate with one another. By **"Pairing,"** your Jitterbug recognizes your **Bluetooth** device and the two devices automatically accept communication from each other.

Be sure to turn on your Samsung WEP 470 Premium Bluetooth headset before entering **Pairing Mode**. To turn on the device, simply move the switch on the side of the headset to the "on"position - you will see the orange area disappear when the headset is on. When the device is on, to begin pairing, press and hold the **"Answer/End"** button in the middle of your **Bluetooth** headset for several seconds until the blue indicator light turns on and stays lit after blinking. This indicates that your headset is now in **Pairing Mode**.

NOTE Please ensure you turn off your **Bluetooth** if you wish to receive calls from your Jitterbug handset and not your **Bluetooth** headset. You are unable to turn off your **Bluetooth** while on a call. Please reference page 116 for details on turning off your **Bluetooth.**

NOTE When your **Bluetooth** is on and available for your use, you will notice a white **Bluetooth** icon, similar to the one on the right, appear at the top right corner of your **Main Screen.**

Setting Your Jitterbug To Pairing Mode

1. Starting from the **Main Screen** of your Jitterbug, use the **"Up/Down"** button and scroll to **"Settings"** until it appears highlighted in gray in the middle of the Inside Display.

2. Press the (YES) button on your Jitterbug to select **"Settings."**

3. Use the **"Up/Down"** button and scroll to **"Bluetooth"** until it appears highlighted in gray in the middle of the Inside Display of your Jitterbug.

4. Press the (YES) button to select the **"Bluetooth"** feature on your Jitterbug.

5. Use the **"Up/Down"** button and scroll to **"Pair"** until it appears highlighted in gray in the middle of the Inside Display of your Jitterbug.

6. Press the (YES) button to select the **"Pair"** feature on your Jitterbug.

7. "Follow pairing instructions on Bluetooth device" will appear on the Inside Display of your Jitterbug.

8. Press the (YES) button on your Jitterbug to begin searching for the **Bluetooth** headset. Please wait while your Jitterbug searches for the **Bluetooth** headset. During this time, **"Searching"** will appear on the Inside Display.

9. If you are using the Samsung WEP 470, use the **"Up/Down"** button and scroll through the options until **"Samsung WEP 470"** is highlighted in gray in the middle of the Inside Display of your Jitterbug.

10. Press the (YES) button on your Jitterbug to select the **"Samsung WEP 470."**

11. You will then be asked to enter the PIN number for the Samsung WEP 470. Enter the following numbers and press the (YES) button.

PIN number = 0000

12. You will see the message **"Pairing Device Samsung WEP 470"** on the Inside Display of your Jitterbug.

13. When your Jitterbug is successfully paired with your Samsung WEP 470 Premium **Bluetooth** headset, you will see the message **"Samsung WEP 470 is now Paired"** on the Inside Display of your Jitterbug followed by the message **"Samsung WEP 470 Connected"** and a chime sound notifying you that your Jitterbug is now connected with your Samsung WEP 470 Premium **Bluetooth** headset.

14. Your Jitterbug is now **"Paired"** with your Samsung WEP 470 Premium **Bluetooth** headset and ready to make and receive calls.

NOTE You will notice different **Bluetooth** icons on your Jitterbug **Main Screen** that indicate when your **Bluetooth** is available to use:

- Gray – **Bluetooth** is on, but not paired with your Jitterbug.

- White – **Bluetooth** is on, paired with your Jitterbug and available for you to use.

Answering A Call When Paired With Your Bluetooth Headset

Press the **"Answer/End"** button on the **Bluetooth** headset.

Ending A Call When Paired With Your Bluetooth Headset

To End A Call When Your Jitterbug Is Open:

There are two ways to end a call while using a **Bluetooth** headset:

1. Press the **"Answer/End"** button on the **Bluetooth** headset.

2. Press the (NO) button on your Jitterbug.

To End A Call When Your Jitterbug Is Closed:

Simply press the **"Answer/End"** button on the **Bluetooth** headset.

Bluetooth Battery Life

While your **Bluetooth** is on, the Jitterbug battery is drained faster than normal. To conserve battery life, turn your Jitterbug's **Bluetooth** off when not in use. Please refer to page 116 for more information on disabling **Bluetooth**.

Health And Safety Information

This section outlines the safety precautions associated with using your Jitterbug. These safety precautions should be followed to safely use your Jitterbug.

Topics

- Health And Safety Information
- Samsung Mobile Products And Recycling
- Ul Certified Travel Adapter
- Consumer Information On Wireless Phones
- Road Safety
- Responsible Listening
- Operating Environment
- Using your Jitterbug Near Other Electronic Devices

- FCC Hearing–Aid Compatibility (HAC) Regulations For Wireless Devices
- Potentially Explosive Environments
- Emergency Calls
- FCC Notice And Cautions
- Other Important Safety Information
- Product Performance
- Availability Of Various Features/Ring Tones
- Battery Standby And Talk Time
- Battery Precautions
- Care And Maintenance

Health And Safety Information

Exposure To Radio Frequency (RF) Signals
Certification Information (SAR)

Your Jitterbug is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. government.

These FCC exposure limits are derived from the recommendations of two expert organizations, the National Counsel on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE).

In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The exposure limit set by the FCC for wireless mobile phones employs a unit of

measurement known as the Specific Absorption Rate (SAR). The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg).

The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels to use as little power as possible to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new model phone is available for sale to the public, it must be tested and certified to the FCC to ensure that it does not exceed the exposure limit established by the FCC. Tests for each model phone are performed in positions and locations (e.g. at

the ear and worn on the body) as required by the FCC.
For body worn operation, this phone has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset is positioned a minimum of 1.5 cm from the body.

Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

The FCC has granted an Equipment Authorization for this mobile phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. The maximum SAR values for this model phone as reported to the FCC are:
- 1.06 W/kg CDMA Head SAR
- 1.23 W/kg CDMA Body SAR
- 1.22 W/kg PCS Head SAR
- 1.30 W/kg PCS Body SAR

SAR information on this and other model phones can be viewed online at www.fcc.gov/oet/ea. To find information that pertains to a particular model phone, this site uses the phone FCC ID number which is usually printed somewhere on the case of the phone.

Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone. Additional product specific SAR information can also be obtained at www.fcc.gov/cgb/sar.

Samsung® Mobile Products And Recycling

Samsung cares for the environment and encourages its customers to recycle Samsung mobile phones and genuine Samsung accessories.

Go to: fun.samsungmobileusa.com/recycling/index.jsp for more information.

UL Certified Travel Adapter

The Travel Adapter for this phone has met applicable UL safety requirements. Please adhere to the following safety instructions per UL guidelines.

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE.

IMPORTANT SAFETY INSTRUCTIONS – SAVE THESE INSTRUCTIONS.

DANGER – TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS.

FOR CONNECTION TO A POWER SOURCE NOT IN NORTH AMERICA, USE AN ATTACHMENT PLUG ADAPTOR OF THE PROPER CONFIGURATION FOR THE POWER OUTLET. THIS POWER UNIT IS INTENDED TO BE CORRECTLY ORIENTATED IN A VERTICAL OR HORIZONTAL OR FLOOR MOUNT POSITION.

Consumer Information On Wireless Phones

The U.S. Food and Drug Administration (FDA) has published a series of Questions and Answers for consumers relating to radio frequency (RF) exposure from wireless phones. The FDA publication includes the following information:

What kinds of phones are the subject of this update?

The term wireless phone refers here to hand–held wireless phones with built–in antennas, often called "cell," "mobile" or "PCS" phones. These types of wireless phones can expose the user to measurable radio frequency energy (RF) because of the short distance between the phone and the user's head. These RF exposures are limited by Federal Communications Commission safety guidelines that were developed with the advice of FDA and other federal health and safety agencies.

When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so–called "cordless phones," which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels and thus produce RF exposures well within the FCC's compliance limits.

Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated

with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radio frequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the stand–by mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies or in determining the reasons for inconsistent results.

What is FDA's role concerning the safety of wireless phones?

Under the law, FDA does not review the safety of radiation–emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit radio frequency energy (RF) at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, FDA has urged the wireless phone industry to take a number of steps, including the following:
• Support needed research into possible biological effects of RF of the type emitted by wireless phones.
• Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function.
• Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:
• National Institute for Occupational Safety and Health
• Environmental Protection Agency
• Federal Communications Commission
• Occupational Safety and Health Administration
• National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group

activities, as well.

FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. FCC relies on FDA and other health agencies for safety questions about wireless phones.

FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones.

Base stations are thus not the primary subject of the safety questions discussed in this document.

What are the results of the research done already?

The research done thus far has produced conflicting results and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of radio frequency energy (RF) exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer–causing chemicals so as to be pre–disposed to develop cancer in absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we don't know with certainty what the results of such studies mean for human health.

Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma or acoustic neuroma, tumors of the brain or salivary gland, leukemia or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phones RF exposures.

However, none of the studies can answer questions about long–term exposures, since the average period of phone use in these studies was around three years.

What research is needed to decide whether RF exposure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but ten or more years' follow–up may be needed to provide answers about some health effects, such as cancer.

This is because the interval between the time of exposure to a cancer–causing agent and the time tumors develop if they do may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day–to–day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held or which model of phone is used.

What is FDA doing to find out more about the possible health effects of wireless phone RF?

The FDA is working with the U.S. National Toxicology Program and groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radio frequency energy (RF).

The FDA has been a leading participant in the World Health Organization international Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The Project has also helped develop a series of public information documents on EMF issues. The FDA and Cellular Telecommunications and Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on wireless phone safety. The FDA provides the scientific oversight, obtaining input from experts in government, industry and academic organizations. CTIA–funded research is conducted through contracts to independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include

a broad assessment of additional research needs in the context of the latest research developments around the world.

What steps can I take to reduce my exposure to radio frequency energy from my wireless phone?

If there is a risk from these products, and at this point we do not know that there is, it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radio frequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure.

- If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna.

Again, the scientific data available does not confirm do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these

products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to radio frequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000.

They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it The FDA and Cellular Telecommunications and Internet Association (CTIA) have a formal Cooperative Research and Development Agreement

(CRADA) to do research on wireless phone safety. FDA provides the scientific oversight, obtaining input from experts in government, industry and academic organizations. CTIA–funded research is conducted through contracts to independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

What steps can I take to reduce my exposure to radio frequency energy from my wireless phone?

Again, the scientific data available does not confirm that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

Do hands–free kits for wireless phones reduce risks from exposure to RF emissions?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that hands–free kits reduce risks. Hands–free kits can

be used with wireless phones for convenience and comfort. These systems reduce the absorption of RF energy in the head because the phone, which is the source of the RF emissions, will not be placed against the head. On the other hand, if the phone is mounted against the waist or other part of the body during use, then that part of the body will absorb more RF energy. Wireless phones marketed in the U.S. are required to meet safety requirements regardless of whether they are used against the head or against the body. Either configuration should result in compliance with the safety limit.

Do wireless phone accessories that claim to shield the head from RF radiation work?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that accessories that claim to shield the head from those emissions reduce risks. Some products that claim to shield the user from RF absorption use special phone cases, while others involve nothing more than a metallic accessory attached to the phone. Studies have shown that these products generally do not work as advertised. Unlike "hand–free" kits, these so–called "shields" may interfere with proper operation of the phone. The phone may be forced to boost its power to compensate, leading to an increase in RF absorption. In February 2002, the Federal Trade Commission

(FTC) charged two companies that sold devices that claimed to protect wireless phone users from radiation with making false and unsubstantiated claims. According to the FTC, these defendants lacked a reasonable basis to substantiate their claim.

What about wireless phone interference with medical equipment?

Radio frequency energy (RF) from wireless phones can interact with some electronic devices. For this reason, The FDA helped develop a detailed test method to measure electromagnetic interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical Instrumentation (AAMI). The final draft, a joint effort by FDA, medical device manufacturers and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI. The FDA has tested wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a compatible phone and a compatible hearing aid at the same time. This standard was approved by the IEEE in 2000.

The FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, The FDA will conduct testing to assess the interference and work to resolve the problem.

Additional information on the safety of RF exposures from various sources can be obtained from the following organizations (Updated 12/1/2006):

- FCC RF Safety Program: www.fcc.gov/oet/rfsafety
- Environmental Protection Agency (EPA): www.epa.gov/radiation
- Occupational Safety and Health Administration's (OSHA): www.osha.gov/SLTC/radiofrequencyradiation
- National Institute for Occupational Safety and Health (NIOSH): www.cdc.gov/niosh
- World Health Organization (WHO): www.who.int
- International Commission on Non–Ionizing Radiation Protection: www.icnirp.de
- National Radiation Protection Board (UK): www.hpa.org.uk/radiation
- US Food and Drug Administration: www.fda.gov

Road Safety

Your wireless phone gives you the powerful ability to communicate by voice, almost anywhere, anytime. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When driving a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

1. Get to know your wireless phone and its features, such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.

2. When available, use a hands–free device. If possible, add an additional layer of convenience and safety to your wireless phone with one of the many hands–free accessories available today.

3. Position your wireless phone within easy reach. Be able to access your wireless phone without removing your eyes from the road. If you get an incoming call at an inconvenient time, let your Voice Mail answer it for you.

4. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice and even heavy traffic can be hazardous.

5. Do not take notes or look up phone numbers while driving. Jotting down a "to do" list or flipping through your address book takes attention away from your primary responsibility, driving safely.

6. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan calls when your car will be stationary. If you need to make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.

7. Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.

8. Use your wireless phone to call for help. Dial 9–1–1 or other local emergency number in the case of fire, traffic accident or medical emergencies.

9. Use your wireless phone to help others in emergencies. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 9–1–1 or other local emergency number, as you would want others to do for you.

10. Call roadside assistance or a special non–emergency wireless assistance number when necessary. If you see a broken–down vehicle posing no serious hazard, a

broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency number.

NOTE **"The wireless industry reminds you to use your Jitterbug safely when driving."**

For more information, please call 1–888–901–SAFE, or visit our web–site www.ctia.org.

ALERT **If you are using a handset other than a standard numeric keypad, please call 1–888–901–7233.**

Provided by the Cellular Telecommunications & Internet Association.

Responsible Listening

Avoid potential hearing loss. Damage to hearing occurs when a person is exposed to loud sounds over time. The risk of hearing loss increases as sound is played louder and for longer durations. Prolonged exposure to loud sounds (including music) is the most common cause of preventable hearing loss. Some scientific research suggests that using portable audio devices, such as portable music players and cellular telephones, at high volume settings for long durations may lead to permanent noise–induced hearing loss. This includes the use of headphones (including headsets, earbuds and Bluetooth or other wireless devices). Exposure to very loud sounds has also been associated in some studies with tinnitus (a ringing in the ear), hypersensitivity to sound and distorted hearing. Individual susceptibility to noise–induced hearing loss and potential hearing problem varies. Additionally, the amount of sound produced by a portable audio device varies depending on the nature of the sound, the device settings and the headphones that are used. As a result, there is no single volume setting that is appropriate for everyone or for every combination of sound, settings and equipment.

You should follow some commonsense recommendations when using any portable audio device:
- Set the volume in a quiet environment and select the lowest volume at which you can hear adequately.
- When using headphones, turn the volume down if you cannot hear the people speaking near you or if the person sitting next to you can hear what you are listening to.

- Do not turn the volume up to block out noisy surroundings. If you choose to listen to your portable device in a noisy environment, use noise–cancelling headphones to block out background environmental noise. By blocking background environment noise, noise cancelling headphones should allow you to hear the music at lower volumes than when using earbuds.
- Limit the amount of time you listen. As the volume increases, less time is required before your hearing could be affected.
- Avoid using headphones after exposure to extremely loud noises, such as rock concerts, that might cause temporary hearing loss. Temporary hearing loss might cause unsafe volumes to sound normal.
- Do not listen at any volume that causes you discomfort. If you experience ringing in your ears, hear muffled speech or experience any temporary hearing difficulty after listening to your portable audio device, discontinue use and consult your doctor.

You can obtain additional information on this subject from the following sources:
American Academy of Audiology
11730 Plaza American Drive, Suite 300
Reston, VA 20190
Voice: 1–800–222–2336

Email: info@audiology.org
Internet: www.audiology.org

National Institute on Deafness and Other Communication Disorders
National Institutes of Health
31 Center Drive, MSC 2320
Bethesda, MD 20892–2320
Voice: 1–301–496–7243
Email: nidcdinfo@nidcd.nih.gov
Internet: www.nidcd.nih.gov/health/hearing

National Institute for Occupational Safety and Health
395 E. Street, S.W.
Suite 9200
Patriots Plaza Building
Washington, DC 20201
Voice: 1–800–CDC–INFO (1–800–232–4636)
Internet: www.cdc.gov/niosh/topics/noise

Operating Environment

Remember to follow any special regulations in any area and always switch your Jitterbug off whenever it is forbidden to use it or when it may cause interference or danger.

When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.
As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position (held to your ear with the antenna pointing over your shoulder if you are using an external antenna).

Using Your Jitterbug Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone. Consult the manufacturer to discuss alternatives.

Implantable Medical Devices

A minimum separation of six (6) inches should be maintained between a handheld wireless phone and an implantable medical device, such as a pacemaker or implantable cardioverter defibrillator, to avoid potential interference with the device.

Persons who have implanted medical devices:
- Should ALWAYS keep the phone more than six (6) inches from their implantable medical device when the phone is turned ON.
- Should not carry the phone in a breast pocket.
- Should use the ear opposite the implantable medical device to minimize the potential for interference.
- Should turn the phone OFF immediately if there is any reason to suspect that interference is taking place.
- Should read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your wireless phone with such a device, consult your health care provider.

For more information visit: www.fcc.gov/oet/rfsafety

FCC Hearing–Aid Compatibility (HAC) Regulations For Wireless Devices

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01–309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing–aids.

The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities.

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M–Ratings – phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T–Ratings – phones rated T3 or T4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. T4 is the better/higher of the two ratings.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise. The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for best use.

M3   +   M2   =   5   T3   +   T2   =   5
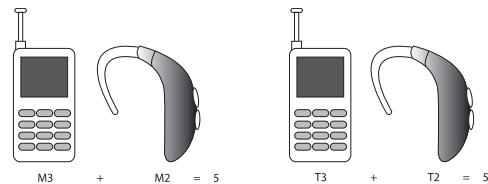
In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This is synonymous for T ratings. This should provide the hearing aid user with "normal usage" while using their hearing aid with the particular wireless phone. "Normal usage" in this context is defined as a signal quality that is acceptable for normal operation. The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules.

The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

Other Medical Devices

If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Switch your Jitterbug OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted facilities

Switch your Jitterbug OFF in any facility where posted notices require you to do so.

Potentially Explosive Environments

Switch your Jitterbug OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch the phone OFF while at a refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), areas where the air contains chemicals or particles (such as grain, dust or metal powders) and any other area where you would normally be advised to turn OFF your vehicle engine.

Emergency Calls

The Jitterbug, like any wireless phone, operates using radio signals, wireless and landline networks as well as user–programmed functions, which cannot guarantee connection in all conditions. Therefore, you should never rely solely on any wireless phone for essential communications (medical emergencies, for example).

Remember, to make or receive any calls, the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all wireless phone networks or when certain network services and/or phone features are in use. Check with local service providers.

To make an emergency call:
1. If your Jitterbug is not on, turn it on.
2. Key in the emergency number for your present location (for example, 911 or other official emergency number). Emergency numbers vary by location.
3. Press the (YES) key.

If certain features are in use (call barring, for example), you may first need to deactivate those features before you can make an emergency call. Consult this document and your local cellular service provider.

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your Jitterbug may be the only means of communication at the scene of an accident. Do not cut off the call until given permission to do so.

Restricting children's access to your Jitterbug

Your Jitterbug is not a toy. Children should not be allowed to play with it because they could hurt themselves and others, damage the phone or make calls that increase your phone bill.

FCC Notice And Cautions

FCC Notice
The phone may cause TV or radio interference if used in close proximity to receiving equipment.

The FCC can require you to stop using the phone if such interference cannot be eliminated. Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA–58). For a copy of this standard, contact:
National Fire Protection Association
Attn: Publication Sales Division
One Batterymarch Park
Quincy, MA 02169

Cautions

Any changes or modifications to your Jitterbug not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your Jitterbug is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Other Important Safety Information

- Only qualified personnel should service the phone or install the phone in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty applicable to the device.
- Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.
- Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.
- For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment in the area over the air bag or in the air bag deployment area. If wireless equipment is improperly installed and the air bag inflates, serious injury could result.
- Switch your Jitterbug off before boarding an aircraft. The use of wireless phone in aircraft is illegal and may be dangerous to the aircraft's operation.
- Failure to observe these instructions may lead to the suspension or denial of telephone services to the offender or legal action, or both.

Product Performance

Getting The Most Out Of Your Signal Reception

The quality of each call you make or receive depends on the signal strength in your area. Your Jitterbug informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal.

If you're inside a building, being near a window may give you better reception.

Understanding The Power Save Feature

If your Jitterbug is unable to find a signal after searching, a Power Save feature is automatically activated. If your Jitterbug is active, it periodically rechecks service availability or you can check it yourself by pressing any key.

Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your Jitterbug returns to standby mode.

Understanding How Your Jitterbug Operates

Your Jitterbug is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your Jitterbug, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Maintaining Your Jitterbug's Peak Performance

For the best care of your Jitterbug, only authorized personnel should service your Jitterbug and accessories. Faulty service may void the warranty.

There are several simple guidelines to operating your Jitterbug properly and maintaining safe, satisfactory service.

- To ensure that the Hearing Aid Compatibility rating for your Jitterbug is maintained, secondary transmitters such as Bluetooth and WLAN components must be disabled during a call.
- If your Jitterbug is equipped with an external antenna, hold the phone with the antenna raised, fully–extended and over your shoulder.

- Do not hold, bend or twist the phone's antenna, if applicable.
- Do not use the phone if the antenna is damaged.
- If your Jitterbug is equipped with an internal antenna, obstructing the internal antenna could inhibit call performance.
- Speak directly into the phone's receiver.
- Avoid exposing your Jitterbug and accessories to rain or liquid spills. If your Jitterbug does get wet, immediately turn the power off and remove the battery. If it is inoperable, call us for service.

Availability Of Various Features/Ring Tones

Many services and features are network dependent and may require additional subscription and/or usage charges. Not all features are available for purchase or use in all areas. Downloadable Ring Tones may be available at an additional cost. Other conditions and restrictions may apply. See your service provider for additional information.

Battery Standby And Talk Time

Standby and talk times will vary depending on phone usage patterns and conditions. Battery power consumption depends on factors such as network configuration, signal strength, operating temperature, features selected, frequency of calls and voice, data and other application usage patterns.

Battery Precautions

- Avoid dropping the cell phone. Dropping it, especially on a hard surface, can potentially cause damage to the phone and battery. If you suspect damage to the phone or battery, take it to a service center for inspection.
- Never use any charger or battery that is damaged in any way.
- Do not modify or remanufacture the battery as this could result in serious safety hazards.
- If you use the phone near the network's base station, it uses less power; talk and standby time are greatly affected by the signal strength on the cellular network and the parameters set by the network operator.
- Follow battery usage, storage and charging guidelines found in the user's guide.

- Battery charging time depends on the remaining battery charge and the type of battery and charger used. The battery can be charged and discharged hundreds of times, but it will gradually wear out. When the operation time (talk time and standby time) is noticeably shorter than normal, it is time to buy a new battery.
- If left unused, a fully charged battery will discharge itself over time.
- Use only Samsung–approved batteries and recharge your battery only with Samsung–approved chargers. When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for more than a week, since overcharging may shorten its life.
- Do not use incompatible cell phone batteries and chargers. Some web sites and second–hand dealers, not associated with reputable manufacturers and carriers, might be selling incompatible or even counterfeit batteries and chargers. Consumers should purchase manufacturer or carrier recommended products and accessories. If unsure about whether a replacement battery or charger is compatible, contact the manufacturer of the battery or charger.
- Misuse or use of incompatible phones, batteries and charging devices could result in damage to the equipment and a possible risk of fire, explosion, leakage or other serious hazards.
- Extreme temperatures will affect the charging capacity of your battery, it may require

cooling or warming first.

- Do not leave the battery in hot or cold places, such as in a car in summer or winter conditions, as you will reduce the capacity and lifetime of the battery. Always try to keep the battery at room temperature. A phone with a hot or cold battery may temporarily not work, even when the battery is fully charged. Li–ion batteries are particularly affected by temperatures below 0 ℃ (32 ℉).

- Do not place the phone in areas that may get very hot, such as on or near a cooking surface, cooking appliance, iron or radiator.

- Do not get your Jitterbug or battery wet. Even though they will dry and appear to operate normally, the circuitry could slowly corrode and pose a safety hazard.

- Do not short–circuit the battery. Accidental short–circuiting can occur when a metallic object (coin, clip or pen) causes a direct connection between the + and – terminals of the battery (metal strips on the battery), for example when you carry a spare battery in a pocket or bag. Short–circuiting the terminals may damage the battery or the object causing the short–circuiting.

- Do not permit a battery out of the phone to come in contact with metal objects, such as coins, keys or jewelry.

- Do not crush, puncture or put a high degree of pressure on the battery as this can cause an internal short–circuit, resulting in overheating.

- Dispose of used batteries in accordance with local regulations. In some areas, the disposal of batteries in household or business trash may be prohibited. For safe disposal options for Li–Ion batteries, contact your nearest Samsung authorized service center. Always recycle. Do not dispose of batteries in a fire.

  www.samsung.com

Care And Maintenance

Your Jitterbug is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you fulfill any warranty obligations and allow you to enjoy this product for many years.

- Keep the phone and all its parts and accessories out of the reach of small children.
- Keep the phone dry. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits.
- Do not use the phone with a wet hand. Doing so may cause an electric shock to you or damage to the phone.
- Do not use or store the phone in dusty, dirty areas, as its moving parts may

be damaged.

- Do not store the phone in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store the phone in cold areas. When the phone warms up to its normal operating temperature, moisture can form inside the phone, which may damage the phone's electronic circuit boards.
- Do not drop, knock or shake the phone. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents or strong detergents to clean the phone. Wipe it with a soft cloth slightly dampened in a mild soap–and–water solution.
- Do not paint the phone. Paint can clog the device's moving parts and prevent proper operation.
- Do not put the phone in or on heating devices, such as a microwave oven, a stove or a radiator. The phone may explode when overheated.
- If your Jitterbug is equipped with an external antenna, use only the supplied or an approved replacement antenna. Unauthorized antennas or modified accessories may damage the phone and violate regulations governing radio devices.
- If the phone, battery, charger or any accessory is not working properly, take it to your

nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.

The Fine Print

Topics

- Intellectual Property
- Disclaimer Of Warranties (Exclusion of Liability)
- Standard Limited Warranty

For more information about GreatCall, visit us online at www.GreatCall.com.

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Standard Limited Warranty

What is covered and for how long?

Samsung Telecommunications America, Inc.

("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone
1 Year

Batteries
1 Year

Leather Case
90 Days

Other Phone Accessories
1 Year

What is not covered?

This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada.

This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks. This Limited Warranty does not cover any battery if (i) the

battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's obligations?

During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the seller's name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Service at 1–888–987–4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of 90 days. All other repaired/replaced Product will be

warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping and labor charges for the repair or return of such Product.

What are the limits on SAMSUNG's warranty/liability?

EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

- THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE.

- WARRANTIES OF TITLE OR NON-INFRINGEMENT, DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT.

- THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN.

- COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

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This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

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