

ALCATEL 1030X ALCATEL 1030D

Quick Start Guide

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Moreover, from the website you can also consult FAQ (English version only).



www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 21 of this user guide. When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 10 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

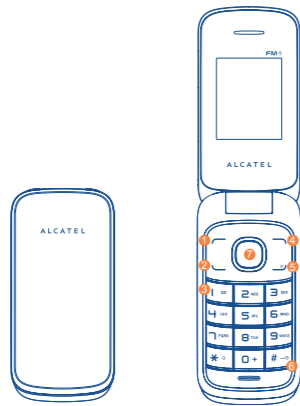


PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

ALCATEL onetouch.

Your mobile.....



- 1 Left softkey
- 2 Pick up/Send call
Call log
- 3 Voicemail
(press and hold)
- 4 Right softkey
- 5 Switch on/Switch off
End call
- 6 Vibration alert
(press and hold)
- 7 Navigation key:
Menu/Confirm an option
- 8 Messages
- 9 Calendar
- 10 Profiles
- 11 Alarm

1.1 Keys

- Navigation key
Confirm an option (press the middle of the key)
- Pick up/Send a call
In idle screen:
Access call log (Redial) (press)
- Switch on/Switch off the telephone (press and hold)
End call
Return to idle screen
- Left softkey
- Right softkey
- Access your voicemail (press and hold)
- In Edit mode:
- Press: access the symbols table
- Press and hold: enter zero
- In Edit mode:
- Press: change input methods
- Press and hold: access the language list
- In idle screen:
- Press: #
- Press and hold: activate/deactivate the vibrate mode
In Edit mode:
- Press: (space)

1.2 Main screen icons (1)

- In 1030X:
- Battery charge level.
 - Vibrate alert: your phone vibrates, but does not ring or beep.
 - Headset connected.
 - Call forwarding activated: your calls are forwarded.
 - Alarm or appointments programmed.
 - Level of network reception.
 - Voicemail message arrived.
 - Missed calls.
 - Radio is on.
 - Roaming.
 - SIM card missing.
 - Music activated.
 - Silence mode: your phone does not ring, beep or vibrate with the exception of the alarm.
 - SMS unread.
 - Flight mode.

In 1030D:

- Level of network reception.
- Call forwarding activated: your calls are forwarded.
- SMS unread.

2 Getting started.....

2.1 Set-up

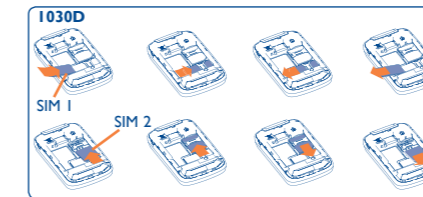
Removing and installing the back cover



Removing and installing the battery

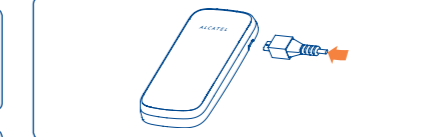


Inserting and removing the SIM card



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

Charging the battery



Connect the battery charger to your phone and mains socket respectively.

- The charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).
- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ().
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.



The charge is complete when the animation stops.

2.2 Power on your phone

Hold down the key until the phone powers on.

2.3 Power off your phone

Hold down the key from the main screen.

3 Calls.....

3.1 Making a call

Dial the desired number then press the key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the key.

Making an emergency call

If your phone is covered by the network, dial emergency number and press the key to make an emergency call. This works even without a SIM card and without typing the PIN code.

3.2 Calling your voicemail (1)

To access your voicemail, hold down the key.

3.3 Receiving a call

When you receive an incoming call, press the key to talk and then hang up using the key.

3.4 Available functions during the call

During a call, you can use your directory, your calendar, short messages, etc. without losing your correspondent.

(1) Contact your network operator to check service availability.

4 Contacts.....

4.1 Consulting your contacts

To access the **Contacts** from the main screen, press the key and select the icon from the menu.

For dual SIM model, the complete contacts of both SIM1 and SIM2 are available in this menu (1).

4.2 Adding a contact

You can add a new contact to phone or SIM card by selecting "Add contact".

5 Messages.....

5.1 Create message

From the main menu select "Messages" to create text message. You can type a message and you can also modify a predefined message in **Templates**. While writing a message, select "Options" to access all the messaging options. You can save your messages that you send often to **Drafts**.



Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

6 Call log.....

6.1 Access

You can access the function using the following options:

- Select from main menu
- Press the send key from Home screen

6.2 Available options

When you press "Options", you can have access to **View, Send SMS, Save to Contacts, Edit before call, Add to blacklist, Add to whitelist, Delete** etc.

7 Music.....

Access this feature from the main menu by selecting "Music". You will have full flexibility of managing music on memory card. Make sure your memory card well inserted before activating music.

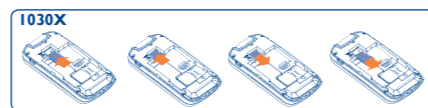
8 FM radio.....

Your phone is equipped with a radio (1) with RDS functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

9 My files.....

You will have access to all audio and visual files stored in memory card in **My files**. You can access a number of items with this option: **My audios, My images, My videos, Other files**, etc.

Inserting and removing the memory card:



To insert the microSD card with the golden contact downward. To remove the card, press and slide it out.

(1) The quality of the radio depends on the coverage of the radio station in that particular area.

10 Settings.....

From the main menu, select the menu icon and select the function of your choice in order to customise your telephone: **Phone settings, Call settings, Security, Network, Restore default, Dual SIM switch** (1), **Dual SIM settings** (1).

11 Tools.....

11.1 Alarm

Your mobile phone has a built-in alarm clock with a snooze feature.

11.2 Calculator

Enter a number, select the type of operation to be performed, and enter the second number, then press "=" to display the result.

11.3 Calendar

Once you enter this menu from the main menu, there is a monthly-view calendar for your view.

(1) 1030D only.

11.4 Voice alarm

With this menu, you may create the voice file and set it as the alarm.

11.5 Notes

You can create a note in text format by accessing "Tools Notes" from the main menu.

11.6 Call filter

Enable blacklist, all callers in the list will be automatically blocked. Enable whitelist, only callers in the list can be connected. You are allowed to add 50 contacts to each list from Contacts, Call log, Messages or to add directly by pressing key.

11.7 Services

Contact your network operator to check service availability.

12 Profiles.....

With this menu, you may personalise ringtones for different events and environments.

13 Making the most of your mobile.....

ONE TOUCH Upgrade

Using ONE TOUCH Upgrade tool you can update your phone's software from your PC.

Download ONE TOUCH Upgrade from ALCATEL ONE TOUCH website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool).

Your phone's software will now have the latest software.



All personal information will be permanently lost following the update process. We recommend you backup your personal data before upgrading.

14 Latin input mode..

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key.
- Predictive with the eZi mode: this mode speeds up the writing of your text.
- + key in edit mode
Press: access the symbols table
Press and hold: enter zero

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TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.



PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction. Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is +10°C to +55°C.

Over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.

- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorders.

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• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY:

Before removing the battery from your phone, please make sure that the phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.



This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

• CHARGERS

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

• RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

1030D:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM 900	0.968 W/kg
Body-worn SAR	GSM 900	0.529 W/kg

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Maximum SAR for this model and conditions under which it was recorded.		
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During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 10 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.

For more information you can go to www.alcatelonetouch.com. Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 10 mm away from the body.

Regulatory information ..

The following approvals and notices apply in specific regions as noted.

1030X:

TCT Mobile Europe SAS
55 Avenue des Champs Fléaux,
Immeuble Le Capitale 92000 Nanterre, France
+33 1 46 82 02 00

Product / Produit : EIC declaration of conformity / Déclaration de conformité CE
GSM dualband handheld station with FM radio / GSM bimode avec technologie et radio FM

Product Identification / Identification de produit : ALCATEL 1030X type GINGER EU
We / Nous : TCT Mobile Europe SAS
55, avenue des Champs Fléaux
92000 Nanterre
France

Declare under our sole responsibility that the product above mentioned is conform to the applicable essential requirements of the directive 1999/5/EC and that all essential radio test suites have been carried out. Conformity assessment procedure : annex IV of the directive. / Déclarons sous notre seule responsabilité que le produit ci-dessus est en conformité avec les exigences essentielles applicables de la directive 1999/5/EC et que toutes les séries d'essais radio essentielles ont été effectuées. Procédure d'évaluation de conformité : annexe IV de la directive.

Applied standards / Normes appliquées :
- Item 3.1.1 (protection of the health and of the safety of the user) / Article 3.1.1 (protection de la santé et de la sécurité de l'utilisateur)
EN 50368-1 (2009) A11:2009 A12:2011 + A1:2010
EN 50368-1 (2009)
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EN 50368-100 (2010)

This product also conforms to the applicable requirements of following directives, directive 2004/108/EC (electromagnetic compatibility). / Ce produit est en conformité avec la directive 2004/108/EC (compatibilité électromagnétique).
EN 50369-1 (2009)
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EN 50369-100 (2009)

This product can connect with a Common Mobile Phone Charger which complies with below standards; (Ce produit peut être utilisé avec un chargeur universel pour téléphone portable conforme aux standards suivants.)
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EN 50369-100 (2009)

Conformity of this product has been reviewed by the following Notified body of directive 1999/5/EC / La conformité de ce produit a été vérifiée par l'organisme de certification (notifié body) suivant:
American Certification Body, Inc.
Suite C110, Whitler Avenue 8731, 22101 McLean, Virginia, United States
Identification number: 1508

Date: 2013-04-25
Signature:

TCT Mobile Europe SAS / Deputy General Manager, EMEA, U.S.A.

CE I588

1030D:

TCT Mobile Europe SAS
55 Avenue des Champs Fléaux,
Immeuble Le Capitale 92000 Nanterre, France
+33 1 46 82 02 00

Product / Produit : EIC declaration of conformity / Déclaration de conformité CE
GSM dualband handheld station with FM radio / GSM bimode avec technologie et radio FM

Product Identification / Identification de produit : ALCATEL 1030D type GINGER EU
We / Nous : TCT Mobile Europe SAS
55, avenue des Champs Fléaux
92000 Nanterre
France

Declare under our sole responsibility that the product above mentioned is conform to the applicable essential requirements of the directive 1999/5/EC and that all essential radio test suites have been carried out. Conformity assessment procedure : annex IV of the directive. / Déclarons sous notre seule responsabilité que le produit ci-dessus est en conformité avec les exigences essentielles applicables de la directive 1999/5/EC et que toutes les séries d'essais radio essentielles ont été effectuées. Procédure d'évaluation de conformité : annexe IV de la directive.

Applied standards / Normes appliquées :
- Item 3.1.1 (protection of the health and of the safety of the user) / Article 3.1.1 (protection de la santé et de la sécurité de l'utilisateur)
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